



DERBYSHIRE COUNTY
FOOTBALL ASSOCIATION
LIMITED

Council Report

JUNE 2021



Discipline Update

- **Season 2019/20 – Total Cases – 185**
- **Season 2020/21 – Current Cases – 217**

Season 2020/21 Cases

- **Cases require hearings – 10**
 - FA Hearings - 6
 - Require DCFA Hearing – 4
- **Cases still under investigation – 21**
- **Completed cases – 186**





Freshdesk - Enquires

July 2020

1308 tickets created
1126 tickets resolved

August 2020

1554 tickets created
1538 tickets resolved

September 2020

2251 tickets created
2109 tickets resolved

October 2020

1986 tickets created
2091 tickets resolved

November 2020

1200 tickets created
1134 tickets resolved

December 2020

906 tickets created
1078 tickets resolved

January 2021

516 tickets created
581 tickets resolved

February 2021

728 tickets created
688 tickets resolved

March 2021

972 tickets created
1051 tickets resolved



Freshdesk - Feedback

January

 **75%**
Positive

 **0%**
Neutral

 **25%**
Negative

8
Answered


36
Unanswered

February

How would you rate your overall satisfaction for the resolution provided by the agent?

 **60%**
Positive

 **40%**
Neutral


 **0%**
Negative


5
Answered


27
Unanswered

March

How would you rate your overall satisfaction for the resolution provided by the agent?

 **86%**
Positive

 **7%**
Neutral

 **7%**
Negative

14
Answered

98
Unanswered



Facilities & Investment 2020/21 – 1st February to 1st May 2021



6 successful applications = £134,333



9 successful applications = £126,914

Total
£400,940



28 successful applications = £27,910

Grounds Maintenance Equipment = £72,956



Goalposts = £13,827

New Mills Pitch Drainage Project = £25,000





Facilities & Investment

- 3G project at Heanor Town FC (Feasibility Stage)
- Pavilion project at Charles Hill (Application Submitted May 2021)
- 3G project at Sleetmoor United – (FF Approved, Just waiting for the final sign off June 2021)
- 3G project at The Arc, Clowne in Bolsover (Application Stage, Submission July 2021)
- 3G Project at Stand Road, Chesterfield (Application Stage, Submission July 2021)
- 3G Project refurb at Springwell, Chesterfield (Application Stage, Submission October 2021)



Facilities & Investment

- Strategic 3G hub site at Racecourse, Derby. Aim to be completed by September 2023
- 3G Project at Glossop (FF Approved – waiting for final sign off before work can begin).
- 3G Project at New Mills(Feasibility Stage)
- Online Groundsman Workshop on Thursday 25th March delivered by Liam Rooney & Julien Morris – 35 attendees – Discussion points included FF PitchPower, Grass Pitch Maintenance Renovation & Grass Pitch Maintenance Fund
- Online 3G Pitch Maintenance Workshop on Wednesday 24th February delivered by Liam Rooney & Nick Harris(Replay Maintenance) – focus of the workshop was to advise those 3G sites across Derbyshire on how best to maintain their 3G pitch



Football Development Team update

- Futsal February was a great success which included an online introduction to futsal evening (71 attendees) and also high levels of interaction on social media focusing on the following themes: -
 - Futsal provision in Derbyshire
 - Chesterfield Futsal league – Interview with the Chairman, Oliver Couch
 - Derby Futsal league – Interview with the Chairman, Alan Ure
 - Announcement of guest speakers (Pete Sturgess & Mike Skubala)
 - Interview with Glossop North End Community Club – Ben Mills & Ryan Williams
- Return to Football – Online CPD sessions delivered by Sally Needham & Adam Wing on Thursday 25th March (64 attendees)



Safe Sid Matchday Madness Challenge

Throughout the month of March we asked young people to submit a video of activities listed below: -

- **Week 1 – Recreate your Favourite Goal**
- **Week 2 – Soccer Skill (e.g. Keepy Uppy)**
- **Week 3 – Favourite Goal Celebration**
- **Week 4 – Design your Football Kit**



We received 22 nominations and selected a winner for each activity who have now been awarded a prize.



Equality Diversity & Inclusion Update

- Following the recent audit that staff board and council completed, the DCFA are currently being assessed against the Foundation Level of the Equality Standard: A Framework for Sport;
- DCFA are now working towards the Preliminary Level of the Standard;
- We have recently undertaken a robust recruitment process and appointed a Non-Executive Director and Chair of the Strategic Inclusion Advisory Group (SIAG);
- DCFA are in the process of setting up the new SIAG – to replace the IAG .