

Guide to Purchasing and accessing content

Introduction

The Learning Management System (LMS) is your new home for The FA Level 1, FA Level 2 & FA Level 3 in Coaching Football courses. The LMS provides you with the ability to view available courses, purchase and enrol onto them while managing your online learning profile.

Do you have an FA number (FAN)?

To access the LMS you need a valid FAN and password. You will also need to complete the steps for self-verification, both of which are outlined below.

Please **do not** create a new FAN if you already have one.

If you have forgotten your FAN please click below.

FORGOTTEN MY FAN

If you don't already have a FAN, click below to create one.

CREATE A NEW FAN

Accessing the course

Once you have your FAN and password, follow these steps:

1. Click below to open the Learning Management System.

In order to view and purchase courses, you need to ensure that you have logged into the LMS to accept the Terms & Conditions.

OPEN THE LMS PAGE

2. This should open a screen like this. Click on the words 'Sign In' where the blue arrow is pointing.

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3. When you have clicked on 'Sign In' a screen like this should open.

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Enter your FAN and password and click 'Sign In'.

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BIGN IN				
Don't have an account?				
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4. At this stage you will be prompted to accept the Terms of Use for the England Supporters Club. Either select the box'l agree to these terms' and then click 'ACCEPT TERMS' or click "NO THANKS!"

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You are now logged into the FA Learning Management System and The FA website.

To view available courses you will need to go back to your County FA website.

Note: At this point each County FA may advertise courses in different ways. If you can't find The FA Level 1, 2 & 3 in Coaching Football courses on your County FA website please contact them.

COUNTY FA CONTACTS

Once you have found the course on your County FA's site, click on the link and you will be taken to the relevant LMS page.

If you are not logged into the LMS you will be prompted to at this stage. (On sign in, you may need to go back to your County FA website to click on the required course again as you will be directed to the LMS homepage automatically when you sign in).

For Level 3 you will be sent a link to the course directly from your County FA. When you select the link you will be prompted to login to the LMS with your FAN.

Enrolling on a course and payment

1. Once you have gone through your County FA site and clicked on the relevant course, you will be directed to a list of course dates. Browse this list and select the course you wish to attend.

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2. If you wish to inform the County FA of any relevant information, you can add this in the 'Learner Requirements' box.

3. If you have a promotional code, you can also enter it here followed by selecting 'APPLY CODE'.

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4. You will then be asked to complete some enrolment questions. Once you have completed this form, select 'BUY COURSE'.

Note: 'Notification type' outlines how you prefer to receive course information, the default is Email but you can modify this if needed.

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5. You will then be redirected to the Barclays online payment system, Smartpay.

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6. Depending on the exact method of payment, a validation process may appear at this point (e.g. Verified by VISA, MasterCard SecureCode etc). If so, populate all fields and complete your validation

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CONTINUE

You may wish to record your transaction reference number. This number is pre-fixed by 'LMS' followed by a 4 digit number. For example 'LMS1478'.

Note: At this stage you must select 'Continue' before moving on or closing the browser.

Do not select the 'Back' button on your browser screen.

If you do not select 'Continue' there is a risk that your enrolment will be cancelled and payment will still be taken.

Accessing your content

1. Once you have successfully enrolled and paid, you will be presented with your learning environment - which will look similar to this (different for each course level).

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2. To access this page, if you have previously left it, select Active Learning > Record of Learning > FA Level 1 in Coaching Football, FA Level 2 in Coaching Football or FA Level 3 in Coaching Football.

Note: From here you can launch your personal digital learning courses and for each, a progress.....

Completing your digital learning

1. Select the relevant course by selecting 'LAUNCH COURSE' where the blue arrow is pointing.

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2. This action will enrol you onto the course. You will then need to start each of the courses' digital learning modules by selecting them from the menu.



3. At this point you may need to enable pop-ups.

With the latest version of Google Chrome, if pop-ups are blocked you will see a small red X appear when you try to launch a digital learning module. Select the red X and a menu will load.

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4. Check the radio button 'Always allow pop-ups from https://learning.thefa.com', then click 'Done'.

5. You'll need to reload the page to restart the course. To do this, click on the 'Reload this page' icon.



6. Your digital learning course will then launch in a new pop-up window.

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Accessing relevant materials

When you enrol onto a course you are also provided with online course materials.

1. These can be accessed from the menu bar. Click on 'Active Learning' and then 'Level 1 Resources'.



2. When selected, you will then see a number of sections which can be expanded by selecting with your mouse.

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Printing your digital learning certificate

Upon completion of the course, you will be able to download and print your digital learning certificate.

1. To do this, click on 'Your Certificate'.

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2. You will be directed to the screen below. Click on 'GET YOUR CERTIFICATE'.

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3. A pop-up window will then launch, which will show your certificate.

4. From here you can print your certificate or save it to your computer.

Note: This certificate is to certify that you have completed the relevant digital learning modules only.

The FA Level 1 & 2 in Coaching in Football certificates will be issued by 1st4Sport and will not be available to download and print.

The FA Level 3 UEFA B in Coaching Football certificate will be awarded by The FA and sent to your regis-tered address. Please note: You will not be able to download your course completion certificate from the LMS.