

## **The FA Safeguarding Adults FAQs**

### **1. What does this course cover?**

This course is an introduction to safeguarding adults in open age disability football. It covers definitions, what disability football should look like, the signs and indicators of abuse and how to respond to concerns

### **2. Who is the course for?**

The course is for anyone working or volunteering in open age disability football although its target is mainly coaches, managers and committee members in grass roots disability football. Referees in disability football will also be made aware of the course. Players are welcome to complete the course

Others are welcome to take it to update their knowledge of this area.

In the first instance this course is being launched into CFAs and we will encourage all staff, CFA Boards and relevant committee members to complete the programme.

### **3. Is there anyone who must take it?**

No. The course is currently voluntary.

### **4. Are there any pre requisites?**

No.

### **5. Does it cost anything?**

No, the course is free of charge.

### **6. How long does it take?**

The course will take on average 40 minutes. Some people take up to an hour dependent of the level of reflection on the detail and note taking.

### **7. Where can I find out more?**

There is information here on the Ann Craft trust [website](#) where you can also register for free updates on safeguarding adults.

### **8. The course won't open, what should I do?**

Please ensure you are using the Google Chrome Browser and you have enabled your pop-ups. You can find links detailing how to allow pop-ups [here](#).

### **9. My FAN has not been uploaded**

Please allow three working days for your FAN to be updated in Whole Game.

### **10. I can't download my certificate**

Please go back in to the course and check you have completed all elements of the course, and complete any elements that have not been. Once you have completed all elements, your certificate will be available for download. Click here for instructions on downloading your certificate.

**11. I'm worried about an adult and think they might be being abused and I don't know what to do**

- a. Contact your County FA Designated Safeguarding Officer? You can just pick up the phone or use the referral form [here](#).
- b. If you don't feel able to follow the steps above you can email [Safeguarding@TheFA.com](mailto:Safeguarding@TheFA.com)
- c. If you have immediate concerns for their safety contact the Police. If it is out of hours and you need advice contact local adult services
- d. I reported a concern but nothing was done. What else can I do? You can use The FA's whistle blowing process. Email [Safeguarding@TheFA.com](mailto:Safeguarding@TheFA.com)

Please be aware that sometimes actions are taken but can't be shared with those who report the concern.

**12. It's an emergency**

Please call the Police.

**13. What is an ASL?**

An Adult Safeguarding Lead (ASL) is the equivalent of the Club Welfare Officer for children. This is a new role and clubs will not yet have one. Every club with an open age disability team will be encouraged to make this appointment and upload the name to Whole Game System.

**14. I can't read**

We would recommend seeking the help from someone you trust to support you with the course.

**15. My screen reader cannot access this information.**

Please ensure you have applied the accessibility mode.

We are currently testing the course with some blind users for any other issues

We also hope to have a PDF in the future

**16. Why is Safeguarding Adults free and online but coaches have to complete the face-to-face FA Safeguarding Children Workshop**

All qualified coaches have already taken FA Safeguarding Children training and invested in their learning, and many will be in disability clubs and have the building blocks of Safeguarding.

We are also aware that there are fewer disability clubs and volunteers and that it could prove very expensive for volunteers to have to travel long distances for learning so we feel on line is the best place to start.

County FAs may be putting on network meetings in the future. Coaches can also re-certify their FA Safeguarding Children training online for free every three years.

**17. I want to complain about the content of the course.**

We're sorry to hear this. Please can you record your concerns in details and send to [Education@TheFA.com](mailto:Education@TheFA.com). We'll ensure these are considered.

**18. I have a disability and cannot access the course**

We are sorry you are having difficulties accessing the course. Please let us know what difficulties you are having and what adjustments you need so we can support you.

**19. I am completing a coaching course; can I use this instead of FA Safeguarding Children courses as a pre-requisite?**

No, this can't be used as an alternative for coaching qualifications. The vast majority of people who take The FA's coaching courses will work with under-18s and even if they do not at the point of qualification they may further down the line and we retain this as the key requirement for the coaching qualifications

**20. How long is the course valid for?**

At present the course does not have a retake date however we would expect to refresh it every three years.

**21. If learners have taken other safeguarding training do they still need to do this?**

This course covers different topics to other safeguarding training so learners should do this if they are working with adults in disability football. There is currently no requirement to take this course

**22. Does the course replace any other training?**

No. This is a new safeguarding course covering a different group of football participants.

**23. What device can be used to access the course?**

For optimal learning experience it is recommended that learners complete the course on a laptop or desktop computer using the Google Chrome browser.

**24. What if I have got another question?**

Email [Education@TheFA.com](mailto:Education@TheFA.com) using the subject line safeguarding adults.