



COVID-19 Disclaimer/Terms & Conditions:

Middlesex FA operates a strict cancellation policy and by enrolling onto our course(s) you agree to have read and be bound by our Terms & Conditions.

- Candidates can choose to be booked onto the re-scheduled course dates or to receive a refund and be removed from the course. Re-scheduled courses will be non-refundable. If you are part way through a course and choose a refund, your refund will be minus fees for the aspects of the course you had already attended.
- By agreeing to re-scheduled course dates, candidates need to be fully aware that if they do not attend the reschedule course, then they are not entitled to a refund

The following exemptions apply to this policy. If a candidate agrees to the re-scheduled course dates but cannot attend because they either:

- a. Tested positive for COVID-19 and have to isolate.
- b. Have been in contact with someone with COVID-19 and have been informed they must isolate.

Candidates must provide evidence of this with the NHS Track & Trace confirmation text message with the date and the learners full name. If this evidence is provided, the candidates status will be reviewed by our Coach Education team and may be entitled to a refund.

COVID-19 Code of Conduct:

In participating in this course, candidates are agreeing to a strict code of conduct in relation to COVID-19:

- To complete the self-assessment 24 hours prior to each day of the course.
- To have their temperature taken prior to the start of each day of the course.
- To sign up to the NHS track & trace protocols on site at the start of each day of the course.
- To follow all traffic flow, signage & one-way systems in place at the facility.
- To wear full PPE and/or face coverings when instructed by Tutor or COVID Officer.
- Additional PPE is provided and must be used on FA First Aid courses.
- To not remove PPE and/or face coverings until instructed by the tutor or COVID Officer.
- To bring a face covering to each day of the course.
- To adhere to the 1m plus rule where possible.
- To refrain from spitting, shouting and touching of equipment during practical sessions.

Failure to comply to this code of conduct will result in removal from the course without refund.