

## Devon FA Player Membership Scheme – Frequently Asked Questions

- Why change the system?

The new scheme is more player focused and more beneficial to the individual, where as in previous seasons, players were not always receiving their ID cards and didn't know about any of the benefits which the ID card brought to the player.

- We have just paid for ID cards with an expiry date of 31<sup>st</sup> May and now you scrap it and want more money again?

The invoice for Player ID cards was sent to secretaries in February however, it actually covered the whole 2018-19 season. This £3 covers the whole of 2019-20 season until 31<sup>st</sup> May 2020. All memberships for the 2019-2020 season will be paid for in advance.

- Why do we have to register all our players to league and now we have to do it all again?

League registration is a separate system to the player membership system, hence the registration twice. However from next year the Devon FA Membership App will prompt to renew and the process is simpler for the player, eventually in time this will become routine.

- Why have we not been consulted?

Consultation did happen, any club that has asked about ID cards expiry 31<sup>st</sup> May have been told a new scheme is being developed. For the AGM, Adult clubs had an invite and pack sent to them in May. The scheme was sanctioned by council (some council members have roles in youth clubs and youth leagues) to be rolled out this season. Leagues had been notified by the County FA that there was a new Player Registration Scheme coming for the 2019/2020 season.

- Why has this not been rolled out sooner?

Work could not commence on the new Player Membership Scheme until after the Devon FA's AGM. County staff have been working on the scheme long and hard since the AGM and we feel like we have given players enough time to register their county membership before the season starts in August.

- Can I bulk register my players through the Devon FA Shop?

Yes. Club Secretaries can go through the Devon FA Shop and order and pay for player memberships on behalf of the players.

- Can I bulk register players without using the Devon FA Shop?

Yes. We are able to take a list of your club players on the Whole Game System and sign all of your players up for the Player Membership Scheme. We will invoice you £3 per player. Adults Clubs will need to contact Mark Buley for this service, Youth Clubs will need to contact Abi Heal for this service.

- How can a child register if they don't have email addresses?

A child is not expected to register but their parent/guardian or carer. The club secretary can also do this.

- What if the parent hasn't got a smart phone or an email address?

An email address is free to set up and could still receive the benefits through this email address. Majority of individuals have technology or someone close in their immediate family that has.

- What if the player hasn't got or does not know their FAN?

If you do not know your FAN, your club secretary will have access to find this for you on the Whole Game System.

- What if there is no parent and they are in care?

A player's responsible adult or club can register the player.

- Do disabled players have to register? If so, what email address do they use?

Yes disability players have to register. If the player does not have an email address, their parent/guardian/carers/club can input their email address on behalf of the player.

- Do South West Peninsula League players have to register?

Yes, to be eligible in the Devon St Luke's Challenge Cup.

- Do Devon Football League players have to register?

Yes, to be eligible in the Devon Premier Cup.

- Do Cornish clubs have to have it?

Yes, if their team plays in a Devon FA affiliated league. Cornish teams that play in a Devon FA affiliated league will have the opportunity to apply for funding through the Devon FA DIY Programme.

- Do I need more than one membership if I play for more than one club?

No, your membership covers all football, whether you play for one team or more.

- Do walking football have to do this?

Yes, if the team plays in a Devon FA Affiliated League and/or Cup competition.

- Do I need to submit my players to the County on the Whole Game System?

No, as long as your players have 'Devon FA Member 2019-20 on the Whole Game System, this will suffice.

- As club secretary, where do I see that my players have their membership?

Once a player has registered we add them to the county registration system and you should see against each player) on your Whole Game dashboard, underneath a player and team attached to will state if Devon FA Member 2019-20.

- What are qualifying fixtures?

A qualifying fixture is any league or cup fixture affiliated by the Devon FA.

- Why am I being asked to renew photos on the Whole Game System?

The league request this for their registration process and the parameters set on Whole Game and is a separate system from Player membership.

- Do my mini kickers (U6, U7, U8's) have to have it?

Yes, if they play in a Devon FA affiliated league or cup competition.

- This is more money in Devon FA's pocket, what do we get?

Clubs affiliations have reduced in cost over the last 8 seasons. Clubs will also be able to apply for funding through the Devon FA's DIY Programme.

Players will receive benefits, offers and discounts that they can use across the County, all of which will be revealed soon.