



## Worcestershire Football Association Ltd

### User Code of Conduct

#### County Sports Ground, Claines Lane, Worcester, WR3 7SS

**As the hirer/user of County Sports Ground facility, you are required to adhere to your Club/Organisations policies and procedures as well as those operated by Worcestershire FA.**

WFA staff have an induction where we expect them to adhere to Worcestershire FA's Staff Code of Conduct. Likewise, WFA expects users/participants who attend our site to conduct themselves in an appropriate manner and adhere to the following Code of Conduct. (Failure to do so may result in termination of the booking or exclusion from the site).

Any user of this site should:

- always adhere to Worcestershire FA and your Club/Organisation policies and procedures whilst using the site. Unacceptable behaviour will **NOT** be tolerated.
- follow the Covid-19 regulations as set out in the Covid-19 protocols by Worcestershire FA and your Club/Organisation. It is your responsibility to be familiar with the latest FA and Government guidance.
- It is the hirers responsibility to have a register of who is in attendance for fire regulations in case the facility is evacuated.
- contact the site Safeguarding lead on duty If you or anyone from your organisation feels unsafe at any time. Details will be displayed, or alternatively speak to site staff.
- you must familiarise yourself with WFA Covid-19 protocols, WFA reserve the right to ask people to leave the facility if displaying symptoms or are Covid positive. FA course regulations may differ so please read the pre course information carefully, if you do not comply with the regulations set out pre course you may not be able to attend. WFA will advise on WFA led workshops on requirements.
- not leave kit, equipment, personal affects that could cause a trip hazard anywhere on the site.
- wear the correct footwear when using the 3G pitch.
- not smoke or vape in the 3G cage or grass pitch stands or hard standing area of the building or inside the building Please check the site/venue information for permitted areas.
- Be aware that alcohol is not permitted to be brought on to the site, alcohol can only be purchased and consumed in designated areas. Please ask the site for details. Alcohol brought on site will be confiscated.
- not use unlawful or illegal substance on site and will **NOT** be tolerated.
- not behave inappropriately nor use offensive language. This will **NOT** be tolerated. Worcestershire FA reserves the right to refuse entry or ask an individual to leave the premises.
- not misuse or damage to the site or equipment- this may result in exclusion/charge.
- be aware that chewing gum is not permitted on site – risk is cross contamination.
- not spit. This could result in exclusion from the session/site.
- be respectful and aware of other individuals on site
- support us and adhere to the time slots you have been given.
- wear appropriate clothing according to the activity you are attending. If changing rooms are not in use, please come changed – changing on the pitch/3G will not be tolerated.
- respect our neighbours by ensuring a reasonable noise level is maintained on arrival and departure.
- Children **MUST** be supervised at ALL times.

**Worcestershire FA reserves the right to ask you or your Club/Organisation to leave or to refuse entry if a situation arises where we deem this necessary for health and safety or any other reasonable purpose.**

**Worcestershire FA's full policies and procedures are available on request.**

If you have any queries or questions then please contact the Facility Manager Mark Burford - [bookings@worcestershirefa.com](mailto:bookings@worcestershirefa.com) / 01905 827137.