

LET'S
KICK
OUT OF
FOOTBALL
RACISM

Football Fans' Guide to Reporting Abuse and Discrimination

By reporting abuse, whether it's racism, anti-semitism, homophobia, sexism or disability abuse, you are helping to tackle discrimination in football at all levels.

Travelling

On the way to or from a match by train or London Underground, you can make a report to:

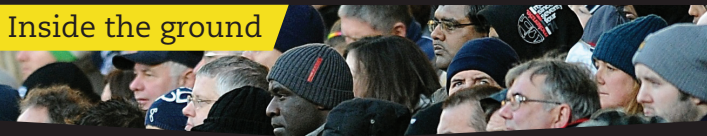


Police are on stations and trains to keep you safe. If you experience abuse or feel threatened tell BTP on 0800 405040 or you can text 61016.



CCTV is on many trains and can help identify abusive or discriminatory behaviour.

Inside the ground



There are many ways you can report abuse you witness in the ground:

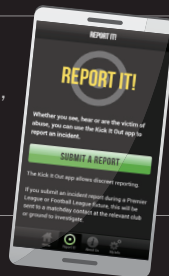
Stewards



- At professional matches you can make reports to a police officer or match day stewards, who are trained to deal with your complaints instantly and discreetly
- The stewards will act on your complaint, directly alerting the club's control room if necessary
- Reporting abuse on match day is the most effective option to make sure evidence is gathered immediately.

Kick It Out Reporting mobile app

- Download the free Kick It Out reporting app
- Report abuse during / after the game, even without wi-fi, 3G or 4G signal (the app will send a report as soon as you are in an area with signal)
- From grassroots to Premier League football, you are encouraged to use the Kick It Out Reporting app.



Text reporting service

- Many Premier League and Football League clubs have their own TRS, and fans can make reports during and after the game – check with your local club.
- Reports are directed to the club's control room, which will then investigate the report
- Kick It Out's text report number is **07956 535 057**.

SMS

After the game



After the game, you can contact Kick It Out or The FA by phone, email or online incident form:



Freephone **0800 169 9414**
or email: info@kickitout.org

Freephone **0800 085 0508**
or email: FootballforAll@TheFA.com



If you come across football comments online that you think are unacceptable, you can make a report at www.kickitout.org



More information on reporting processes and how reports are dealt with can be found at www.kickitout.org
Kick It Out logs all reports received and liaises with clubs and The FA on your behalf



What constitutes unacceptable behaviour in football?

Discriminatory behaviour is anything that singles out a person or group from a particular audience, whether that's on the grounds of disability, gender, sexuality, race or religious beliefs. This might happen via chanting or shouting on the way to, or inside a football ground, or by making comments on social media channels.

Abusive behaviour is any behaviour which, whilst not necessarily discriminatory, causes offence to any individual or group. This could range from swearing at a player on the pitch to physical assaults, such as throwing items at opposing fans.

The FA, Premier League and Football League are all clear about this:

- Discrimination in any form is unacceptable
- Supporters shall not use racist, sexist, homophobic or other discriminatory language
- If you are not sure, report it.

Ground Regulations

are in place at every Premier League and Football League club and set out a number of behaviours that are not acceptable inside the ground, including: threatening behaviour, foul or abusive language, racial, homophobic or discriminatory abuse and harassment.



Penalties for abusive and discriminatory behaviour

Punishments for abusive behaviour by match participants can include:

- Life bans from a club or football
- Bans from playing affiliated football and related fines
- Bans from coaching or being involved in football at any level.

Punishments for abusive behaviour by spectators at a match can include:

- Arrest and appearance at court
- Ban from attending football matches at home and abroad for a minimum of three years, through the imposition of a Football Banning Order in a court of law
- Loss of season ticket, membership and/or the imposition of a ban by the football club that you support from attending matches at the club's home ground and from purchasing tickets for away matches
- Imprisonment; Fines; Criminal record; Restrictions of travel; Ejection from the stadium.

Grassroots level:

Incidents on the pitch at grassroots level are governed by the rules of Football and treated by The FA like all other disciplinary issues, although additional bodies may also be involved depending on the offence. If you have any questions, please contact Kick It Out or The FA.



What happens after you make a complaint to Kick It Out?

- However you decide to report an incident, it will be treated seriously and dealt with as quickly as possible
- To be kept up-to-date with the progress of your report, please provide contact details which will be kept confidential (only ever used to update you)
- After your report, your details will be forwarded to the club concerned, through the relevant club representative, and a copy will be forwarded to The FA. If the incident took place at an international match, it will be referred to the appropriate national Football Association, UEFA or FIFA.

