



Frequently Asked Questions – Future Delivery of Courses

Whose decision was it to change the future delivery of courses?

Discussions at The FA on a National level have been ongoing relating to the future of coach education, including localised course delivery. The outcome of The FA's decisions equates to all coach education delivery transitioning to an online learning platform, administered by The FA centrally, with effect from Spring 2021.

Why are Norfolk FA only delivering Safeguarding workshops during the period September – December 2020?

We feel this qualification is vital for all new coaches within the game to ensure the utmost safety of the individual and their players, and we are able to deliver these workshops safely and in line with The FA's Covid-19 guidelines.

Why are Norfolk FA not delivering IFAIF/EFAIF workshops during the period September – December 2020?

Whilst we feel that this is an equally important qualification, The FA have announced an extension of this qualification until 31 July 2021 for Coaches whose IFAIF has expired between the 1 February 2020 and 31 July 2021. This will be applied on their FAN. Communication has been sent directly to the learners concerned. Coaches whose EFAiF has expired or will expire between the 1 February 2020 and 27 February 2021 have now had an extension applied on their FAN records until 28 February 2021. If you believe that your IFAIF or EFAIF qualification should have been extended, and has not been, please contact Education@TheFA.com direct.

For new coaches, or those whose qualification expired outside the extension period, there are currently other organisations, such as St John and Red Cross who are now offering First Aid courses. Whilst non-sports specific first aid qualifications are not recognised by The FA, it would give the individual a knowledge in general First Aid until IFAIF courses are available again.

All new FA coaches must initially attend The FA's IFAIF course, however there are a few qualifications which are now being accepted as renewals, but these are specific sports first aid courses and not first aid at work courses. If you have a sports specific first aid certificate you can email it to Education@TheFA.com who will be able to update your FAN if it is an acceptable qualification.

Why are Norfolk FA not delivering Welfare Officer's workshops during the period September – December 2020?

This workshop is not included in The FA's list of available courses to deliver. For those club's without a qualified Club Welfare Officer (CWO) who need to affiliate, the CWO must have an FA DBS check and have completed the Safeguarding for Committee Members online training. A County action plan is then used to support CWOs who need to attend the Safeguarding and Welfare Officer's workshop. The FA will be launching the online Welfare Officer's course in March 2021.

Why are Norfolk FA not delivering Level 1, Level 2 and Referee courses during the period September – December 2020?

The rationale behind the decision centres around two key points; being able to fully comply with the guidance provided by The FA to deliver courses, and ensuring we do not place our learners and tutors at direct risk of contracting Covid-19. As stated above, we will be delivering the FA Safeguarding Children Workshop, as we are able to fully comply with the guidance associated to the delivery of this particular course.



I started my Level 1 but haven't completed it yet, how do I complete it now?

Candidates have 2 years from the start of the course to complete it. The online modules can still be completed on The FA's Learning website here. If you have not yet completed your Level 1 please email Kate.Dixon@NorfolkFA.com for guidance.

I started my Level 2 or UEFA B but haven't completed it yet, how do I complete it now?

Candidates have 3 years from the start of the course to complete it, if you have not yet completed your Level 2 or UEFA B please email Kate.Dixon@NorfolkFA.com for guidance.

How do I attend a course in the future?

From March 2021 The FA will be delivering the following courses online:

- FA Playmaker course (available now here)
- New online Level 1 course
- New online Safeguarding course
- New online IFAIF course
- New Referee course
- Welfare Officer's Workshop
- EFAIF course

There is no single online solution for all the qualifications; online courses may include virtual classroom sessions, videos and resources, eLearning courses.

Details on the new Level 2 course and UEFA B course will not be available from The FA until after March 2021.

How do I book onto a course in the future?

Candidates will book onto a course online, directly with The FA. Further information from The FA will be announced in due course.

Will this affect a Club's ability to affiliate?

No; named Team Managers, Assistant Managers, Coaches and Assistant coaches just need a valid FA DBS check.

Will the Club's Charter Standard status be affected?

The FA have stated that, by the end of the 2020/21 season all new coaches must have completed:

- FA Playmaker
- Current FA Level 1 in Coaching football or the new online Level 1
- Current FA IFAIF or new online IFAIF
- Current Safeguarding or new online Safeguarding

We are still waiting on further information from The FA in relation to Charter Standard accreditation and Annual Health Checks.

What support will be provided locally to coaches?

Norfolk FA will be looking at creating a 'coaches club' and delivering a number of CPD events locally, details will be announced in the near future.

I have paid to attend a course via Norfolk FA, how do I get my money back?

We will be processing refunds over the next few weeks. If you paid by card the refund will go back onto your card. If your club or organisation paid for your place we will refund them direct.



I am running a team and I cannot book onto a Level 1 coaching course until Spring 2021, what do I do in the interim period?

We advise you to take the new, free FA Playmaker course which can be found [here](#).

I am a qualified coach, will my qualifications still exist and be recognised once courses transition to online delivery?

Yes, the current Level 1 or Level 2 in Coaching Football and the UEFA B/Level 3 in Coaching Football will still be recognised qualifications. Please remember that to keep this qualification valid you must keep your FA Safeguarding and IFAiF qualification valid. Level 1 coaches will be able to progress to the new Level 2/UEFA C qualification when this is launched in March 2021. Level 2 coaches will be able to progress to the UEFA B qualification when details are announced in March 2021.