

WELCOME TO REFLIVE



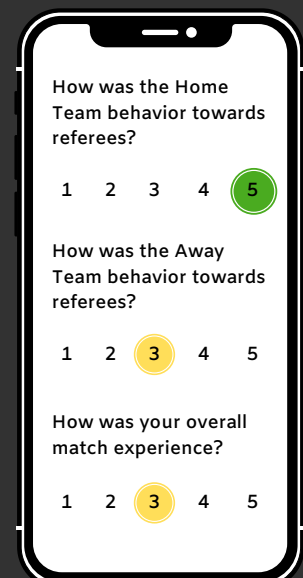
WHAT IS REFLIVE?

RefLIVE is a smartphone app to help improve the Refereeing experience.

HOW DOES IT WORK?


Referees provide post-match data using the RefLIVE smartphone app including:

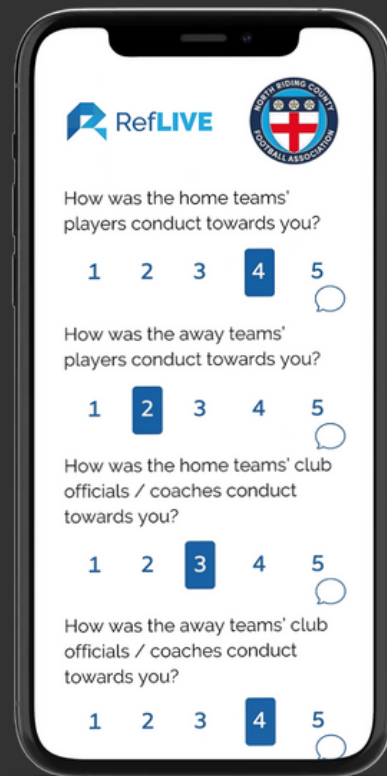
- Behaviour of teams
- Your match experience
- Feedback about how North Riding FA can better support you



RATING TEAM BEHAVIOUR

If a team receives a rating of a 1 or a 2, please provide a comment to assist your manager to understand the teams low rating.

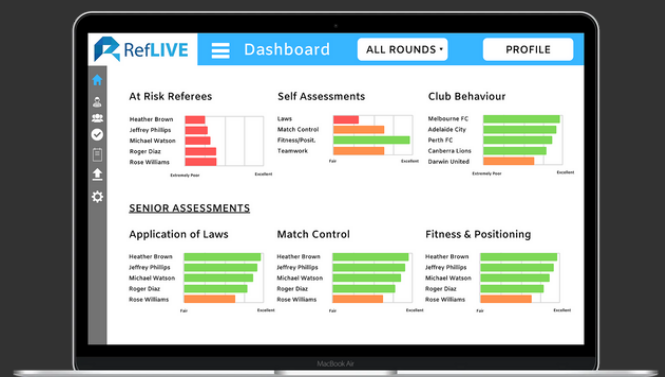
You can add a comment to a team rating by clicking the  button.



REFEREE MANAGERS

Receive post match reports showing:

- Team and club behaviour ratings
- Individual referees' match experience ratings
- Self-assessment ratings

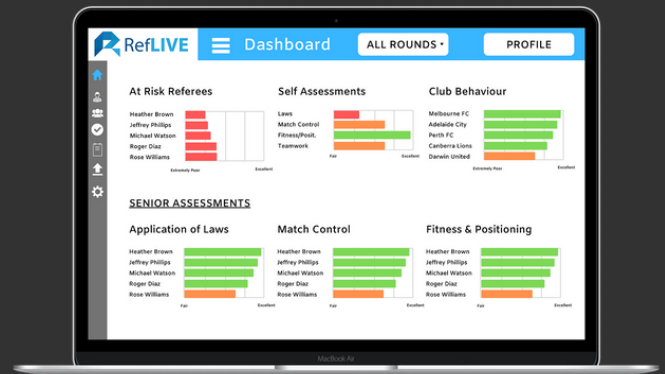


ACCESSING THE DASHBOARD

To access your observation reports, you need to login to the RefLIVE dashboard on a PC or Computer.

Use the same login details created for your RefLIVE App Login.

Go to: <https://dashboard.reflive.com/login> to login



REMEMBER TO:

- Complete a report after every match
- Provide honest feedback
- Continue to complete an incident report where required
- Select the "Away" team option if the team name isn't available to be selected.

WHY ARE WE DOING THIS?

- Reduce referee abuse by keeping teams accountable for poor behaviour
- Help managers know where and when referees require assistance
- Improve the overall environment at matches

WHEN DO WE START?

You will receive an email invitation to get started.

WHAT IF I NEED HELP?

You can contact support@reflive.com for assistance or for any questions related to getting started.

You can also access further instructions here
<https://reflive.com/league-instructions/>

