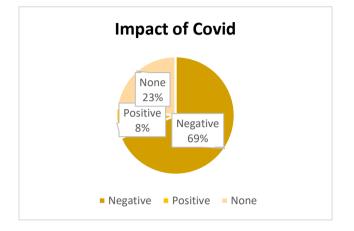


THE RESULTS

Question 1 – Has COVID had an impact on the club, if so, how?



Overview

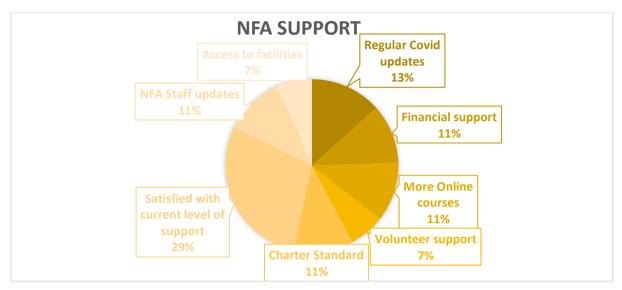
69% of those who answered our poll told us that the COVID pandemic had impacted their clubs, the reasons were varied but loss of financial incomes from presentations and planned tournaments were widely documented, as was the loss of workforce, volunteers and players. On a plus side, there were some clubs who found the lockdown a positive thing as it enabled them extra time to get pitches and club houses ready for the season.

Teams 20/21

Question 2 – Have you lost or gained teams for this season?

Our feedback showed an equal split with results shared between lost, gained and stayed the same. Clubs who had lost teams interestingly reported that the loses were more likely to because of a volunteer/manager leaving than a lack of players. A general comment was that COVID had impacted the volunteers meaning clubs didn't have the required people to run the teams. On a positive, many were hoping that once COVID was under control the same volunteers may return to the game.

NFA COVID 19 – CLUB SURVEY



Question 3 – As a club where would you like the NFA to offer more support?

YOU SAID - WE DID

We wanted to know where clubs were finding things challenging and where we could offer support here are the areas that you asked for our help and our actions

Regular COVID Updates

We now distribute regular updates and have created a new page on our website for clubs to reference – <u>https://www.northamptonshirefa.com/covid-19</u>

Financial Support

Although we are not able to help clubs directly with finances, we do and will continue to promote funding offered by our partners. The FA in conjunction with the Football foundation supported several clubs during lockdown:

- Pitch Preparation Fund between £1k and £5k x 67 clubs = £160k
- Matchday Support Fund between £1k and £15k x 23 clubs = £100k (100% take-up)
- Club Preparation Fund £500 x 75 clubs = £37k

We have a dedicated page with all details on where to find advice around funding and notifications of any funding available - <u>https://www.northamptonshirefa.com/leagues-and-clubs/facilities-and-funding</u>

More Online Courses

This was extremely important so clubs could keep coaches up to date with qualifications, as a result more Online courses created to help with new coaches – FA Playmaker, EA courses, safeguarding and Welfare Officer Courses are available either online

https://www.thefa.com/bootroom/learning/qualifications

NFA COVID 19 – CLUB SURVEY

NFA Staff Updates

The NFA have gone through some changes within the organisation and clubs may be confused as to which member of staff is responsible for what role. We have since done a media push on this and all staff and contacts are listed correctly on our website. -

https://www.northamptonshirefa.com/about/board-and-staff

We have also ensured that calls going into the office are transferred to members of staff working remotely

Access to Facilities

During lockdown many facilities especially local authority and school facilities were difficult to access we devoted a large amount of time in negotiating with the people involved to see how we could get football back. Pleased to report that some of the issues have now been resolved but if you are still having an issue please contact. <u>Stuart.Smith@northantsfa.com</u>

Charter Standard – all information has been updated on our website - <u>https://www.northamptonshirefa.com/leagues-and-clubs/the-fa-charter-standard</u>

Contact Debbie.Preston@northantsfa.com

Continued Level of Support

Although we are pleased that the biggest percentage of clubs fed back that they were satisfied with the current level of support the NFA offer we are always looking to help clubs and their leagues to maintain the level of football within the county.

Lack of volunteers is an area that we are aware needs to be addressed quite quickly. We have some thoughts but we are welcome to new ideas so if as a club or league you have found a reliable system in recruiting volunteers, let us know and we can perhaps use your model as best practice.

.....FINALLY...

Thank you to all who took the time to give their views hopefully we have already put systems into place that will help you but we are here to support you so if you think we could be doing something better let us know.