



DERBYSHIRE FA – Board Report

Operational Update December 2021

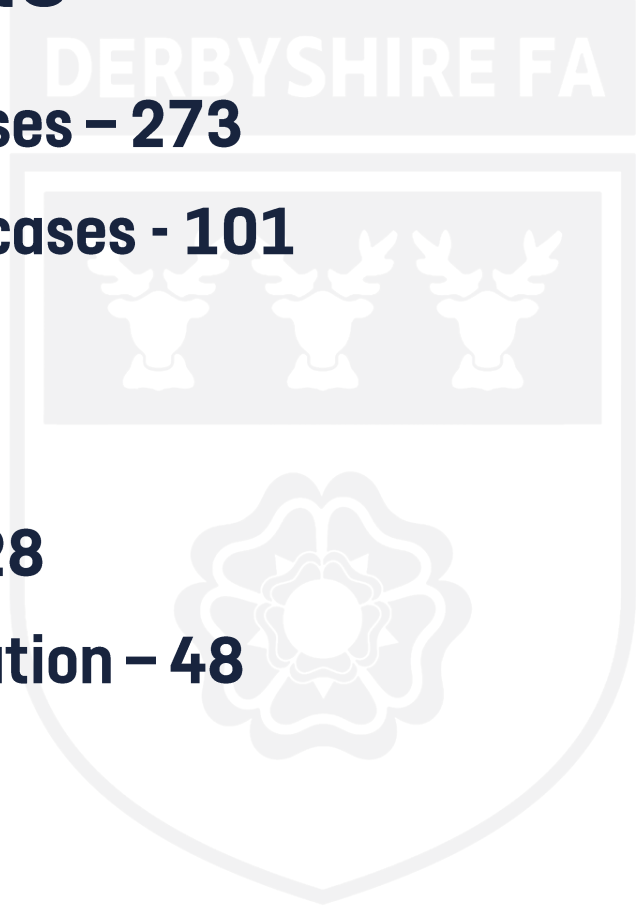
Discipline Update

Season 2020/21 – Total Cases – 273

Season 2021/22 – Current cases - 101

Season 2021/22 Cases

- **Cases require hearings – 28**
- **Cases still under investigation – 48**
- **Completed cases – 42**
- **Total cases - 118**





| Freshdesk

July 2021

*1574 tickets created
1500 tickets resolved*

October 2021

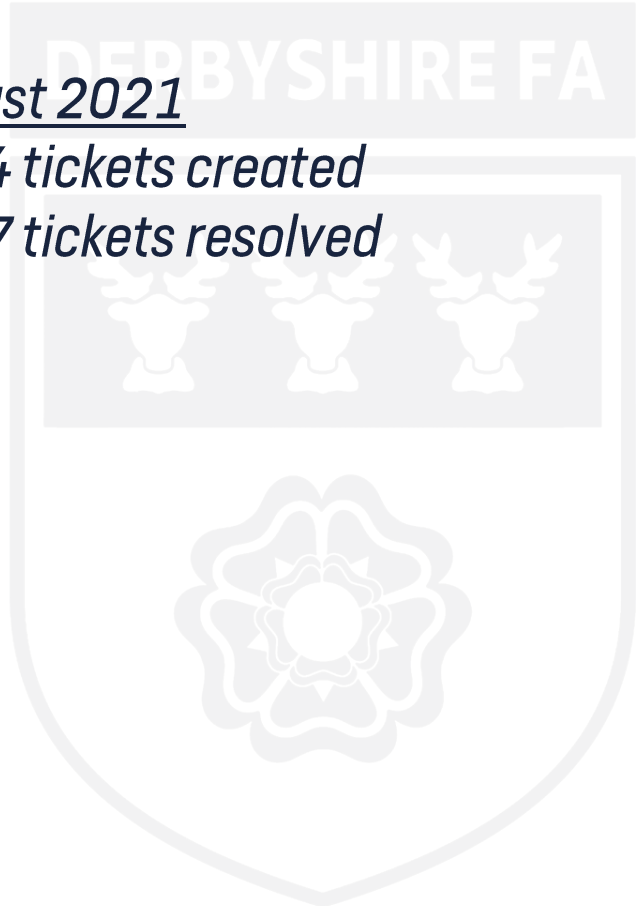
*1523 tickets created
1860 tickets resolved*

August 2021

*2154 tickets created
1707 tickets resolved*

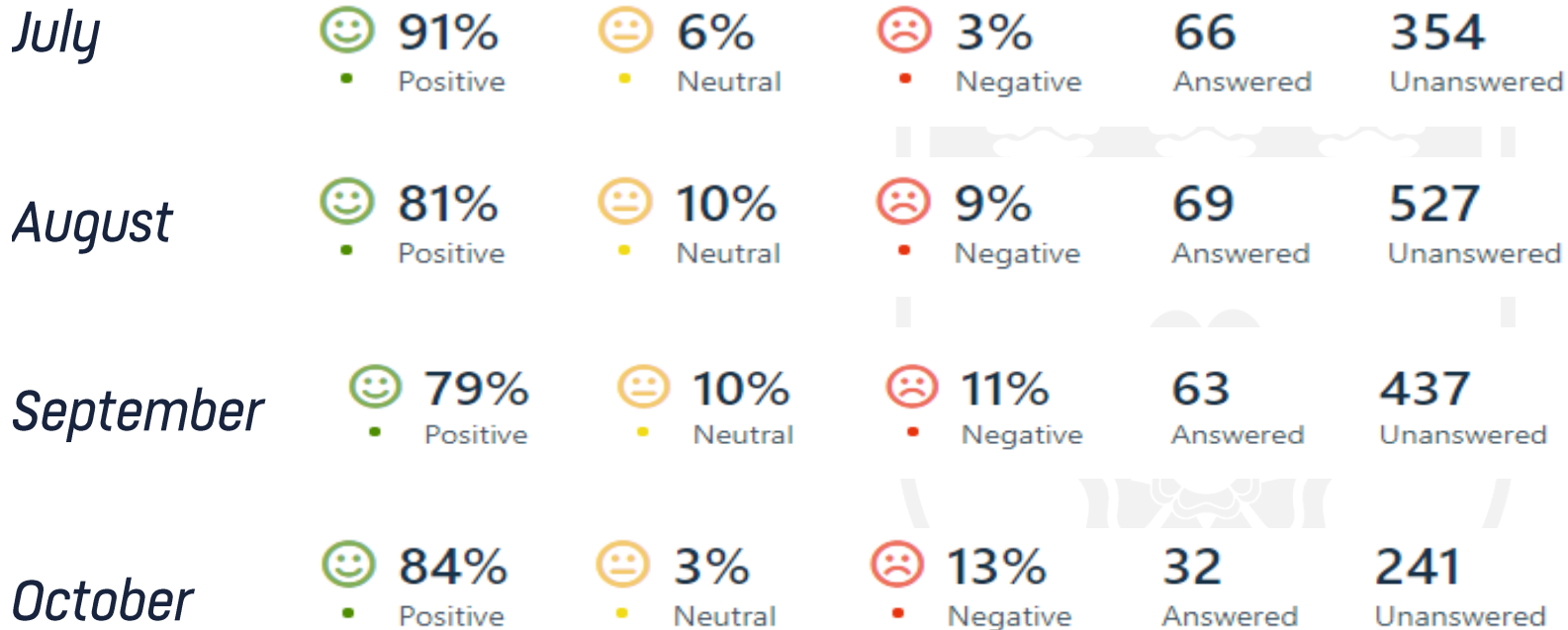
September

*1874 tickets created
2085 tickets resolved*



Freshdesk

Customer Service Satisfaction



DERBYSHIRE FA

Affiliation

Not Started – 1

In Progress – 8

Ready For Review – 1 (new club)

Submitted And Invoiced – 0

Completed - 353



** Figures accurate as of 17/11/2021*

Key stats on social media



- *Over 175,000 impressions on Twitter.*
- *Currently on 9,791 followers.*



- *Over 80,000 post reach on Facebook.*
- *Over 3.5k page likes.*



- *Nearly 1,100 impressions on Instagram.*
- *On over 1.3k followers.*

High-performing posts

County Cups update



DERBYSHIRE FA COUNTY CUPS UPDATE

We have recently received a number of queries regarding our County Cup programme for the 2021/22 season.

Following our board meeting in March 2021 we made the decision to cancel our County Cups for the season.

The decision has not been taken lightly, but due to the challenges clubs and leagues have faced in completing fixtures during the last two seasons we feel it is important they are able to do so without the additional fixtures which County Cups bring.

They will be returning in the 2022/23 season.



New ref courses announcement

Grassroots Awards certificate presentations



Sessions with Paul Stewart



Virtual workshops with groundskeepers





| Football Development

- *Voice of Young People – event delivered at Glossopdale School in partnership with Glossop North End Community Club FC. 11 young people attended.*
 - *Youth Leadership Hub Launch – Thursday 28th October (Online). 37 young people have signed up to be part of the Youth Leadership Programme. 3 volunteers supporting the delivery of the programme – Sam James, Govinda Sharma and Olivia Gara.*
 - *Walking Football – New sessions at Pingle School(South Derbyshire) & Greenbank Leisure Centre(South Derbyshire)*
 - *Shardlow United FC(Derby City) successfully launched a new Mum's Kickabout session*
 - *DCFA Coaches Community 6 CPD Online & face to face events since July 2021 – 151 coaches engaged*
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| Disability Football

- *New female CP disability specific session due to commence at Belper Leisure Centre 3G . This will run tandem to the male provision.*
 - *World CP day on 6th October. CP teams were asked to wear green at training to support the event. DCCT marketing to promote our involvement in the development of CP football both male and female in the East Midlands.*
 - *Working in partnership with sight support Derbyshire to deliver taster days to VI and blind participants. The first session will take place on November the 18th at Derby Power league 17.00-19.00pm with a potential stadium tour.*
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NGS PATHWAY DASHBOARD

09 November 2021

Last refresh date

	PR YES (PLAYERS)	PR YES (PROXY)	PR NO (PROXY)	NOT ELIGIBLE FOR PR (PROXY)	PARTICIPATION FROM EVENTS	TOTAL	VS TARGET	MoM & YoY
MALE PATHWAY	24,536	756	728	429	0	26,449	TARGET 25,050 VS TARGET 1,399	TBC TBC
FEMALE PATHWAY	2,874	182	116	15	0	3,187	TARGET 3,463 VS TARGET -276	TBC TBC
DISABILITY PATHWAY	79	44	216	0	0	339	TARGET 435 VS TARGET -96	TBC TBC
	27,489	982	1,060	444	0	29,975	TARGET 28,948 VS TARGET 1,027	



Players from events the engine platform only contribute to your overall player total if they are not already counted within one of the player pathways. An events player is counted once they have attended an active centre in the current season.





| Referee Development

• **Referee Courses:** -

- ✓ *Chesterfield College – 8th October (24 Referees completed)*
- ✓ *Staveley Miners Welfare FC – 20th October (24 Referees completed)*
- ✓ *Staveley Miners Welfare FC – 11th November (23 Referees completed)*
- ✓ *Thursday 18th November @ Moor Farm Training Ground (20 Referees completed)*
- ✓ *Wednesday 24th November @ Staveley Miners Welfare FC (20 Referees completed)*

Referee Courses coming soon:

- *Thursday 2nd December @ Pingle Academy*
 - *Wednesday 8th December @ Staveley Miners Welfare FC*
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Referee Development

DERBYSHIRE FA

✓ *8 Referee Courses delivered since July 2021 – 128 new referees recruited*

DERBYSHIRE FA YYY	RECRUITMENT	REFEREES RECRUITED (TRAINEES)	21/22 RECRUITMENT TARGET	% OF TARGET	RECRUITMENT SCORE
		128	104	123%	100


✓ *Currently 569 referees registered*

✓ *326 referees retained from 2020/201 season*

DERBYSHIRE FA YYY	RETENTION	REGISTERED 20/21 AND NOT 21/22	# REFEREES RETAINED	21/22 RETENTION TARGET	RETENTION % TARGET	PERCENTAGE RETAINED	RETENTION SCORE
		84	327	334	80%	80%	80




Grass Pitch Programme

- *Since September 2021 – 7 PitchPower Assessments completed*
 - *121 grass pitches rated as 'Good'*
 - *Online Groundsman Workshop – Tuesday 30th November*
 - *Successful FA Innovation Fund application - £1500 + DCFA to contribute £1000 towards supporting clubs to complete their PitchPower assessments and access the FF Grass pitch Maintenance Fund*
 - *The Racecourse Enhanced Grass Pitch Programme – Continues to progress and all 31 grass pitches are now rated as 'Good' having improved significantly over the last 12 months. The next PitchPower assessment take place on 18th November.*
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| Facility Projects

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- ***Sleetmoor United New 3G FTP*** – is now signed off and work has started on site. New 3G FTP will be open early in 2022.
 - ***Glossop North Community Club New 3G FTP*** – is now signed off and work is due to start on site in December 2021. New Pavilion & 3G FTP will be open in Summer 2022.
 - ***The Arc Leisure Centre in Clowne, Bolsover New 3G FTP*** – is now signed off and work is due to start on site early in 2022. New 3G FTP will be open in September 2022.
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Facilities & Investment



Goalposts = £4,747

DERBYSHIRE FA

TOTAL
£15,363



Storage Containers = £1,788

Portable Floodlights = £7,028



Machinery = £1,800

