

Norfolk County Football Association

Booking Terms and Conditions

Please note – all courses must be booked online by the individual learner. This is to ensure our information on medical conditions, emergency contact details and, where applicable, parental consent is accurate and up to date. The booking agreement is always between Norfolk FA and the individual learner.

- Attendees can book and pay for themselves online
- Places can be pre-paid by clubs, (see below for the accepted methods of payment) and a 'FOC' code will be issued to enter at the payment stage. However if any place is pre-paid it will not be reserved and the attendee will need to book onto the course as soon as possible in order to reserve their place. If a place is pre-paid and then the course is fully booked before the attendee has booked on, an alternative course will be offered or a full refund of the course fee will be made.

Payment methods

- Online bookings – credit or debit card
- Pre-paid bookings – cash, cheque (payable to Norfolk County Football Association), Norfolk FA Gift Voucher or Bursary, BACs transfer, credit and debit card

Change of course date or cancellation

- Once a place is confirmed we require 10 working days' notice prior to the start of the course to transfer or cancel a place
- Requests for transfer or cancellations within 10 working days from the start of the course will not be considered unless in extenuating circumstances
- All cancellations will incur a £5 admin fee

Please note that course prices, dates and venues may be subject to change at any time.