



GUIDANCE NOTES NO:

# 2.3

## **SUPPORT AND GUIDANCE CONTACTS IF AN ALLEGATION IS MADE AGAINST YOU**

**FOR ALL**

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# SUPPORT AND GUIDANCE CONTACTS IF AN ALLEGATION IS MADE AGAINST YOU

*If you have been notified by The FA that there are reported causes for concern regarding your behaviour towards or with children or young people, you may find the following contact details useful as a form of support and guidance.*



# SUPPORT AND GUIDANCE CONTACTS

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## THE NSPCC

24-hour free and confidential telephone Helpline that provides counselling, information and advice to anyone concerned about a child at risk of ill-treatment or abuse.

Weston House  
42 Curtain Road  
London EC2A 3NH

T: **0808 800 5000**  
E: [help@nspcc.org.uk](mailto:help@nspcc.org.uk)

For those with a hearing difficulty, there is a text phone number:  
**0800 056 0566**

## FAMILY RIGHTS GROUP

Advises parents and other family members whose children are involved with or require children's social care services because of welfare needs or concerns.

Family Rights Group  
Second Floor, The Print House  
18 Ashwin Street  
London E8 3DL

T: **0808 801 0366**  
E: [advice@frg.org.uk](mailto:advice@frg.org.uk)  
[www.frg.org.uk](http://www.frg.org.uk)

## CHILDLINE

Childline is the UK's free helpline for children and young people. It provides a confidential telephone counselling service for any child with any problem, 24 hours a day, every day.

45 Folgate Street  
London E1 6GL

T: **0800 1111**  
Text: **78101**  
[www.childline.org.uk](http://www.childline.org.uk)

## FAMILY LIVES

Family Lives is a national charity providing information and support to anyone in a parenting role. The helpline is staffed by trained volunteers who are parents themselves. They can provide advice on a whole range of subjects, including help for those who are at risk of abusing their children.

Helpline: **0808 800 2222** (24 hours a day, every day. Family Lives staff answer calls from 7.00am to midnight. Samaritans answer calls from midnight to 7.00am)

E: contact form available on the website  
Twitter: @familylives  
[www.familylives.org.uk](http://www.familylives.org.uk)

## FASO

FASO is a voluntary organisation dedicated to supporting anyone affected by a false allegation of abuse.

PO Box 4  
Crosskeys  
Newport NP11 7YA

T: **0844 335 1992**  
E: [support@false-allegations.org.uk](mailto:support@false-allegations.org.uk)  
[www.false-allegations.org.uk](http://www.false-allegations.org.uk)

## THE SAMARITANS

Nationwide, non-religious, non-political  
24 hour confidential support.

Freepost RSRB-KKBY-CYJK  
P.O. Box 90  
Stirling FK8 2SA

T: **08457 90 90 90**  
E: [jo@samaritans.org](mailto:jo@samaritans.org)

For those with a hearing difficulty, there is a text phone telephone number:  
**08457 909 192**

## NAPAC

NAPAC are a registered charity, based in the UK, providing support and information for people abused in childhood.

PO Box 63632  
London SW9 1BF

T: **0800 085 3330**  
E: [support@napac.org.uk](mailto:support@napac.org.uk)

# SUPPORT AND GUIDANCE CONTACTS

## CITIZENS ADVICE

They provide a section titled 'Help if you are accused of abusing a child'

[www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

## THE REFEREES' ASSOCIATION

T: **02476 420360**

E: [contact@the-ra.org](mailto:contact@the-ra.org)

[www.the-ra.org](http://www.the-ra.org)

Support for referees who have been physically, verbally or mentally abused whilst officiating or suspended/charged by The Football Association.





**FOR ALL**

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Wembley Stadium  
London HA9 0WS  
**T:** +44 (0)800 169 1863  
**F:** +44 (0)800 169 1864  
**W:** [TheFA.com](http://TheFA.com)