Welfare Officer Conference

21st March 2018

Best Practice shared by clubs in attendance

1. **Galleywood Youth FC**

**“We put through at least 5 youth players (14yrs+) on a referee’s course each year. They then referee the U7-U11 (non competitive) games. They gain refereeing experience and that means that a parent doesn’t have to referee the game”**

1. No club name

“Manager –mental health breakdown. We supported him in taking a break from coaching whilst he got himself better and he has returned to manage our Vets Team. His team continued to run with assistance from the Chairman and another parent stepped in”.

1. Colebrook Royals YFC

“Membership discount for parents that completed the online welfare and safeguarding course. Production of certificate at registration – child receives a £10 discount on membershiop”.

1. Newhall Rangers Youth

“See example of high-vis vest. Every member of Newhall has/will have a jacket with their role on – (eg Welfare Officer).

1. Broomfield FC

“Hosting a session by Gavin McKenna from Reach Every generation. Discusses how young people get caught up in gang culture. 30th March @11am – 12.30pm”.

1. No club name

“We run a signing on day/sessions and they had to attend before they sign to the club. The session was run by the general manager and the two welfare officers”.

1. No Club name

“Every new player gets a welcome pack which includes codes of conduct, club rules and constitution website address and contact numbers of club officers. Pack also includes our anti bullying policy and county welfare officer Tel Num and email address”.

1. No club name

“Ensuring all players are aware who the club welfare officer is by being available at all training sessions. Making sure all parents and managers are aware of procedures if they have any concerns”.

1. Hullbridge Youth FC

Added to our initial signing on form an explanation of code of conduct for parents/players to sign. A copy of our “parents charter” is also issued to every new registration and regularly reminded of it”.

1. Frinton and Walton Yough FC

“Shared email address for the two CWO’s to ensure complete transparency when dealing with complaints or safeguarding issues”.

“Flyers in our clubhouse with CWO’s names, phone numbers and email addresses – these can be taken away”.

1. HT YFC

“For all teams we have a parent/player liaison. They all deal with any incident and escalate to us (Welfare Officer) if need support”.

1. WT YFC

Parents presentation for new teams and old teams. Make sure CWO’s show themselves at training and games. As a club, Witham Town Youth FC invite home and away teams for sausage and chips. The teams sit opposite each other to encourage conversation about the game.

The managers or CWO will ask if they have had fun and enjoyed playing. A lot of this time the score is mentioned, so we ensure its not about the score – its about having fun”.

1. Lawford Youth FC

“We only do positive – child and carer workshops”.

“I have taken the Respect code of conduct for players and coaches and turned them into a series of 4 activitiies – completed in a 1 hour (or 2 x 30 mins) workshops. Parents and coaches must attend and take an active role.

The focus on the areas/themes of:-

Self esteem Feelings and actions

Rules and signs Staying safe and helping each other”.