**FA Level 1 FAQs**

**My FA Level 1 was postponed because of COVID lockdown, what happens now?**

Kent FA will contact affected learners directly to update them on their next steps.

**When will the FA Level 1 completion course be available to inflight learners?**

This is for learners who have started their FA Level 1 F2F Workshops (up to Workshop 2 as a minimum), but not yet completed these. The FA Level 1 (Completion Course) will be available to book from w/c 7th December, and course delivery will commence early January 2021. Kent FA will contact affected learners directly to update them on this.

**I only require Safeguarding Children Workshop to complete – could I be given access to the Online Recertification in order to complete my qualification?**

No, learners will need to complete the new Online Safeguarding Workshop once available in March 2021.

**Will I be signed off for my Level 1 Award if I they complete the Sudden Cardiac Arrest Concussion & Safeguarding For All modules?**

No, learners will need to complete the Safeguarding and/or IFAIF in 2021. Learner extensions can be applied, and Kent FA will remain as a registered 1st 4 Sport centre until learners are signed off.

**When will the new FA Level 1 be available for public bookings?**

The new FA Level 1 in Coaching Football course will launch online in April 2021. For further information or to Express an Interest, please email [education@thefa.com](mailto:education@thefa.com)

**What do I do if one of my Charter Standard teams does not have someone with the FA Level 1 in Coaching Football qualification?**

As an interim measure for 2020/21, this requirement has been adjusted. All youth teams must have one team official that has EITHER completed the FA Level 1 in coaching football (or above) , OR has completed the new free online course, 'The FA Playmaker.'

**FA Level 2 FAQS**

**When will the FA Level 2 become the UEFA C and be available to learners?**

FA Education’s coach development is aligned to the recently updated UEFA Convention and to the FA’s Strategic approach. Therefore, FA Education are subsequently reviewing their learning offer and will communicate with learners in due course. For further information or to Express an Interest, please email education@thefa.com

**My FA Level 2 was postponed because of COVID lockdown, what happens now?**

Kent FA will contact affected learners directly to update them on their next steps.

**I completed all face-to-face workshops, but still needed to complete my insitu visits and/or Project to be signed off for the FA Level 2 qualification, what do I do?**

Kent FA are working alongside FA Education and the FA Tutor Workforce to ensure that they have the most up-to-date information about your learner journey. You will be supported to complete your qualification.

**What is the interim guidance/direction for Level 1 learners looking to progress?**

Learners are encouraged to continue their development through the CPD offerings from the FA, Kent FA and FA Boot Room. County-run CPD offerings will be publicised in due course.

**Safeguarding and First Aid**

**I need to achieve the FA Safeguarding Children qualification for the first time, what do I do?**

This qualification is currently unavailable. In the meantime, we recommend completing the free FA Safeguarding For All module here: bit.ly/SafeguardingForAll and the FA Playmaker.

From April 2021, FA Education will be delivering this course using digital capabilities. You can find out more here:

**What do I need to do if I need to renew my Safeguarding Children Qualification?**

All coaches wishing to renew their Safeguarding Children qualification can still complete the FA Online Safeguarding Children Recertification.

**What do I do if one of my Charter Standard teams does not have someone with the Safeguarding Children qualification?**

If the team has a named manager or coach that has previously completed the FA Safeguarding Children qualification, they are expected to keep it up-to-date by completing the free online renewal here:bit.ly/SafeguardingRenewal. If no named manager or coach has ever completed the FA Safeguarding Children module they should complete the free FA Safeguarding For All module here: bit.ly/SafeguardingForAll. This is an interim measure until the new online Safeguarding Children workshop is released by FA Education in April 2021.

**I need to achieve the FA Introduction to First Aid in Football qualification for the first time, what do I do?**

This qualification is currently unavailable. In the meantime, we recommend completing the following modules:

* The FA Concussion Module
* Sudden Cardiac Arrest Module
* The FA Playmaker

From April 2021, FA Education will be delivering this course using digital capabilities. You can find out more here:

**My Introduction to First Aid in Football qualification expired during lockdown, what do I do?**

Coaches whose IFAiF expired (or will expire) between 01 February and 31 July 2021 have had an extension applied to their FAN records until 31 July 2021. If you FAN has not updated, please email [education@thefa.com](mailto:education@thefa.com)

2.What do I do if one of my Charter Standard teams does not have someone with the Introduction to First Aid in Football qualification?

As an interim measure for 2020/21, this requirement has been adjusted. Coaches can complete the following two courses before the online First Aid in Football course is released by FA Education in April 2021:

The FA Concussion Guidelines: bit.ly/FAConcussionGuidelines

Sudden Cardiac Arrest module: bit.ly/FACardiacArrest

**FA Level 3 (UEFA B) FAQs**

**When will the FA Level 3 be available to learners?**

This course will be delivered centrally by FA Education and they will communicate with learners in due course. FA Education will prioritise learners whose course was previously cancelled due to COVID. For further information, please email [education@thefa.com](mailto:education@thefa.com)

**I completed all face-to-face workshops, but still needed to complete my Insitu visits and/or Project to be signed off for the FA Level 3 qualification, what do I do?**

Kent FA are working alongside FA Education and the FA Tutor Workforce to ensure that they have the most up-to-date information about your learner journey. You will be supported to complete your qualification.

**Welfare Officer Workshop FAQs**

**I need to achieve the FA Welfare Officer Workshop qualification for the first time, what do I do?**

The new Welfare Officer Workshop has now been released and is being delivered through a virtual classroom by FA Education. Further dates have now been released and this information has been sent to all new Club Welfare Officers. If you have not received this, or would like to Express an Interest in the course, please email [education@thefa.com](mailto:education@thefa.com)