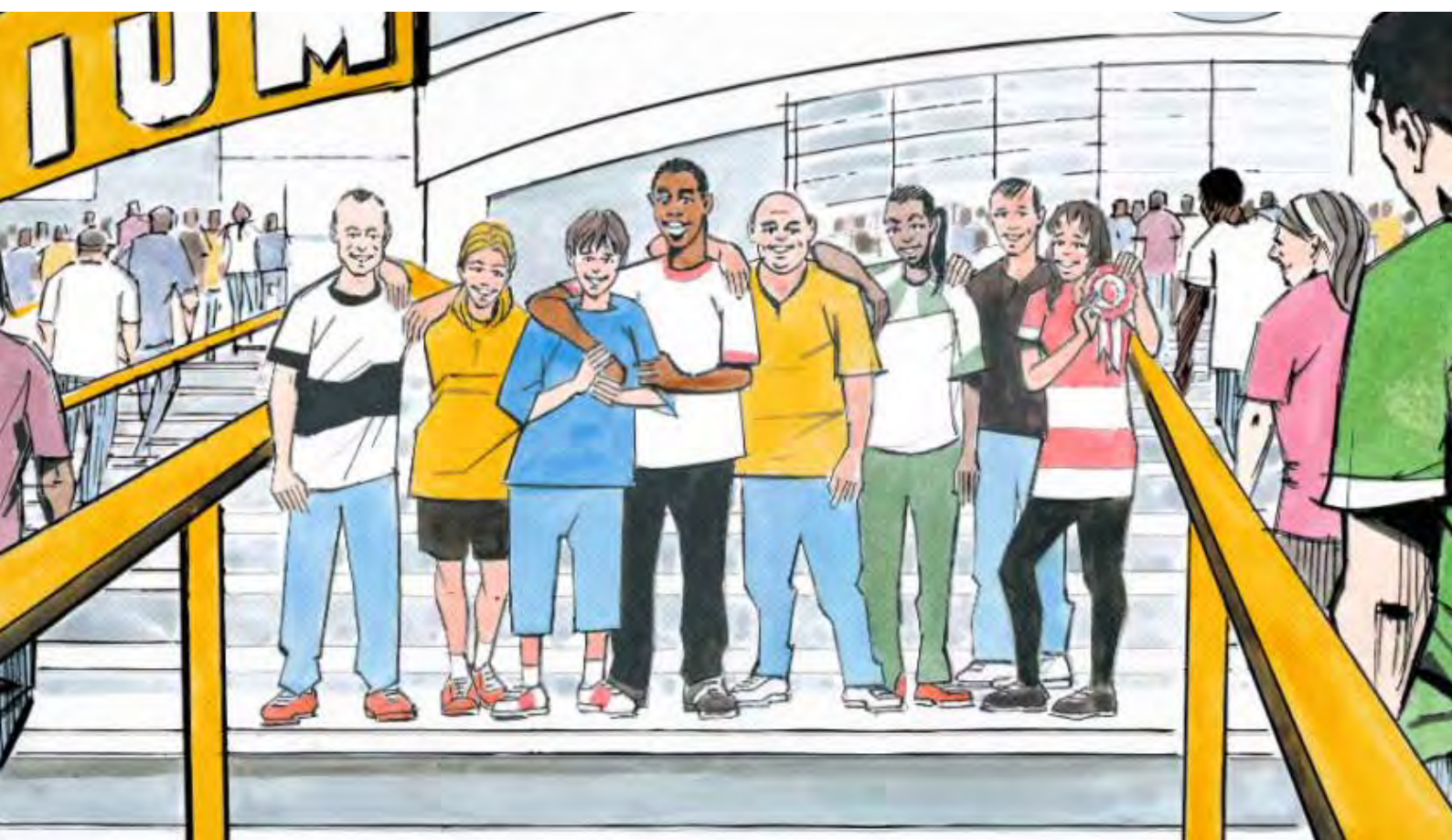




Reporting Discrimination



Guidance for supporters attending professional and semi-professional matches.

Reporting Discrimination

Foreword

For the majority of the millions of people involved in football each week, either as a player, employee, volunteer, or supporter, the experience is extremely positive, helping to develop a life long love of the game. However, there can be occasions when some behaviours occur that are unacceptable.

Discriminatory abuse occurs in many forms – and the use of any threatening, abusive, indecent or insulting words or behaviour in reference to a person’s ethnic origin, colour, race, nationality, religion or belief, gender, gender reassignment, sexual orientation or disability is completely unacceptable.

Aggressive and subtle discriminatory abuse persists across British society and it is unsurprising that this behaviour can also manifest in football.

Central to English Football’s Inclusion and Anti-Discrimination Plan 2013-2017 is to deliver “football for everyone”. We are determined to provide an inclusive football experience for anyone who wishes to play, work in or support English football. An experience that is reflective of our diverse communities, safe for all and free from abuse and discrimination.

We recognise that there is under-reporting of incidents of discriminatory abuse in professional and semi-professional football and we encourage those who feel that they have experienced or witnessed discriminatory abuse to report it.

This guide uses stills from a film that The FA has produced in collaboration with the artist Paul Trevillion and ex-England footballer Dion Dublin.

You can view this film and others on www.thefa.com/football-rules-governance/equality/inclusion

Anyone who believes they may have been a victim of, or witnessed, discrimination or abuse is encouraged to report it immediately – as this guide explains, this may include informing a steward, or the club may have their own text service. Use the contact details provided in this booklet to contact The FA, or alternatively, Kick It Out via their reporting app where you can report anonymously.

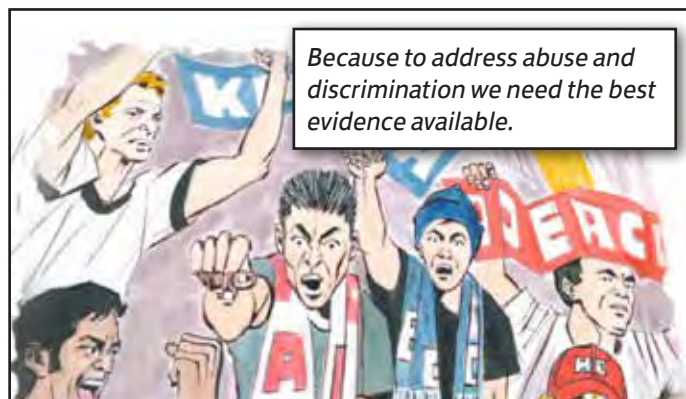
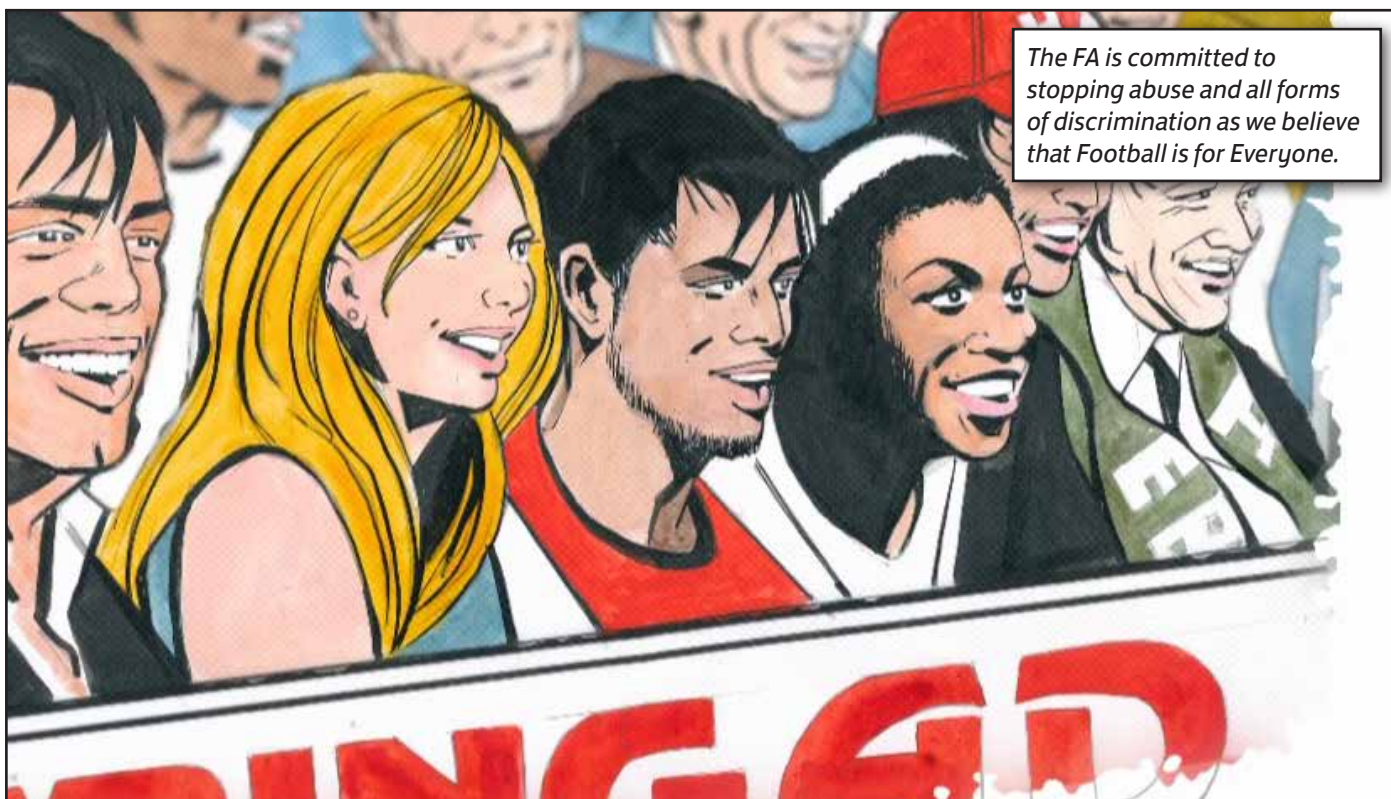
If a supporter is found guilty, the club can rescind season tickets, memberships and impose a stadium ban. The courts can issue a Football Banning Order, impose fines, restrict travel, imprison abusers and they will have a criminal record.

So please remember, if you see it, or hear it, report it.



Alex Horne, General Secretary,
The Football Association

Reporting Discrimination



REPORT IT

And so we want you to REPORT IT.

Reporting Discrimination

If you see or hear discrimination on the railway or underground system on your way to a match, make a report to the British Transport Police.



CCTV is on many trains and can help identify abusive or discriminatory behaviour.



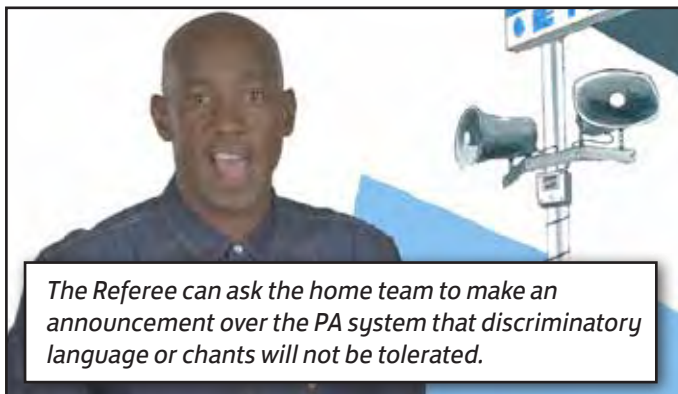
BRITISH TRANSPORT POLICE
CALL: 0800 405040
TEXT: 61016

So if you experience abuse or feel threatened, contact BTP on these numbers.

Inside the ground if we can identify the abusers, we can take effective action.



Reporting Discrimination



The Referee can ask the home team to make an announcement over the PA system that discriminatory language or chants will not be tolerated.

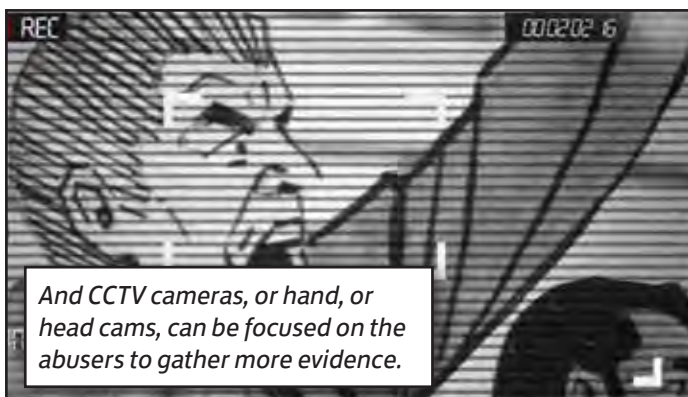
Let a steward know, or use the club's text service if they have one, or download Kick It Out's reporting app.

REPORT IT



All stewards are trained to deal with these type of complaints and can act discretely and quickly.

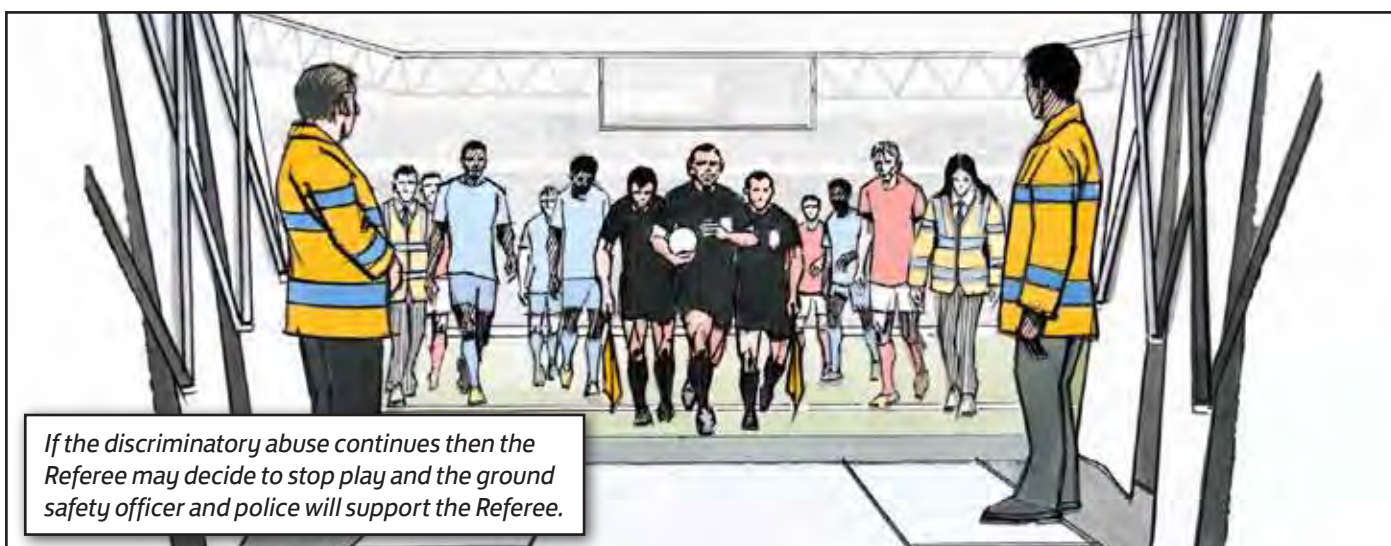
Reporting Discrimination



And CCTV cameras, or hand, or head cams, can be focused on the abusers to gather more evidence.



If arrested, abusers may be ejected from the stadium.



If the discriminatory abuse continues then the Referee may decide to stop play and the ground safety officer and police will support the Referee.

To report after a game, The FA has a Freephone and email, and Kick It Out can be alerted via their reporting app, phone, or email. You can report the incident and be guided through the reporting process.

INFO@KICKITOUT.ORG

CALL: 0800 169 9414

FOOTBALLFORALL@THEFA.COM

CALL: 0800 085 0508

Reporting Discrimination

THEN WE CAN HELP YOU

And what happens if someone is found guilty?



If found guilty the club can rescind season tickets, memberships and impose a stadium ban.



The courts can issue a Football Banning Order, impose fines, restrict travel, imprison abusers and they will have a criminal record.



The FA will review the incidents and may also take action against the club.

Reporting Discrimination

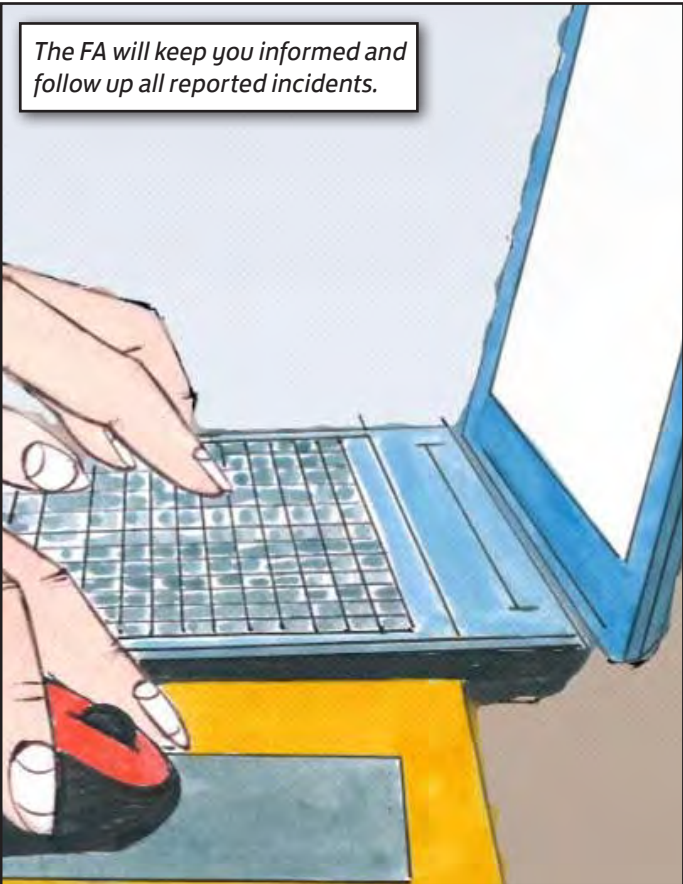
So report what's happened straight away.

REPORT IT

But avoid Twitter or other social media as they can make investigations more complex and mean attention gets diverted.



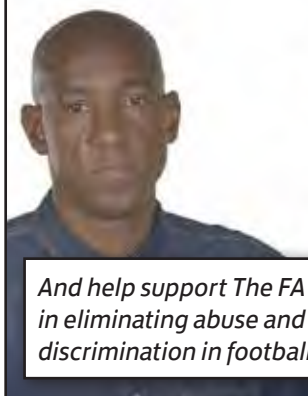
Reporting Discrimination



The FA will keep you informed and follow up all reported incidents.

**DISCRIMINATION
IS NOT
ACCEPTABLE**

You can help to send a clear message that discrimination of any kind is not acceptable.



**FOOTBALL
FOR
EVERYONE**

And help support The FA in eliminating abuse and discrimination in football.



It is everyone's responsibility to make this happen.



Reporting Discrimination



So please remember, if you see it, or hear it, report it.

**SEE IT.
HEAR IT.
REPORT IT.**

TO REPORT DISCRIMINATION

Email:

footballforall@TheFA.com
info@kickitout.org

Supported by:





Reporting Discrimination

**LET'S
KICK RACISM
OUT OF
FOOTBALL**


JOIN KICK IT OUT'S SEASON OF ACTION
1993-2013 years of campaigning


REPORT IT!



FACEBOOK/KICKITOUTOFFICIAL 

@KICKITOUT 

INFO@KICKITOUT.ORG 

0800 169 9414 

Report using the
Kick It Out app.

Download it today.



KICKITOUT.ORG

Equality and Child Protection Department

The FA Group
Wembley Stadium
Wembley
London HA9 0WS

This publication can be made available in braille, large print and audio. Please email your request for the format which will meet your needs at: footballforall@thefa.com

