



GUIDANCE NOTES NO:

8.1

QUESTIONS YOU SHOULD ASK

FOR ALL



Version: 1.2
Published: 2025



FOR ALL

SAFEGUARDING IN FOOTBALL IS EVERYONE'S RESPONSIBILITY.

Led by a network of over 9,000 welfare officers, clubs aim to provide a safe and fun environment for all. This document contains some of the questions you might like to ask at your child's football club.

If you want to play your part, we would encourage you to ask your child's club the following questions:

- Is my child's coach Disclosure and Barring Service (DBS) checked, FA trained and qualified?
- How can I get a copy of the club's safeguarding policy and procedures?
- Who is the Club Welfare Officer (CWO) for my child's team and how do I contact them?
- What is the role of the CWO?
- What should I do if I have a complaint?
- If I have a concern about a child or someone's behaviour towards a child, what should I do?
- Do you have club codes of conduct and where can I view them?
- How will you communicate with me/my child?
- If appropriate – How will you support my child's medical/additional needs?

The FA would not expect clubs to:

- Discourage you from staying to watch or from becoming involved.
- Allow club officials to operate independently of the club;
- Have coaches showing favouritism or personally rewarding specific children;
- Accept inappropriate physical contact between coaches and players;
- A "win at all costs" attitude that impacts a child's well-being;
- Have coaches who invite players to spend time alone with them, or to visit or stay in their home.

If you think any of these behaviours are happening, please contact your child's Club Welfare Officer, CFA Designated Safeguarding Officer or email The FA Safeguarding Case Management Team (SCMT) via Safeguarding@TheFA.com.

If it is an emergency because a child or children are at immediate risk, then call the Police or Children's Social Care in your area, or call the NSPCC helpline on **0808 800 5000** (Available between 10am – 4pm Monday to Friday).



**FOR MORE INFORMATION GO TO
[THEFA.COM/FOOTBALL-RULES-GOVERNANCE/
SAFEGUARDING](https://www.thefa.com/football-rules-governance/safeguarding)**



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