

## SPECTATOR INFORMATION FOR VISITING WEMBLEY STADIUM

<b>MATCH</b>	The FA Community Shield, supported by McDonald's Liverpool FC v Manchester City												
<b>DATE</b>	Sunday 4 <sup>th</sup> August 2019												
<b>VENUE ADDRESS</b>	Wembley Stadium connected by EE, Wembley, London, HA9 0WS												
<b>KEY TIMINGS</b>	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Ticket Office Open</td> <td style="text-align: right;">11:00</td> </tr> <tr> <td>Hospitality Doors Open</td> <td style="text-align: right;">12:00 Noon</td> </tr> <tr> <td>Stadium Doors Open</td> <td style="text-align: right;">13:00</td> </tr> <tr> <td>Teams Warm Up</td> <td style="text-align: right;">14:10</td> </tr> <tr> <td>Kick Off</td> <td style="text-align: right;">15:00</td> </tr> <tr> <td>Scheduled Match Finish</td> <td style="text-align: right;">16:45*</td> </tr> </table> <p>*Penalties apply for this fixture if there is a draw at 90mins</p>	Ticket Office Open	11:00	Hospitality Doors Open	12:00 Noon	Stadium Doors Open	13:00	Teams Warm Up	14:10	Kick Off	15:00	Scheduled Match Finish	16:45*
Ticket Office Open	11:00												
Hospitality Doors Open	12:00 Noon												
Stadium Doors Open	13:00												
Teams Warm Up	14:10												
Kick Off	15:00												
Scheduled Match Finish	16:45*												
<b>TICKETING</b>	<p><b>Liverpool</b> fans supporters will be based in the East end of the stadium with access via the following turnstiles:</p> <p>Level 1 – B / C / F / G Level 2 – Level 2 East Level 5 – A / D / E</p> <p><b>Manchester City</b> supporters will be based in the West end of the stadium with access via the following turnstiles:</p> <p>Level 1 – H / J / M / N Level 2 – Level 2 West Level 5 – K / L / P</p> <p><b><u>All gates will open for entry from 13:00.</u></b></p>												
<b>SAFETY AND SECURITY</b>	<p>Please note there will be enhanced security searches in place for this match and all supporters need to be aware of:</p> <ul style="list-style-type: none"> <li>▪ <b><u>We strongly advise that all supporters arrive at the stadium no later than 1 hour prior to kick-off.</u></b></li> <li>▪ <b><u>Wembley Stadium operates a restricted bag policy</u></b></li> <li>▪ <b><u>Bags larger than an A4 piece of paper (when layed flat) will not be permitted entry</u></b></li> <li>▪ If you need to bring certain items or equipment for medical reasons, please visit <a href="https://help.wembleystadium.com/support/home">https://help.wembleystadium.com/support/home</a> before match day to request a medical exemption certificate which you will need to bring with you.</li> </ul>												



**All ticketholders are now prohibited from bringing any bag into the stadium unless it is smaller than an A4 piece of paper**

Height 297mm (11.7 inches)  
Width 210mm (8.27 inches)  
Depth 210mm (8.27 inches)

	<p>supplied in clear plastic bags and will still be admissible</p> <ul style="list-style-type: none"> <li>▪ The new restricted bag policy has been introduced to further enhance public safety and to make accessibility on event days much more efficient. The new policy will enable fans to move through the stadium turnstiles much faster and benefit from enhanced safety inside and outside the stadium. For more information and to read our FAQ's visit <a href="http://www.wembleystadium.com/plan-your-visit/stadium-guide/restricted-bag-policy">http://www.wembleystadium.com/plan-your-visit/stadium-guide/restricted-bag-policy</a></li> <li>▪ Be aware of prohibited items. A full list of prohibited items can be found here <a href="#">Wembley Stadium - Ground Regulations.</a></li> <li>▪ Food and drink – Visitors are advised not to bring food and drink to the stadium as there will be sufficient provision inside for purchase. Please note that re-usable sports bottles are not permitted into the Stadium, all bottles must be disposable.</li> <li>▪ Please note persistent standing is not permitted within the stadium bowl during the match. Wembley Stadium would kindly ask all supporters to abide by this rule and respond to the safety instructions from the stewarding team so that all guests can have an enjoyable experience.</li> <li>▪ <b>Discriminatory abuse, chanting or harassment of any kind is strictly forbidden and will result in arrest and/or ejection from the Ground. WNSL may impose a ban from the Ground as a result.</b></li> </ul> <p>We thank all supporters for their cooperation and understanding.</p>
<p><b>ALCOHOL</b></p>	<p>No alcohol will be permitted entry if brought to the stadium. Full concessions will be available inside the stadium including alcohol to be purchased with the following management plan in place:</p> <ul style="list-style-type: none"> <li>▪ No alcohol to be taken inside the bowl</li> <li>▪ 4 x drinks per person at time of service</li> <li>▪ All drinks will be decanted at service points</li> <li>▪ Challenge 25 will be in force. Please bring proof of ID to show you are over 18 in order to purchase alcohol</li> </ul> <p>The following public houses have been allocated:</p> <p><b>Liverpool Supporters</b>  The Torch (reduced capacity) / Crock of Gold / Blue Check Café / Crystal Club (Silverspoon) / The Parish / First Class Sports Bar / The Wembley Tavern</p> <p><b>Manchester City Supporters</b>  Box Park / The Green Man / The Arch / Station 31 (Speakeasy) / JJ Moons / Flannery's / The Liquor Station / The Copper Jug.</p>

## FLAGS/BANNERS

Supporters may bring a flag/banner into the ground **WITHOUT** permission from Wembley Stadium if:

- The flag/banner is smaller than 250cm in size at the widest or longest point.
- It does not have an attached flag pole
- In the case of an attached flag pole, it is made from wood and plastic only and is no longer than 1 metre in length and 1cm in diameter.
- There is no advertising or commercial message on the flag
- It does not contain any abusive or defamatory message

**Please note that flag poles made of metal are not permitted inside the stadium, no matter what size or length the flag / pole is.**

If a supporter arrives at Wembley Stadium and their flag/banner does not come under the above points, and they have not gained permission from Wembley Stadium, the flag may be confiscated at the turnstiles and refused entry.

Supporters will **NEED** permission from Wembley Stadium if any of the following applies:

- Flag/banner is larger than 250cm in size at the widest or longest point
- The supporter wishes to have a static flag/banner connected to seating (this is not possible for sold out games)

Supporters wish to have a moving flag / banner over supporters' heads, pre match (see below guidelines)

Upon seeking permission, you must supply the following:

- Submit an official request via [help.wembleystadium.com/support/home](http://help.wembleystadium.com/support/home)
- A photo showing the whole of the flag
- A photo showing any flag pole connected
- The actual size of the flag
- A valid, in date fire certificate, in English with the appropriate stamps of authority (*this is preferable but not mandatory*)

If you arrive at Wembley Stadium and your flag differs in any way from the photographed or described flag, your flag may be confiscated at the turnstiles and refused entry into the Stadium.

Wembley Stadium reserves the right to remove any flags if they are deemed to be causing an issue during the match.

## GUEST SERVICES

### Connectors

Connectors are the dedicated team to ensure all guests to Wembley Stadium have a positive and memorable experience. They will be conveniently located throughout the venue and at Wembley Park station wearing bright yellow. This team are in place to provide support and knowledge to enhance the experience of all guests and ensure they can locate their seat, gate or transport hub. If you seek advice or assistance on event day, please locate a Connector.

### Accessible shuttle

There will be an accessible shuttle operating between Wembley Park Tube Station and Wembley Stadium that can be utilised by any high needs guests. Wheelchair users, families with young children or anyone with difficulty walking long distances are encouraged to utilise this service.

**The shuttle will be operational from 11:30 – 19:00**

	<p><b>Young Person Wristbands</b> As a safeguarding service, Wembley Stadium provides ‘Young Visitor Wristbands’ to assist in the event of a lost child. To collect a young visitor wristband please visit your nearest information point.</p> <p><b>Re-Entry</b> Should spectators leave the Stadium, they will <b>not</b> be allowed to re-enter, unless under exceptional circumstances such as on medical grounds. Please seek the support of a safety steward if this situation arises.</p>													
<p><b>TRAVEL</b></p>	<p>Please note Wembley Stadium is a public transport destination and is well catered for with public services, which is the recommended mode of transport to and from the stadium. Below is a list of transport options for supporters:</p> <p><b><u>TRAIN AND TUBE</u></b></p> <p><b>London Underground</b></p> <ol style="list-style-type: none"> <li>1. Wembley Park Tube – 5 mins walk from stadium (Metropolitan Line direct to Baker Street / Jubilee Line direct to Baker Street and Bond Street)</li> <li>2. Wembley Central - <b>CLOSED</b></li> </ol> <p><b>London Overground</b></p> <ol style="list-style-type: none"> <li>1. Wembley Stadium Station – 5 mins walk from stadium (Chiltern Railways direct to London Marylebone)</li> </ol> <p>Please be sure to plan your journey in advance via <a href="https://tfl.gov.uk/plan-a-journey/">https://tfl.gov.uk/plan-a-journey/</a></p> <p><b><u>COACH</u></b></p> <p>National Express is the Official Coach Supplier for Wembley Stadium connected by EE and provides dedicated links for visitors to the stadium. Book your coach tickets for match day from over 55 locations across the UK by visiting <a href="#">National Express</a> or by calling 08717 81 81 81.</p> <p><b><u>CAR</u></b></p> <p>For supporters wishing to drive please note there will be very limited spaces available at the stadium. Therefore we would strongly advise the use of public transport. If parking is required please book well in advance via <a href="#">Wembley Official Parking</a> to guarantee your parking space. Blue badge parking is available to purchase via <a href="#">Wembley Official Parking</a>.</p> <p><b>Segregated Car Parking:</b></p> <table border="1" data-bbox="432 1469 1469 1693"> <thead> <tr> <th>Team Allocated</th> <th>Vehicle Type</th> <th>Area</th> </tr> </thead> <tbody> <tr> <td rowspan="3">Manchester City</td> <td>Cars / Motorbikes</td> <td>Red Car Park</td> </tr> <tr> <td>Coaches</td> <td>Orange Car Park</td> </tr> <tr> <td>Coaches</td> <td>York House</td> </tr> <tr> <td>Liverpool FC</td> <td>Cars / Coaches / Motorbikes</td> <td>Yellow Car Park</td> </tr> </tbody> </table> <p>Please note that local road closures will be in place around the stadium on match day approximately 4 hours prior to kick off so plan travel accordingly.</p> <p><b><u>BUS</u></b></p> <p>Local buses to the Stadium include 18, 83, 92 and 224. Please note that London buses no longer accept cash, therefore any supporters travelling by bus will need to pay for the fare using an Oyster card or contact less payment card. A single adult fare is £1.50.</p> <p>For London tube, road, bus and other services please visit <a href="http://www.tfl.gov.uk">www.tfl.gov.uk</a>. Find train times and fares at <a href="http://www.nationalrail.co.uk">http://www.nationalrail.co.uk</a> or call 0871 200 4950.</p>	Team Allocated	Vehicle Type	Area	Manchester City	Cars / Motorbikes	Red Car Park	Coaches	Orange Car Park	Coaches	York House	Liverpool FC	Cars / Coaches / Motorbikes	Yellow Car Park
Team Allocated	Vehicle Type	Area												
Manchester City	Cars / Motorbikes	Red Car Park												
	Coaches	Orange Car Park												
	Coaches	York House												
Liverpool FC	Cars / Coaches / Motorbikes	Yellow Car Park												

# Wembley Stadium Transport Access Map



- Official Wembley Car Parking
- Official Wembley Coach Parking
- Temporary off-site Car Parking
- Event Day Road Closure
- Event Day Partial Road Closure – Egress only