



Coach Education

Frequently Asked Questions

I'd like to use the Christmas break to extend my knowledge of coaching, what resources are available to me?

There are lots of resources that coaches can access online via the [England Football website](#) including [webinars](#), interviews, articles and online learning modules. Coaches can also visit the [England Football Learning](#) YouTube channel.

I have forgotten my FAN. How do I retrieve this?

If you cannot remember your FA Number, or you are unsure whether you have a FAN, please use The FA's [FAN Finder tool](#) (click on the Retrieve FAN tab).

I have forgotten the password that linked to my FAN. How do I reset this?

You can reset your password via myaccount.thefa.com. You will need access to the email address that is linked to your FAN to reset your password.

I have two FAN records, how do I delete one of them?

There may be circumstances when a new FAN is created by you or for you even though you already have an existing one. If you think that you have more than one FAN, please contact myaccount@thefa.com including the following information so any duplicate accounts can be merged. This will then ensure all your qualifications sit under one FAN record:

- Name
- FANs that you're aware that you hold.
- Date of birth
- Correct email address
- Full current postal address
- Any old email and postal addresses that may be linked to old FANs.

How can I check my qualifications, the expiry dates of my DBS, IFAiF and Safeguarding?

Using your email address and password (associated to FAN) you can check all these details by visiting myaccount.thefa.com You can also change your contact details here including your postal address and add a child to your FAN.

I am new to coaching and want to get qualified, where do I start?

[EE Playmaker](#) by England Football is a free online entry-level football course perfect for anyone interested in taking a more active role in grassroots football or perhaps wanting to be an Assistant Coach.

For those wanting to be a Lead Coach or Team Manager, you're required to complete England Football's [Introduction to Coaching Football](#). To enrol on and complete [Introduction to Coaching Football](#), you must hold in-date qualifications for the [Safeguarding Children Course](#) and [Introduction to First Aid in Football](#).

If you are unsure of '**What Qualifications are Required**' for your role, please Download Guidance provided on our website in our [Safeguarding and Welfare](#) section.

I need to renew my First Aid training, what should I do?

The FA Medical courses are now being delivered centrally, including the [Introduction to First Aid in Football](#) (IFAiF). Once you have completed the [Introduction to First Aid in Football](#), you will be awarded a certificate that will be valid for three years.

If you haven't done so already, we would also recommend completing the free [Concussion Guidelines](#) and [Sudden Cardiac Arrest](#) modules

What Safeguarding courses are there that I can take?

The free [Safeguarding For All](#) course provides a basic overview of how to safeguarding children, looking at best practice, poor practice and abuse. This course is the perfect place to start if you've not done a safeguarding qualification before.

The FA [Safeguarding Children Course](#) provides club officials, coaches, referees and managers with a greater awareness of best practice in safeguarding in football and is available to book online.

The free FA [Player Welfare in Open Age Football](#) course, is for coaches, club welfare officers and committee members within open age football (teams with players aged 16+), and will look at player welfare while covering a range of relevant topics.

I need to renew my Safeguarding qualification, what should I do?

If your previous Safeguarding Children qualification is due to expire in the next 6 months, then you can renew this online for free via the [Safeguarding Children Re-Certification](#). However, if your qualification has already expired you will need to pay to complete the [Safeguarding Children Course](#).