Safeguarding Children
Recertification

How to access the Online Safeguarding Children Recertification

Log in

Please find your **FAN** or **email address** and password. Please do not create a new FAN.

If you have forgotten your FAN please click below.

FORGOTTEN MY FAN

Accessing the course

Once you have your FAN and password follow these steps:

1. Click below to open the Learning Management System.

OPEN THE LMS PAGE

2. This should open a screen like this. Click on the words 'Sign In' where the blue arrow is pointing

Once you have signed in:

1. Click below to open the course page.

OPEN THE COURSE

2. This will take you to the page shown below. Scroll down and click on 'Launch Course'.

The course page will open.

Scroll down and begin the course, working through each of the five modules.

Once complete, your certificate will be available to download and print off.

Please note: The FA no longer prints and distributes certificates for this course but your FAN will be updated.

Difficulty logging in?

The most common issue is that a FAN or password has been entered incorrectly. Please check you have the correct FAN and password combination and try again.

If you have followed every step of the guidance and still cannot log in please email your query, contact number and a screen shot, where possible, of the issues you are experiencing to The FA Education team:

Education@TheFA.com

Revisiting the course?

If you have already enrolled on the course using the steps above, you can revisit the course by logging into the LMS (steps 1-3) and clicking on the button below to open to course page:

REVISIT THE COURSE HERE

Frequently asked questions (FAQs)

Who can use this new Recertification online?

Anyone who has taken a 3 hour, face to face Safeguarding Children Workshop and whose qualification is over two years old.

Can I take this course even if my last qualification was the Online Safeguarding Children Recertification?

Yes as long as the qualification is over 2 years old.

How much does this course cost?

This course is free of charge.

Will my FAN be updated to show that I have completed the course?

Yes, although it may take up to seven days to update. Please download your certificate at the end of the course for your own records.

Please note: If you work with children or young people your Safeguarding Children qualification should be renewed three years.