DBS (CRC) Integration County FA Clubs Briefing





Welcome

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DBS Criminal Records Check (CRC) Integration – Agenda

- Key Steps
- End to End Process for Clubs and Club Officials
- Automated CRC Awarding
- Training Documents Available

Terminology - The terms 'CRC' or 'CRC Check' will be replaced by the more common term 'DBS check' over the coming months as updates to the WGS and refreshed FA.com come online.

DBS – Disclosure and Barring Service – UK.Govagency which process Criminal Records Checks





DBS (CRC) Integration – Key Steps

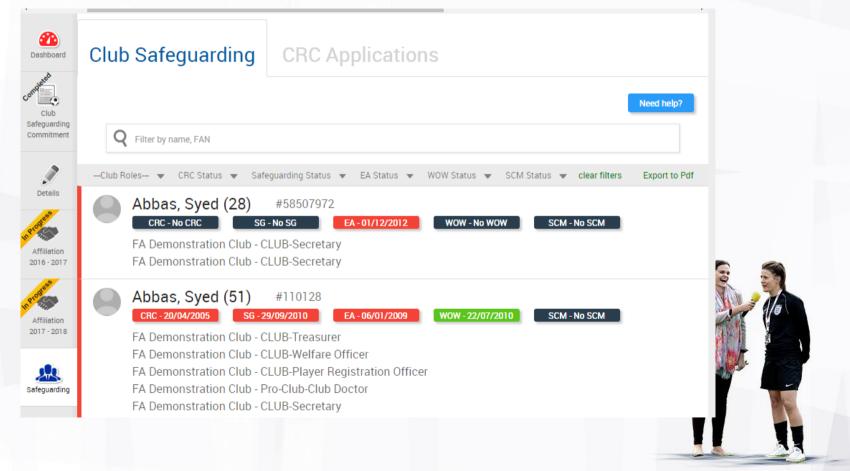
- WGS Opened for CRC Applications by County FA
- Club adds GB Group PIN to account in WGS
- Club adds individual to role of Club-CRC Applicant
- Individual has My CRC tile in Portal
- Individual initiates CRC check from Portal
- Account PIN, FAN and contact details sent to GB Group
- GB Group and Online Disclosures follow normal process
- Updates sent to WGS as application proceeds
- CRC Update automatically if Disclosure Complete Clear





Club Safeguarding page – tab for DBS (CRC) Applications

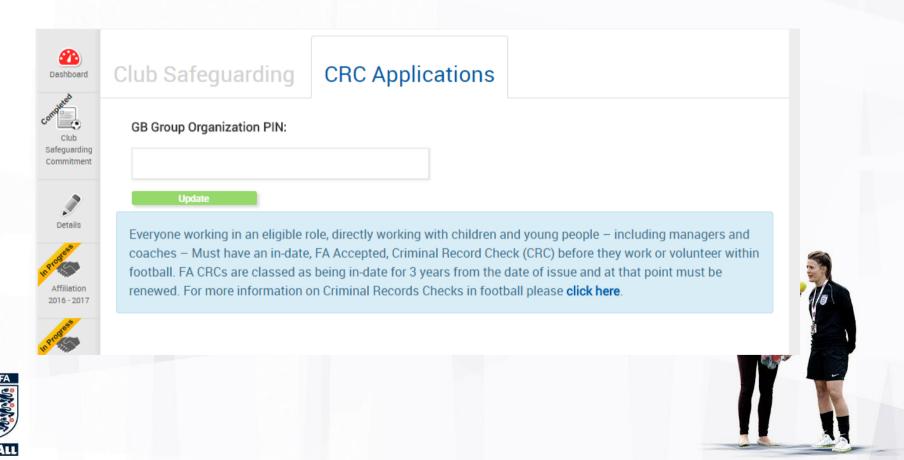
Tab appears when CFA is tagged as processing CRC's in WGS





Club Safeguarding page – GB Group PIN

One off process – club stores PIN (then locked)



GB Group Account Identifier

Field is visible in CRM, and can be edited/corrected by County FA to allow for corrections

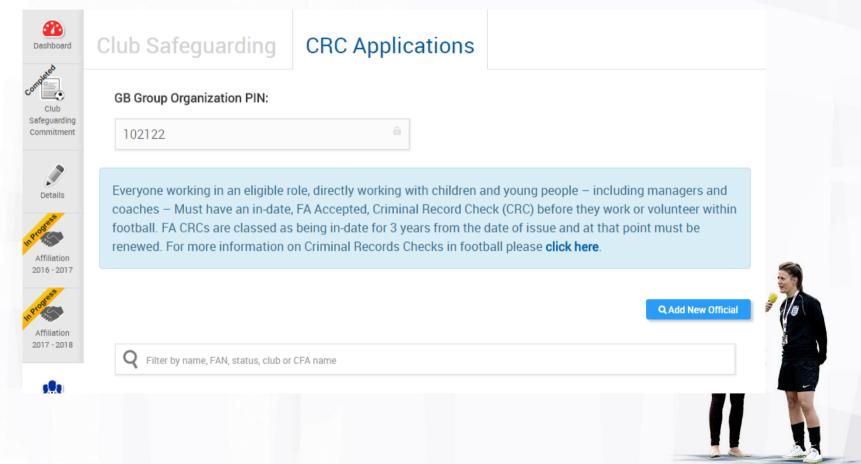
Professional DSO Required No • Yes	Premier League CRC No Yes	GB Group Account Identifier	
County Action Plan No Yes	CAP Status Rejected	CAP Agreed	<u>c</u>





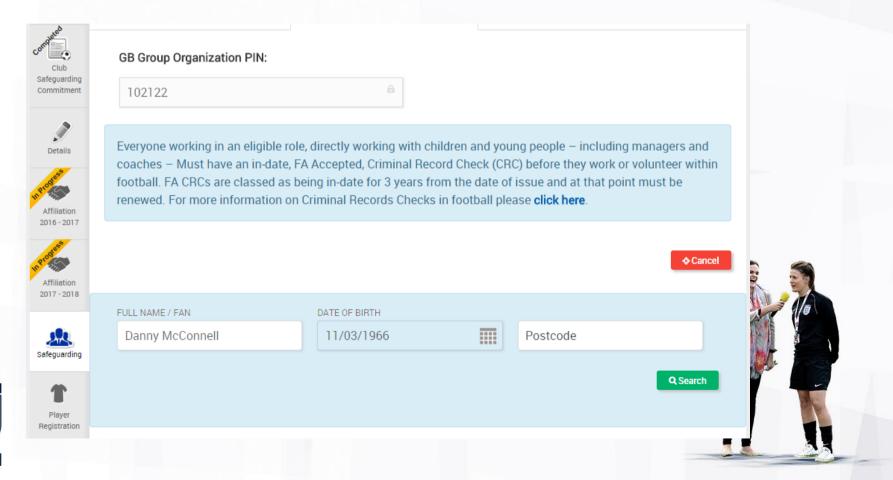
Club Safeguarding page – tab for DBS (CRC) Applications

Once entered, the GB Group Organisation PIN field is locked in Portal



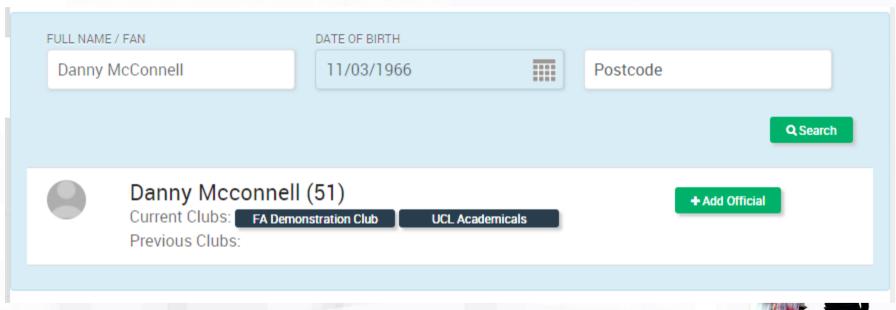
Club Safeguarding page – Add New Official

Clicking on the Add New Official expands to allow a club to search for an individual



Club Safeguarding page – Search for Individual

Search returns individual (or more options to search) – same functionality as Player Registration

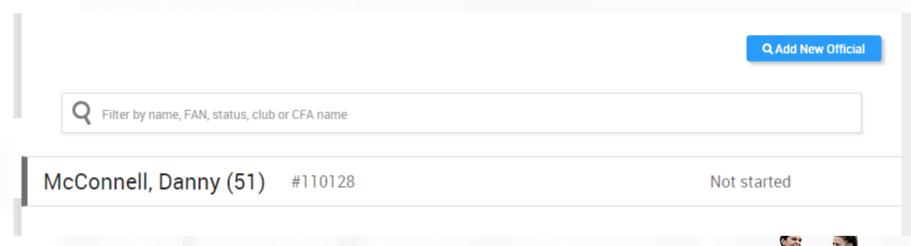






Club Safeguarding page – Search for Individual

Add Official creates the role of Club-CRC Applicant. Club may have multiple people with this role.

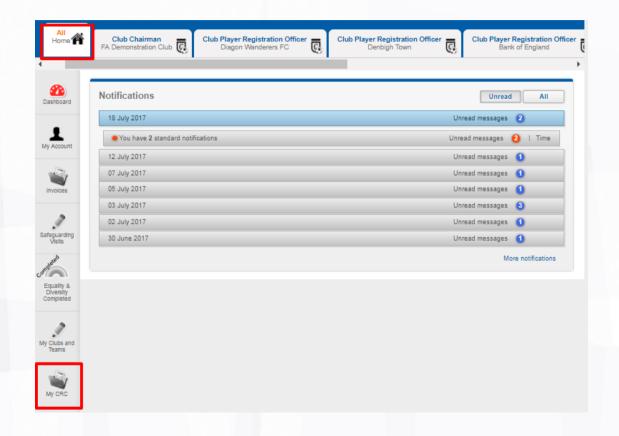






Individual – Login to Portal and has My CRC page

Page appears for Club-CRC Applicant, Club-Welfare Officer and all team officials requiring CRC







Individual – My CRC (DBS Check)

Renewal is only allowed within six months of CRC expiry (FA configuration)

My CRC

Everyone working in an eligible role, directly working with children and young people – including managers and coaches – Must have an in-date, FA Accepted, Criminal Record Check (CRC) before they work or volunteer within football. FA CRCs are classed as being in-date for 3 years from the date of issue and at that point must be renewed. For more information on Criminal Records Checks in football please **click here**.

CRC Award Date: 20/04/2015 CRC Status: Accepted CRC Expiry Date: 20/04/2018

CRC Renewal

Your CRC is not yet due for renewal, but you may start a renewal on 20/10/2017



Individual - My CRC (DBS Check) initiation

Individual may be associated to more than one club. To start a CRC check, individual clicks Select

My CRC

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CRC Award Date: 20/04/2014 CRC Status: Accepted

CRC Expiry Date: 20/04/2017

CRC Renewal

You may now start a new CRC check - please select the account you wish to use

FA Demonstration Club

Select





Individual - My CRC (DBS Check) - Initiation

Initiation sends message to GB Group, including Club PIN, individual FAN, name, date of birth and email address. CRC Renewal is shown as "Application Started"

Your details have been passed to Online Disclosures to initiate your CRC Check. You should receive an automated email from them shortly with details for progressing with your CRC check.

My CRC

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CRC Award Date: 20/04/2014 CRC Status: Accepted CRC Expiry Date: 20/04/2017

CRC Renewal

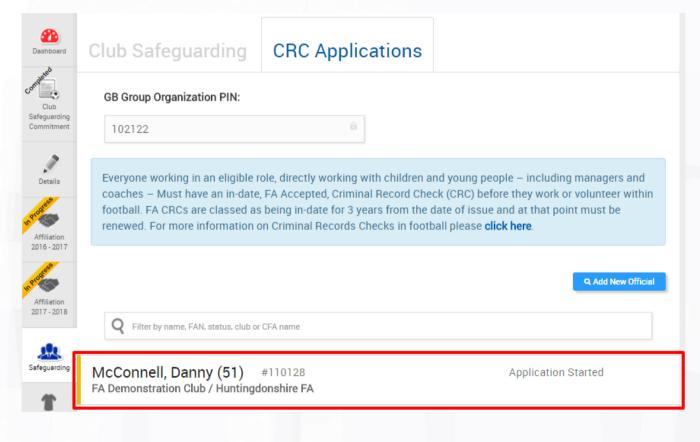
You have a CRC check in progress at present – Application Started





Club Safeguarding page - Visibility of Individual

Club can also see that the individual has started the CRC process in WGS





CRC (DBS)Check – GB Group Process

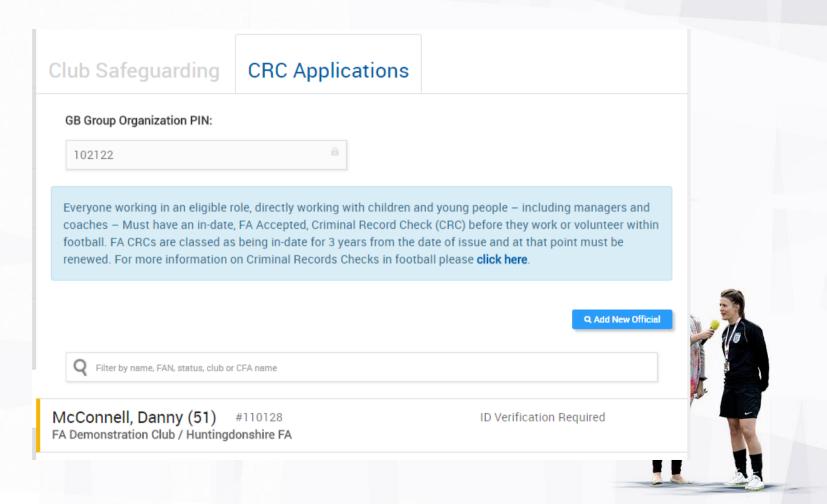
CRC Check now follows the usual process in GB Group

- Automated email sent to CRC Applicant
- CRC applicant logs into GB Group
- CRC applicant provides details
- CRC applicant submits CRC for verification
- Club verifier logs into GB Group and provides verification
- GB Group submit CRC check to DBS
- Changes in application status are reflected in WGS





CRC In Progress – Status changes in Portal





Auto-awarding – Known As name fields in CRM

First Name and Last Name may need to be added to Also Known As fields in CRM

FAN	Gender		
110128	Male	~	
Job Title	Current Age		
	51		
Other Name			
Preferred Name	Also Known As (First Name)	Also Known As (First Name)	
Danny	Thomas	Thomas	
Previous Name	Also Known As (Last Name)	<u> </u>	

DBS (CRC) Check – CRC Award/Update

- Disclosure Complete Clear CRC is automatically awarded
- Status continues to be shown in Portal for 30 days
- All other results still managed by GB Group

My CRC

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CRC Award Date: 27/07/2017 CRC Status: Accepted CRC Expiry Date: 27/07/2020

CRC Renewal

You have a CRC check in progress at present – Complete Accepted





Available Guidance & Support

- Applicants Guidance Manual
- Club Welfare Officers Guidance Manual
- County FA CPD/WebEx Updates available for Club using WGS for CRCs
- Support available from your CFA DSO and County Staff







