



DERBYSHIRE FA – Council Report

Operational Update March 2022

| Discipline Update

Season 2020/21 – Total Cases – 273

Season 2021/22 – Current cases – 175

Season 2021/22 Cases

- **Cases require hearings – 40**
- **Cases still under investigation – 50**
- **Completed cases – 46**
- **NFA - 39**
- **Total cases - 175**





| Freshdesk

July 2021

*1574 tickets created
1500 tickets resolved*

October 2021

*1523 tickets created
1860 tickets resolved*

January 2022

*1136 tickets created
988 tickets resolved*

August 2021

*2154 tickets created
1707 tickets resolved*

November 2021

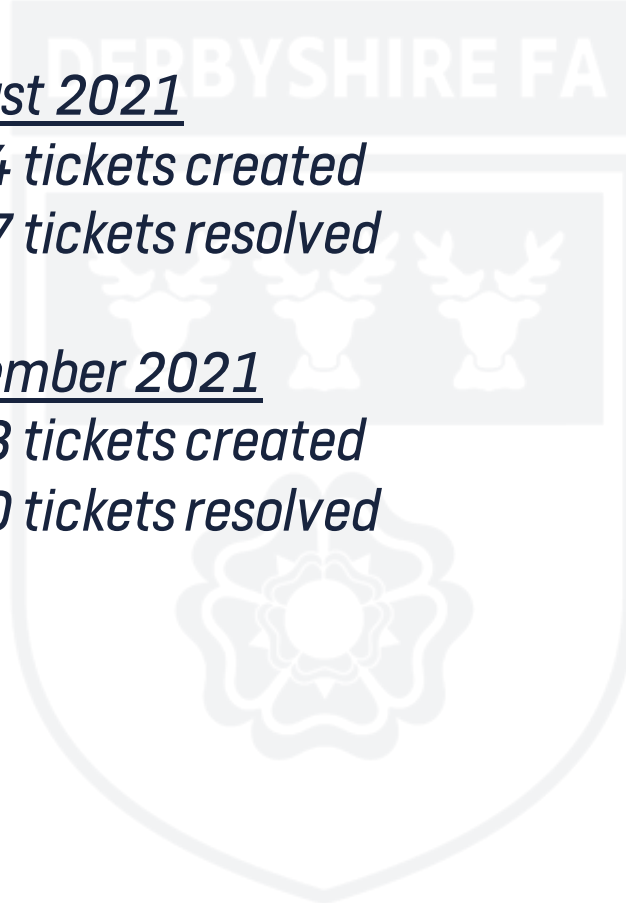
*1523 tickets created
1860 tickets resolved*

September

*1874 tickets created
2085 tickets resolved*

December 2021

*979 tickets created
1330 tickets resolved*



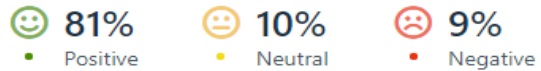
Freshdesk

Customer Service Satisfaction

July



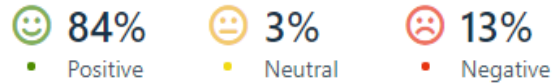
August



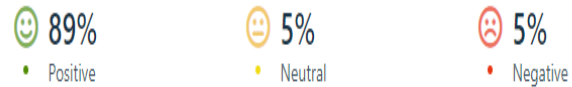
September



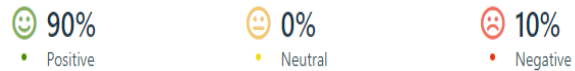
October



November



December



January



DERBYSHIRE FA

66 Answered 354 Unanswered

69 Answered 527 Unanswered

63 Answered 437 Unanswered

32 Answered 241 Unanswered

19 Answered 121 Unanswered

10 Answered 94 Unanswered

27 Answered 108 Unanswered

| Affiliation

Not Started – 0

In Progress – 5

Ready For Review – 0

Submitted And Invoiced – 1

Completed - 357



** Figures accurate as of 02/02/2022*

| Key stats on social media



- *Over 100,000 impressions on Twitter.*
- *Currently on 9,840 followers.*



- *Over 65,000 post reach on Facebook.*
- *Over 3,500 page likes.*



- *Nearly 2,500 impressions on Instagram.*
- *On over 1,300 followers.*

High-performing posts

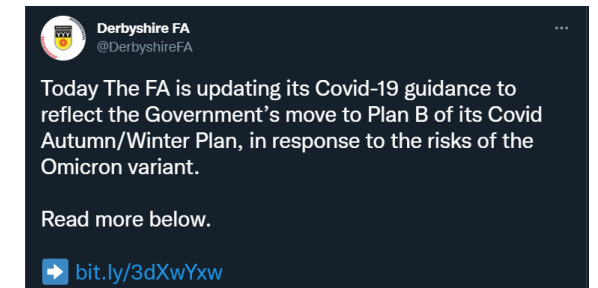


Raf Long CPD event



FDO Vacancy

COVID updates



Rainbow laces promotions



| Football Development

DCFA Coaches Community – *2 face to face CPD events 'Principles of Play' hosted at Ilkeston Town FC and Staveley Miners Welfare FC*

DCFA Coaches community mentor programme – *3 coaches accessing mentoring hours*

Club and League Roadshow – *3 face to face and one online (England Football Accreditation and referee updates throughout the county)*

Voice of the Child – *Met with Glossop North End Community Club to support them with their Youth Leadership Hub*





| Football Development

Coaches Circle launched – *Working in partnership with Derby County Community Trust and Lee Brown (FA Coach Development Officer) 8 coaches based at football clubs within Derby City from diverse backgrounds having access to bespoke mentoring support*

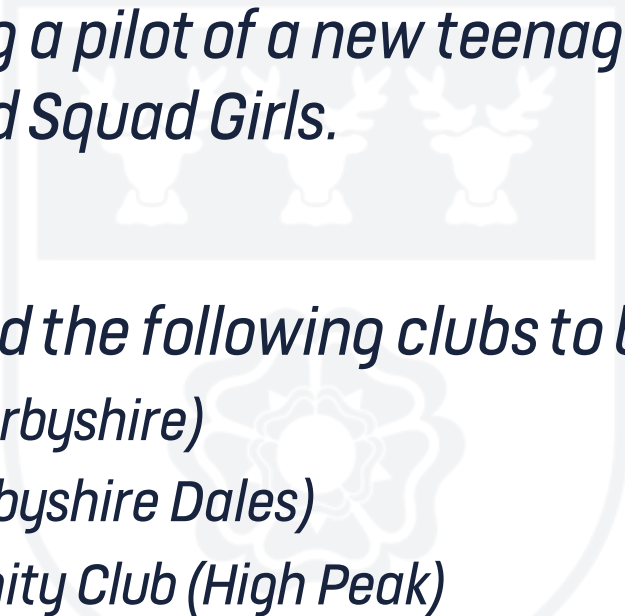

Female coach support group launched – *joint venture with Nottinghamshire FA – 5 Derbyshire coaches accessing further support*

FA Pokémon Futsal Cup – *Working in partnership with the FA and Chesterfield Futsal league to prepare for the start of the FA Pokemon Futsal Cup. Fixtures across Derbyshire will take place during February & March 2022*





| Football Development

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- *The FA have been delivering a pilot of a new teenage girls football offer for girls aged 12-14 years old, called Squad Girls.*
 - *Derbyshire FA have selected the following clubs to be included in the Pilot: -*
 - *Swadlincote Girls (South Derbyshire)*
 - *Bakewell Town Juniors (Derbyshire Dales)*
 - *Glossop North End Community Club (High Peak)*
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| Football Development

- *Women's Euro Legacy funding – The Following clubs have each been awarded an FA Grant (£1000) to set up a new girls team: -*
 - *AFC Mackworth (Derby City)*
 - *Amber Valley Ladies (Amber Valley)*
 - *Heanor Juniors (Amber Valley)*
 - *Pride Park (Derby City)*
 - *Shardlow United (Derby City)*
 - *Sleetmoor United (Amber Valley)*
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- 



NGS PATHWAY DASHBOARD

Tuesday, March 08, ...

Last refresh date

	PR YES (PLAYERS)	PR YES (PROXY)	PR NO (PROXY)	NOT ELIGIBLE FOR PR (PROXY)	PARTICIPATION FROM EVENTS	TOTAL	VS TARGET	MoM & YoY
MALE PATHWAY	26,257	584	882	471	0	28,194	TARGET 25,050	TBC
							VS TARGET 3,144	TBC
FEMALE PATHWAY	3,116	128	123	15	166	3,548	TARGET 2,930	TBC
							VS TARGET 618	TBC
DISABILITY PATHWAY	107	55	216	0	(Blank)	378	TARGET 435	TBC
							VS TARGET -57	TBC
	29,480	767	1,221	486	166	32,120	TARGET 28,415 VS TARGET 3,705	



Players from events the engine platform only contribute to your overall player total if they are not already counted within one of the player pathways. An events player is counted once they have attended an active centre in the current season.



KPI DASHBOARD

INSTANCES OF CPD

CURRENT
PERFORMANCE

297

CURRENT
TARGET

308

% OF TARGET
REACHED

96%


TARGET
PERFORMANCE

19







Referee Courses

Date	Venue	Number of Refs
<i>Oct '21</i>	<i>Chesterfield College</i>	<i>22</i>
<i>Oct '21</i>	<i>Staveley MW</i>	<i>19</i>
<i>Nov '21</i>	<i>Staveley MW</i>	<i>18</i>
<i>Nov '21</i>	<i>Staveley MW</i>	<i>17</i>
<i>Nov '21</i>	<i>Derby County Academy</i>	<i>19</i>
<i>Dec '21</i>	<i>Pingle School</i>	<i>24</i>
<i>Jan '22</i>	<i>Tintwistle</i>	<i>14</i>
<i>Jan '22</i>	<i>Kirk Hallam</i>	<i>18</i>
<i>Jan '22</i>	<i>Staveley MW</i>	<i>23</i>
<i>Feb '22</i>	<i>Staveley MW</i>	<i>24</i>
Total Referees Recruited (Oct-Feb)		198



Referee Development

	DERBYSHIRE FA	RECRUITMENT	REFEREES RECRUITED (TRAINEES) 231	21/22 RECRUITMENT TARGET 104	% OF TARGET 222%	RECRUITMENT SCORE 100		
	DERBYSHIRE FA	RETENTION	REGISTERED 20/21 AND NOT 21/22 81	# REFEREES RETAINED 333	21/22 RETENTION TARGET 334	RETENTION % TARGET 80%	PERCENTAGE RETAINED 80%	RETENTION SCORE 100
	DERBYSHIRE FA	CONVERSION	CONVERSIONS SINCE MARCH 2021 0	21/22 CONVERSION TARGET 62	CONVERSION RATE SINCE MARCH 2021 0%	21/22 CONVERSION TARGET 60%	CONVERSION SCORE 75	
	DERBYSHIRE FA	PROGRESSION	21/22 LEVEL 5-7 BASELINE 334	REFEREES REQUESTING PROMOTION 2021/22 42	21/22 PROGRESSION TARGET (9%) 30	21/22 PROGRESSION % 12.6%	PROGRESSION TARGET % 9%	PROGRESSION SCORE 20/21 100



| Refereeing

- **Referee Abuse Support:**

Survey went out in Nov to ALL registered referees to gather their thoughts/feedback. Focus Group ran in December. 1 more Focus Group to run with U18 referees

- **Derbyshire FA CORE:**

2 meetings ran, one F2F and one online. 3 more meetings planned in for remainder of season

- **Promotion:**

2 Promotion evenings ran (Oct/Nov) & 1 Fitness test ran (Dec). Fitness Test saw 13 (out of 16) pass. Four L5 referees promoted at the end of Nov.

- **2022/23 Courses:**

Courses for the 22/23 season already planned and booked in with venues. 6 Initially planned in.



Grass Pitch Programme

- Working closely with Derby City Council as they have been selected as one of the six LA's across the Whole Country to be part of a Pilot Programme to implement a strategy to improve their grass pitches
- Grass Pitch Programme continues to progress please see table below:-

<i>Target 2021/22 - Grass Pitches rated as 'Good'</i>	<i>Actual (February 2022) - No of Current Grass Pitches rated as 'Good'</i>	<i>Total No of PitchPower assessments</i>	<i>Target 2024 (Grass Pitches rated as 'Good')</i>
<i>90</i>	<i>134</i>	<i>201</i>	<i>140</i>



| Facility Projects

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- ***Chesterfield FC Community Trust New 3G FTP*** – Funding application was submitted to Football Foundation on 14th January 2022. FF Decision will be made in April 2022.
 - ***Springwell Community College(Chesterfield) Refurb existing astro to 3G FTP*** – Funding application will be submitted to Football Foundation in April. FF Decision will be made in July 2022.
 - ***The Strategic 3G Hub Project at The Racecourse*** –Funding application was submitted to Football Foundation on 14th January 2022. FF Decision will be made in April 2022.
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| Facilities & Investment – Nov 2021 – Jan 2022



Goalposts = £7,016

***TOTAL
£16,022***



Clubhouse Refurbishment = £5,307

Portable Floodlights = £3,699

