



## **PLAY LIKE THE PRIDE FOOTBALL EXPERIENCE FAQ'S**

### **Can I bring siblings?**

No, the experience is aimed at teams and is of most benefit to a team that trains together. All players need to be within a 2-year age bracket of each other in order to be able to train together.

### **Can I bring two teams?**

Our maximum capacity is 30 players, if you wanted to bring two teams of 10-15 players per team, as long as each team is within a two-year age bracket that would be fine. For example, you could bring one team of 12 players of U9's and one team of 14 players of U13's. They would share the pitch space but be allocated a coach each.

### **Is there a cost for parents to spectate?**

No there is no cost for parents to spectate, but we do ask that this is kept to a ratio of one per player where possible.

### **Is there somewhere for spectators/parents to watch the coaching session?**

Yes, parents/spectators are welcome to watch the coaching session, however there is very limited seating, and no designated pitch side spectator seating. Depending on your player numbers and the age of the players, any spectators/parents may be asked to watch from outside of the pitch perimeter fencing, if our coaches feel that remaining inside the pitch area would be a risk to their health and safety.

### **Is there somewhere for parents/spectators to wait if they don't wish to spectate?**

Parent/spectators are welcome to wait in our onsite Hilton Hotel whilst players take part in their experience. The Hilton has a coffee shop and a bar area. Alternatively, parents can go off site, as long as there are suitably qualified personnel on site. See safeguarding section for more information on this.

### **Can our coaches take part in the session?**

Yes, they are encouraged to take part alongside the players.

### **Do we have to pay for coaches to take part?**

No there is no charge for coaches, payment is per player with minimum player numbers of 12. We would ask that any accompanying coaches are kept to a number reasonable to the size of the group.

### **Is our experience indoors or outdoors?**

All experiences take place on our outdoor 3G pitch, we run training in all weathers, so please ensure players are dressed ready to play outdoors in appropriately warm clothing or with suncream/hats in the summer if necessary.

**Will my experience be cancelled in the event of bad weather?**

We run training sessions in all weathers, so please ensure players and spectators dress appropriately. We will only look to cancel the experience if there is a risk to players health and safety. St. George's Park takes player safety very seriously and we have an adverse weather policy which prioritises the safety of players.

**What footwear should we wear?**

Players will be asked to wear moulded studs, no metal studs or blades please. There is also a considerable amount of walking as part of the experience, so all players should wear suitable footwear in addition to bringing their Football boots with them. We would also recommend Parents/Spectators joining the group to wear comfortable footwear.

**Will we get a tour of St George's Park?**

We no longer offer tours of St. George's Park due to the increased volume of England team activity and football education programmes using the site. As an elite performance facility operational throughout the year, we need to ensure a high performance environment that is safe and secure. However, we have enhanced our experiences to include key touch points, adding the senior teams boot room as well as an inspiring video of the facilities with a message from our senior team managers.

**Who is the experience suitable for?**

The Play like the Pride experience is a coaching experience for players of all ages, from U7's to adult teams.

**Will we be allocated changing rooms and showering facilities?**

No, your allocated changing area is the Boot room, where players will change in and out of their boots. This room will be shared by all players, so please ensure players arrive dressed ready to play.

**Can I add players to my booking?**

Yes, you can add players up to a maximum of 30, as long as they are within the same age bracket as the original player booking. Please just email us and we can add players for you.

**Can I reduce the number of players in my booking?**

Yes, although our minimum player number is 12. Please just email us and we can amend your booking for you.

**Can I bring less than 12 players?**

You can, however in order to get the most out of the coaching session we would suggest no less than 10 players, you would however still need to pay for 12.

**Is there somewhere that we can have lunch/eat before or after the session?**

We don't have anywhere suitable to offer as a dining space unfortunately, we can offer packed lunches for £8.50pp which you can take away with you, or you would be welcome to contact our

onsite Hilton Hotel, [stgeorgespark.events@hilton.com](mailto:stgeorgespark.events@hilton.com) and they will be able to advise on options and availability.

### **Can we stay over?**

Our onsite Hilton Hotel can be contacted using [stgeorgespark.events@hilton.com](mailto:stgeorgespark.events@hilton.com) and they will be able to advise on rates and availability, although please secure your football requirements first.

## **Finance**

### **What is the payment process?**

Making an online booking requires a 50% deposit payment. Once you have made your booking you will be sent confirmation details nearer the time, which will include a link and login details to our account which will enable you to make the balance payment.

### **When is my balance payment due?**

We ask that you pay any remaining balance at least a month prior to your booking date.

## **Safeguarding**

### **The parent player ratio says one per player, can more parents come?**

We recommend one parent per player to keep the focus on the players, also the comfortable capacity in our boot room is 30. If your total numbers are 30 including parents, players, and coaches this will be fine. Otherwise, any additional parents may be asked to wait pitch side.

Please ensure that you have the right adults-to-children ratio, based on the age of the children involved, the degree of risk involved along with any children with additional needs in the group. For more information on this, please see [The FA's Guidance Notes on Ratios of Adults to Children](#).

### **Why do you require our safeguarding policy?**

A Policy makes it clear to your staff, volunteers, officials, coaches, parents, guardians, carers and children what your organisation will do to keep children safe during the trip to St. George's Park.

It allows your organisation to clearly outline what safeguards you will put in place and how they will be monitored. We ask for a copy of your club or school safeguarding policy as part of our responsibility to your children whilst they are on site with us.

A Policy outlines the process to report concerns about a child's welfare. If you would like to review the St. George's Park Safeguarding policy you can do this via our website.

<https://www.thefa.com/about-football-association/st-georges-park/safeguarding>

### **Who is responsible for the players whilst they are on site?**

Your accompanying responsible adult is ultimately responsible for all players whilst on site. They must ensure that they have any player medical information or medication. This should be shared with our coaches in the case of a first aid incident or if any of the medical conditions affect the ability of any of the group to take part in physical activity. For data protection reasons please do not send this via email. Ensure you have records that are accessible on the day of your experience.

Our coaches will deliver first aid, pitch side in the case of an injury. If you wish to know more regarding our Emergency medical action plan this can be made available on request.