

Lancashire FA Website Accessibility

We have tried to make the <u>Lancashire FA website</u>, and the information within it, as accessible as possible. We recognise that this requires ongoing development and welcome your comments, suggestions and feedback to make improvements. You can provide these directly from the <u>Customer Experience</u> page of our website or by using any of the 'Forms of Contact' indicated below.

Forms of Contact

Lancashire FA can be contacted by post, telephone and email. You can also visit our Head Office, by appointment, when local restrictions and Government Covid-19 guidance permit in-person visits. You can find staff contact details on the <u>Lancashire FA Staff</u> page of our website. Lancashire FA's main contact details are:

Address: The County Ground, Thurston Road, Leyland, PR25 2LF

Phone: 01772 624 000

Email: info@lancashirefa.com

Adaptive Technology

If you are using adaptive technology and are having problems accessing information on the website, please email info@lancashirefa.com with details of the problem you have encountered and the technology you are using, and we will endeavour to resolve this for you.

Documents

Some documents on the Lancashire FA website are PDFs (Portable Document Formats). You will need Adobe Acrobat Viewer to read these documents. This can be downloaded for free from https://get.adobe.com/uk/reader/.

You can request content or documents from our website, such as application forms, in an alternative format by contacting the appropriate member of staff (see the <u>Lancashire FA Staff</u> page on our website) or sending an email to <u>info@lancashirefa.com</u>.

Social Media

Where possible, Lancashire FA will provide accessible communications via social media, (for example, videos with subtitles). Where this is not possible, we will communicate via a range of platforms, including our website and newsletters as well as social media, to ensure our members can access our messages in as many different ways as possible.

Text Size

You can adjust the text size of the Lancashire FA website through your browser settings, as follows:

- 1. Go to the 'Tools' menu.
- 2. Select 'Text Size'.
- 3. Selecting 'Text Zoom' or 'Zoom' will enable you to increase the size of the text so that it is comfortable for you.