



DERBYSHIRE COUNTY
FOOTBALL ASSOCIATION
LIMITED

COUNCIL REPORT

DECEMBER 2020



Discipline Update

- **Season 2019/20 – Total Cases – 185**
- **Season 2020/21 – Current Cases – 146**

Season 2020/21 Cases

- **Cases require hearings – 56**
 - 2019/20 Personal Hearings - 4
 - Hearing organised by Birmingham FA – 1
 - FA Hearings - 8
 - Require DCFA Hearing – 43
- **Cases still under investigation – 60**
- **Completed cases – 30**





Freshdesk - Enquires

July 2020

1308 tickets created

1126 resolved

August 2020

1554 tickets created

1538 tickets resolved



September 2020

2251 tickets created

2109 tickets resolved

October 2020


1986 tickets created

2091 tickets resolved



Freshdesk - Feedback

July

 **91%**
• Positive

 **5%**
• Neutral

 **5%**
• Negative

106
Answered

373
Unanswered

August

 **86%**
• Positive

 **7%**
• Neutral

 **7%**
• Negative

100
Answered

513
Unanswered

September

 **89%**
• Positive

 **3%**
• Neutral

 **8%**
• Negative

114
Answered

474
Unanswered

October

 **88%**
• Positive

 **7%**
• Neutral

 **5%**
• Negative

57
Answered

296
Unanswered



Freshdesk - Comments

In difficult time the system of logging messages and responding seems to be working well.

Always very helpful

Dealt with very quickly and efficiently, very pleased.

Quick to respond and resolved straight away.

We had an issue and sorted thanks

Appreciate must be very busy but always manage to answer my queries - thank you



Facilities & Investment Small Grants 2020/21 – 1st July 2020 to 24th November 2020



Ball Stop Netting = £12,689

5 Pitch Revenue Grant Applications = £153,320



Football | Hockey | Rugby



Clubhouse Refurbishment = £50,000

Crowd Control Barriers = £6,836.25

Fencing = £11,235



Goalposts = £39,292

Grounds Maintenance Equipment = £116,616.50

**Total =
£384,854.75**



Portable Floodlights = £42,781

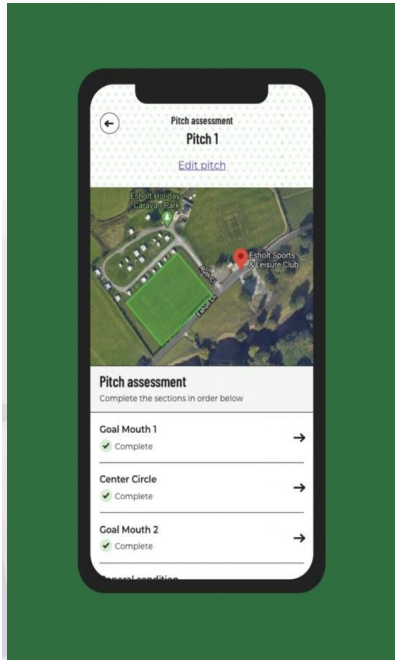
Storage Container = £2,035





FF PitchPower App

It's a really simple tool to help you inspect and improve your grass pitches, and help us achieve our ambition to transform grass pitches right across England. You'll receive an assessment report on their quality, as well as support and recommendations on how to get them match-fit. The aim is to improve the quality of grass pitches, reducing the number of matches cancelled, so more people can keep playing football.



Three submission windows:

September – October, November – March, April – June

Since 1st October 2020 in Derbyshire

- ✓ **28 PitchPower Assessments submitted**
- ✓ **95 grass pitches across 31 sites**
- ✓ **89 grass pitches rated as GOOD**



DERBYSHIRE COUNTY
FOOTBALL ASSOCIATION
LIMITED

KPI's 2020/2021 Season



FA KPI's 20/21 Season

Removed Key Performance Indicators

- The following KPIs have been removed as they are not viable to track and / or for all County FAs to deliver:
 - Youth Teams with an FA Qualified Coach
 - Female Coaches Level 1, 2 and 3
 - BAME Coaches Level 1, 2 and 3
 - Customer Satisfaction
 - BAME players
- BAME and Female Coaches and BAME player targets will no longer be contracted but delivery will be tracked through My Account and displayed on the Diversity and Inclusion scoreboard when live



FA KPI's 20/21 Season

Recalculated Key Performance Indicator

- The Grass Pitches Improved KPI has been updated to Quality Grass Pitches
- Outcomes will be based on the Grounds Management Association 'good' standard and measured using the PitchPower digital assessment too
- Pitch targets are based on market share of pitches used for clubs and leagues football, in line with the agreed County FA Operating Model 2021-24 KPI methodology.



FA KPI's 20/21 Season

Retained Key Performance Indicators

- The following KPIs and existing targets are retained for 2020/21
 - Male, Female and Disability Affiliated & Regular Recorded Recreation Players
 - Youth and Adult Charter Standard
 - Respect Team Ratings
 - Registered Referees
 - Female and BAME Referees
 - Safeguarding Operating Standard
 - Affiliated Player Registration
- It is recognised that the impact of the Covid-19 pandemic on grassroots football participation remains largely unknown at present



NGS KPI DASHBOARD

MALE PATHWAY

CURRENT PLAYERS

29,322

Affiliation: 29,322

Regular Rec: 0

CURRENT TEAMS

1,705

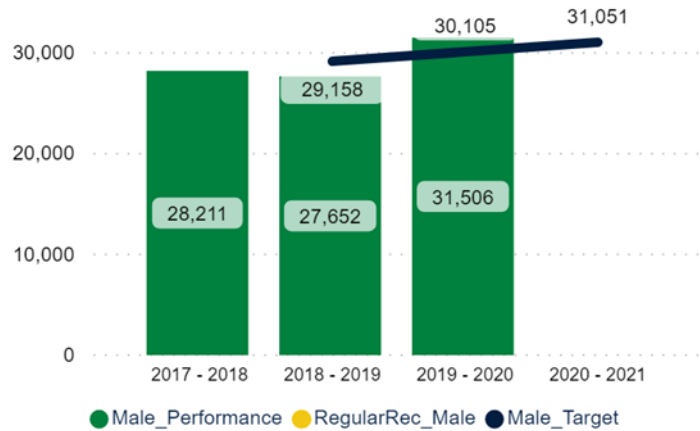
CURRENT TARGET

31,051

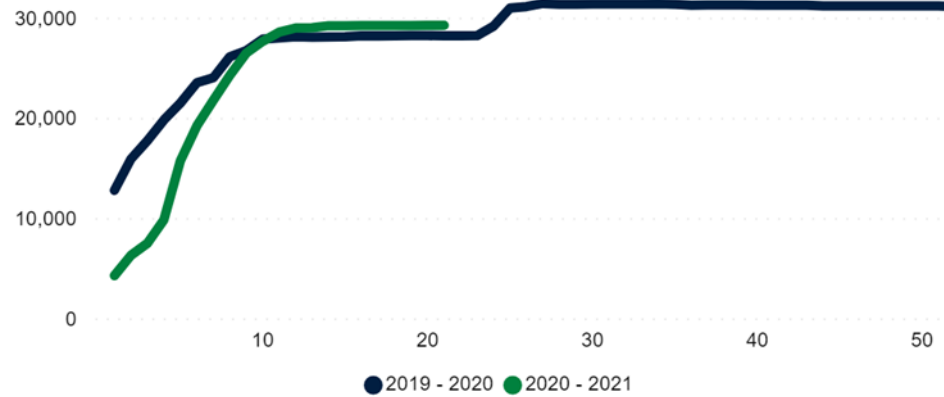
TARGET PERFORMANCE

-1,729

MALE PATHWAY OVERVIEW



YoY MALE PATHWAY BY WEEK NO.



YoY PERFORMANCE

2019 - 2020:

28,284

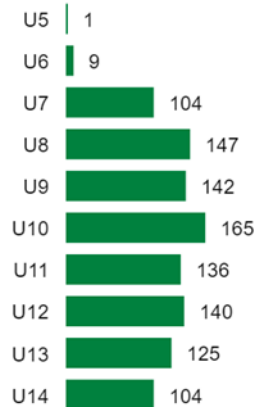
2020 - 2021:

29,322

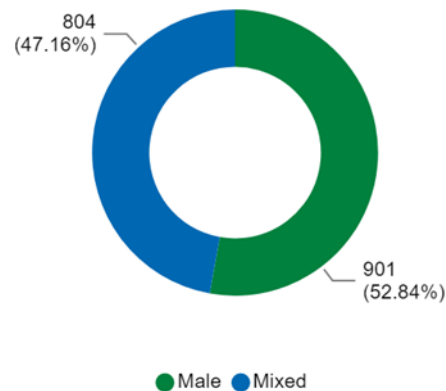
YoY DIFF:

1,039

TEAMS BY AGE GROUP



TEAMS BY GENDER



DATA TABLE

Team Age Group	Male		Mixed		Total	
	Teams	Male Players	Teams	Male Players	Teams	Male Players
U5			1	7.68	1	7.68
U6			9	69.12	9	69.12
U7	32	256.00	72	552.96	104	808.96
U8	40	360.00	107	924.48	147	1,284.48
U9	42	462.00	100	1,067.00	142	1,529.00
U10	56	616.00	109	1,163.03	165	1,779.03
U11	53	742.00	83	1,138.76	136	1,880.76
U12	54	756.00	86	1,183.84	140	1,939.84
U13	47	799.00	78	1,297.52	125	2,096.52
U14	33	561.00	71	1,182.86	104	1,743.86
U15	31	515.00	63	1,049.58	94	1,564.58
Total	901	19,288.00	804	10,034.45	1,705	29,322.45

FILTERS

CountyFA

All

Team Age Group

All

Team Football Category

All

Team Gender

All

Team Is Charter Standard

All

Parent Club Name

All



DATA CUT:

22 November 2020

WEEK NO:

21



NGS KPI DASHBOARD

FEMALE PATHWAY

CURRENT PLAYERS

2,965

Affiliation: 2,965

Regular Rec: 0

CURRENT TEAMS

174

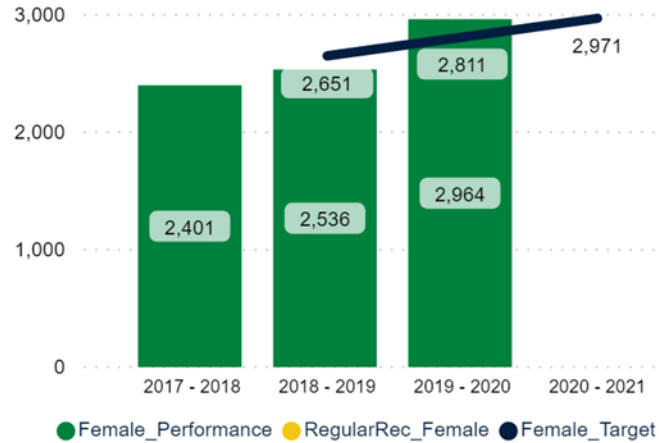
CURRENT TARGET

2,971

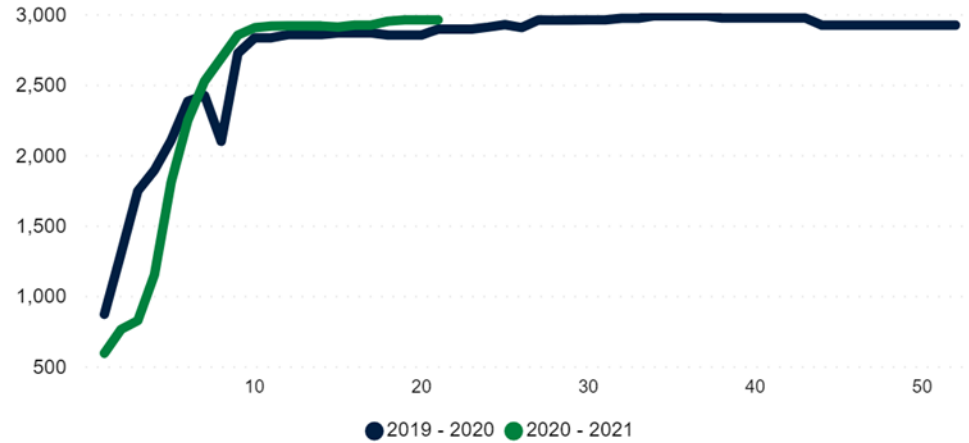
TARGET PERFORMANCE

-6

FEMALE PATHWAY OVERVIEW



YoY FEMALE PATHWAY BY WEEK NO.



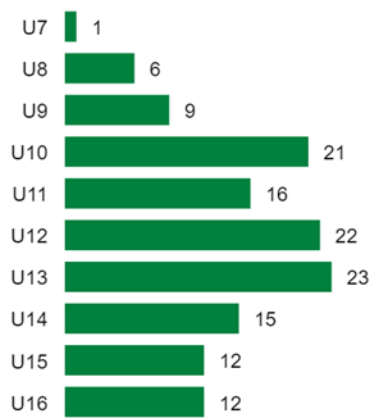
YoY PERFORMANCE

2019 - 2020: **2,899**

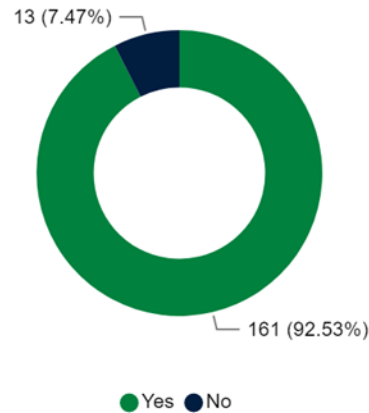
2020 - 2021: **2,965**

YoY DIFF: **65**

TEAMS BY AGE GROUP



TEAMS BY CHARTER STANDARD



DATA TABLE

Team Age Group	Female		Mixed		Total	
	Teams	Female Players	Teams	Female Players	Teams	Female Play
U5			1	0.32	1	0
U6			9	2.88	9	2
U7	1	7.00	72	23.04	73	30
U8	6	54.00	107	38.52	113	92
U9	9	81.00	100	33.00	109	114
U10	21	231.00	109	35.97	130	266
U11	16	176.00	83	23.24	99	199
U12	22	308.00	86	24.16	108	332
U13	23	344.00	78	26.48	101	370
U14	15	237.00	71	24.14	86	267
Total	174	2,704.00	804	260.55	978	2,964

FILTERS

- CountyFA:
- Team Age Group:
- Team Football Category:
- Team Gender:
- Team Is Charter Standard:
- Parent Club Name:



DATA CUT:
22 November 2020

WEEK NO:



NGS KPI DASHBOARD

DISABILITY PATHWAY

CURRENT PLAYERS

610

Affiliation: 610
Regular Rec: 0

CURRENT TEAMS

61

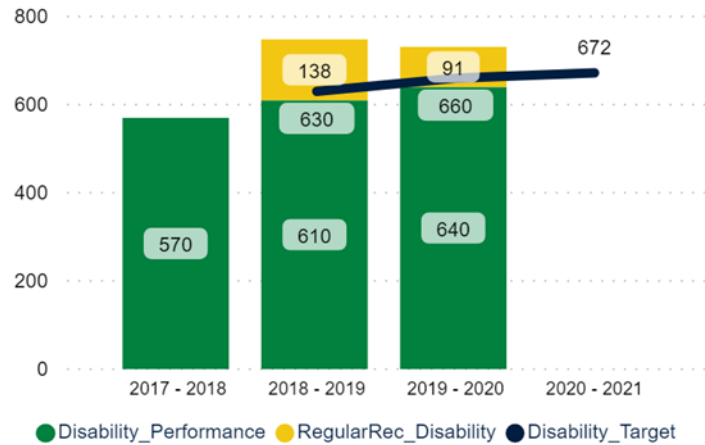
CURRENT TARGET

672

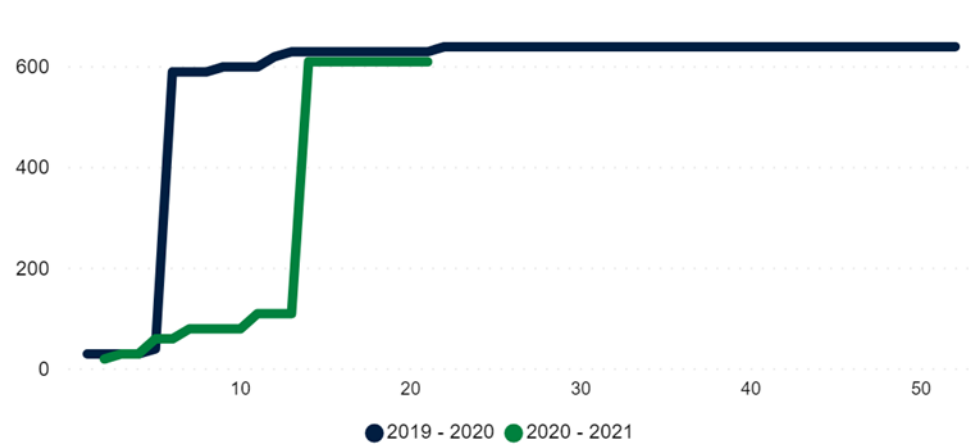
TARGET PERFORMANCE

-62

DISABILITY PATHWAY OVERVIEW



YoY Disability Pathway by Week No.



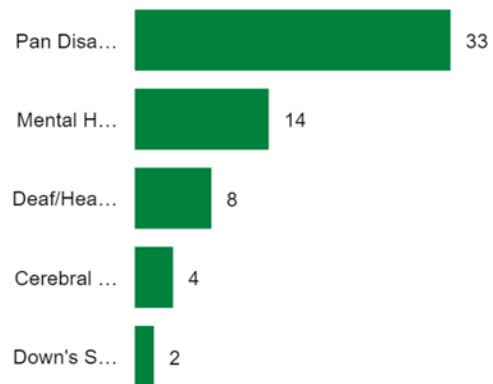
YoY PERFORMANCE

2019 - 2020:
630

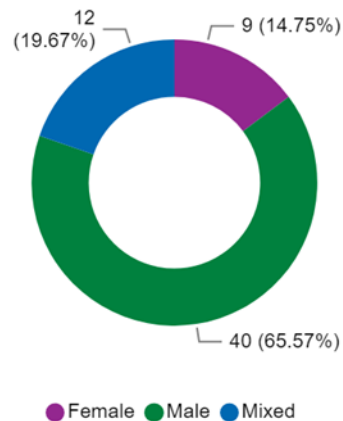
2020 - 2021:
610

YoY DIFF:
-20

TEAMS BY IMPAIRMENT TYPE



TEAMS BY GENDER



DATA TABLE

Team Age Group	Female		Male		Mixed	
	Teams	Disability Players	Teams	Disability Players	Teams	Disability Player
U11					1	1
U16	3	30	6	60	1	1
U17			3	30	3	3
U18					2	2
Open Aged	6	60	31	310	5	5
Total	9	90	40	400	12	12

FILTERS

- CountyFA:
- Team Age Group:
- Team Football Category:
- Team Gender:
- Team Impairment Type:
- Team Is Charter Standard:
- Parent Club Name:



DATA CUT:
22 November 2020

WEEK NO:



NGS KPI DASHBOARD

FUTSAL PATHWAY

CURRENT PLAYERS

560

Affiliation: 560
Regular Rec: 0

CURRENT TEAMS

56

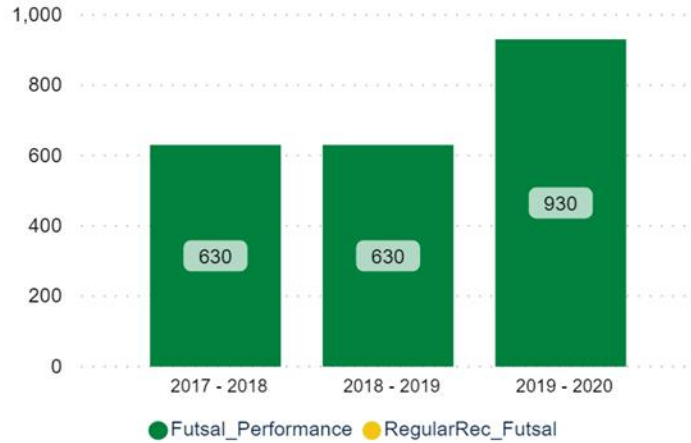
CURRENT TARGET

NA

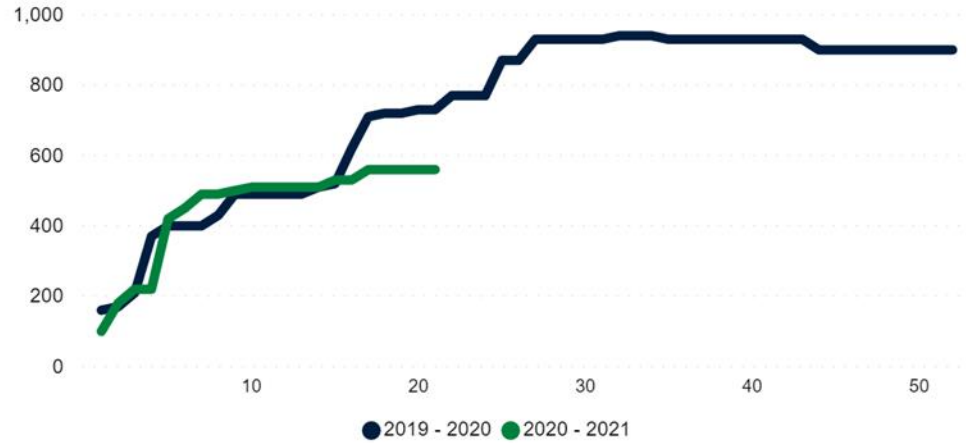
TARGET PERFORMANCE

NA

FUTSAL PATHWAY OVERVIEW



YoY FUTSAL PATHWAY BY WEEK NO.



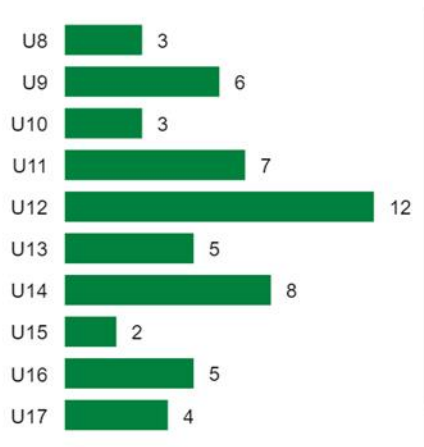
YoY PERFORMANCE

2019 - 2020:
730

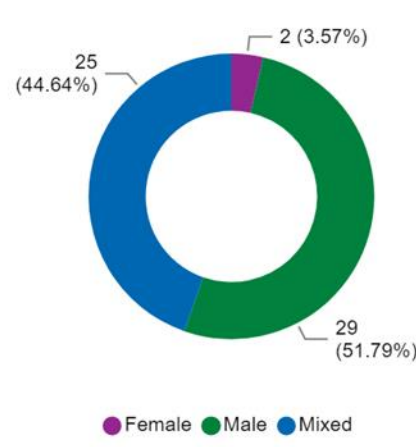
2020 - 2021:
560

YoY DIFF:
-170

TEAMS BY AGE GROUP



TEAMS BY GENDER



DATA TABLE

Team Age Group	Female		Male		Mixed		Total
	Teams	Futsal Players	Teams	Futsal Players	Teams	Futsal Players	
U8			1	10	2		20
U9			2	20	4		40
U10			2	20	1		10
U11			2	20	5		50
U12	2	20	7	70	3		30
U13			3	30	2		20
U14			4	40	4		40
U15			1	10	1		10
U16			3	30	2		20
U17			3	30	1		10
Open And Total	2	20	1	290	25		250

FILTERS

- CountyFA:
- Team Age Group:
- Team Gender:
- Team Is Charter Standard:
- Parent Club Name:



DATA CUT:
22 November 2020

WEEK NO:



NGS KPI DASHBOARD

ADULT CHARTER STANDARD

CURRENT PERFORMANCE

44.75%

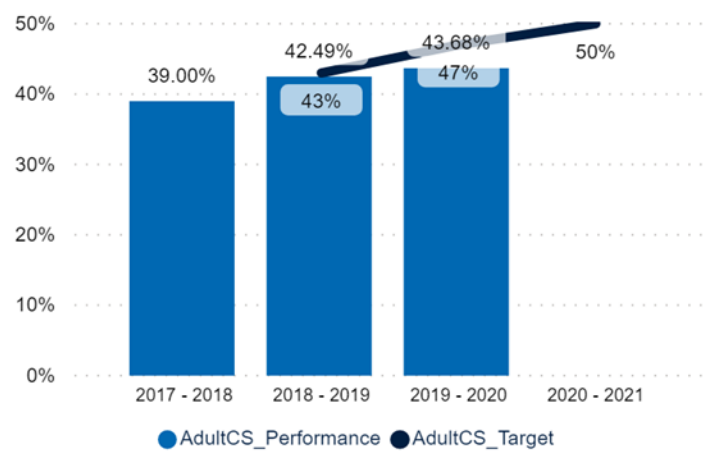
CURRENT TARGET

50%

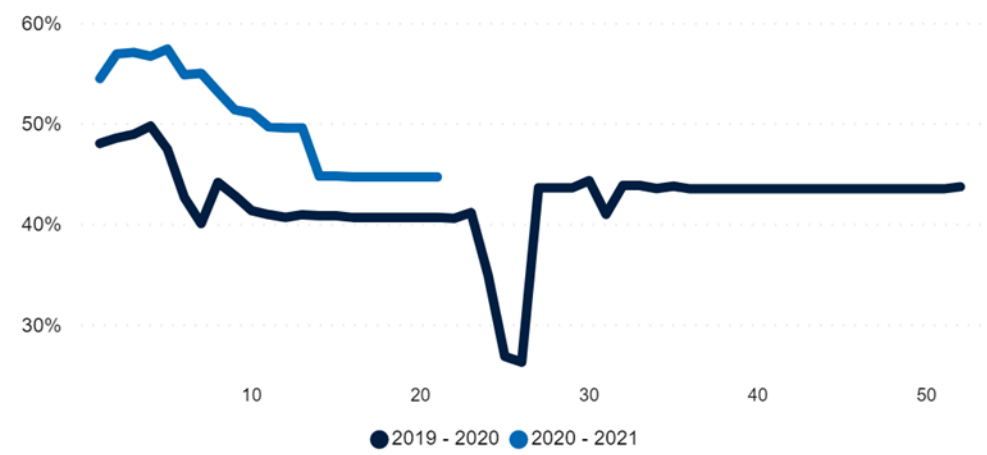
TARGET PERFORMANCE

-5.25%

ADULT CHARTER STANDARD % OVERVIEW



YoY ADULT CS BY WEEK NO.



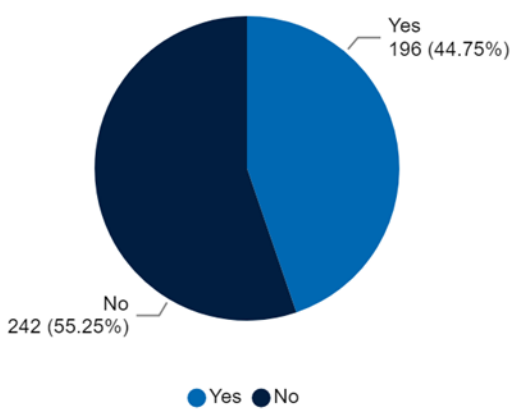
YoY PERFORMANCE

2019 - 2020: **40.72%**

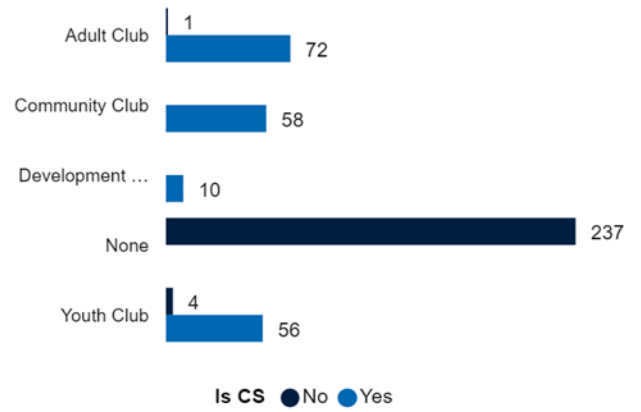
2020 - 2021: **44.75%**

YoY DIFF: **4.02%**

TEAMS BY IS CS



TEAMS BY CS TYPE



DATA TABLE (CS ELIGIBLE)

Team Age Group	Female	Male	Mixed	Total
U19	1	15	0	16
U21	0	7	0	7
U23	0	2	0	2
Open Aged	33	345	5	383
Veterans	0	21	0	21
Walking Football	0	3	6	9
Total	34	393	11	438

FILTERS

- CountyFA:
- Team Age Group:
- Team Football Category:
- Team Gender:
- Team Impairment Type:
- Parent Club Name:



DATA CUT:
22 November 2020

WEEK NO:



NGS KPI DASHBOARD

YOUTH CHARTER STANDARD

CURRENT PERFORMANCE

91.71%

CURRENT TARGET

100%

TARGET PERFORMANCE

-8.29%

YOUTH CHARTER STANDARD % OVERVIEW



YoY YOUTH CS BY WEEK NO.



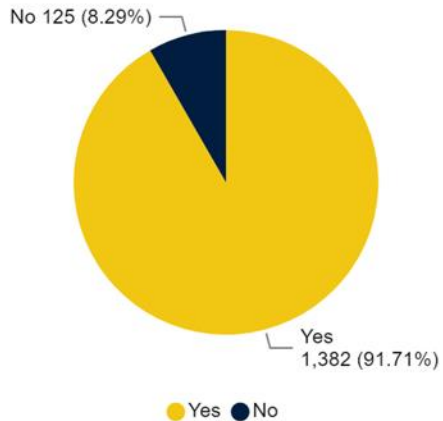
YoY PERFORMANCE

2019 - 2020:
91.09%

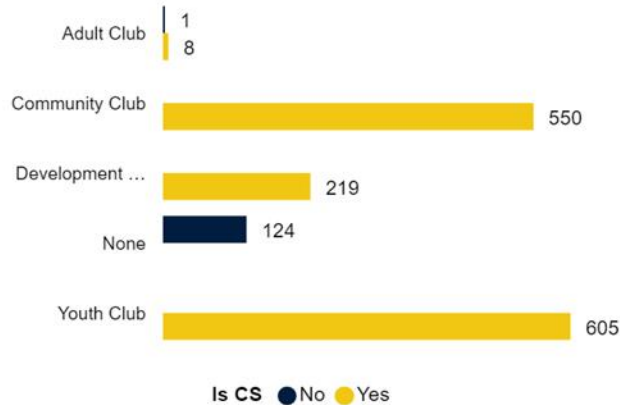
2020 - 2021:
91.71%

YoY DIFF:
.61%

TEAMS BY IS CS



TEAMS BY CS TYPE



DATA TABLE (CS ELIGIBLE)

Team Age Group	Female	Male	Mixed	Total
U5			1	1
U6			9	9
U7	1	32	72	105
U8	6	41	109	156
U9	9	43	103	155
U10	20	57	109	186
U11	16	55	87	158
U12	23	61	87	171
U13	22	48	80	150
U14	14	35	75	124
U15	12	31	64	107
U16	14	74	14	102
Total	146	537	824	1,507

FILTERS

CountyFA

All

Team Age Group

All

Team Football Category

All

Team Gender

All

Team Impairment Type

All

Parent Club Name

All



DATA CUT:
22 November 2020

WEEK NO:



NGS KPI DASHBOARD

PLAYER REGISTRATION COVERAGE

CURRENT PERFORMANCE

90.24%

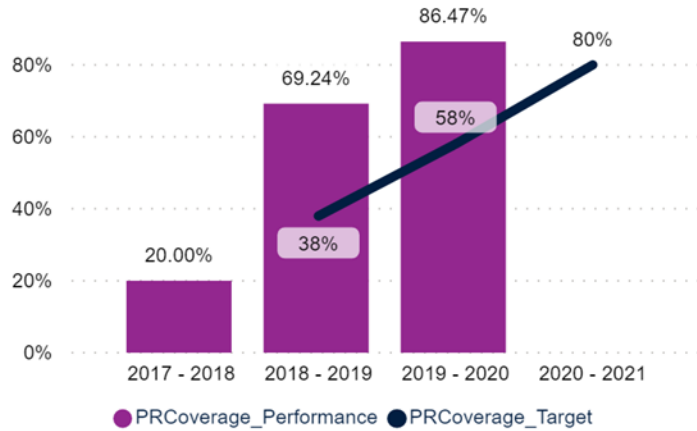
CURRENT TARGET

80%

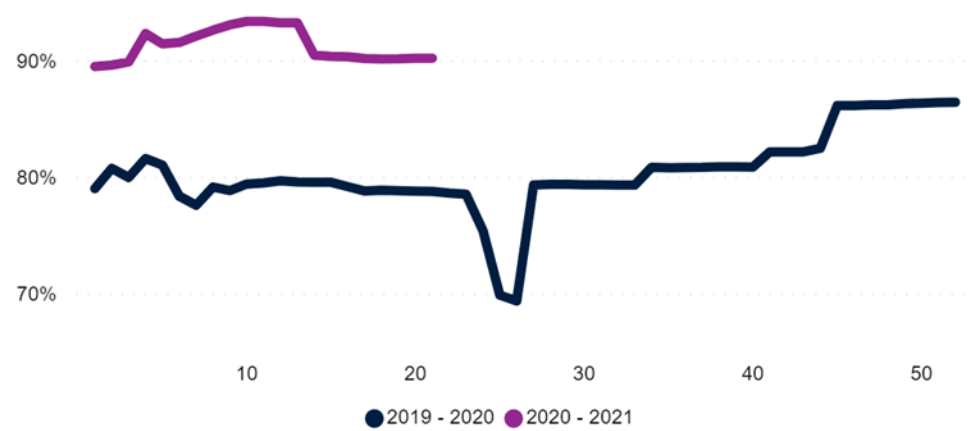
TARGET PERFORMANCE

10.24%

PR COVERAGE % OVERVIEW



YoY PR COVERAGE BY WEEK NO.



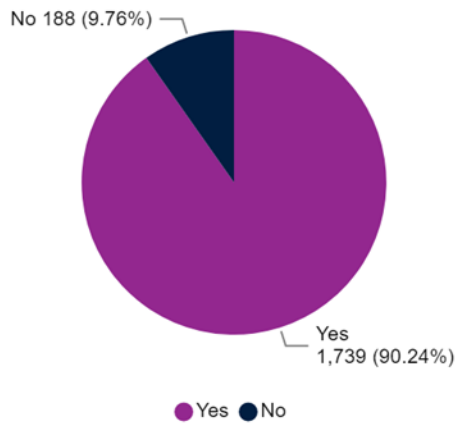
YoY PERFORMANCE

2019 - 2020: **78.83%**

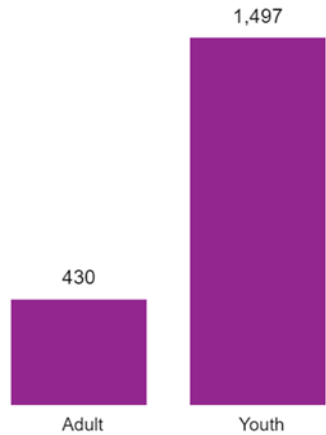
2020 - 2021: **90.24%**

YoY DIFF: **11.41%**

TEAMS BY PR COVERAGE



TEAMS BY ADULT/YOUTH



DATA TABLE

Team Age Group	Female	Male	Mixed	Total
U7	1	32	72	105
U8	6	41	109	156
U9	9	43	103	155
U10	20	57	109	186
U11	16	55	87	158
U12	23	61	87	171
U13	22	48	80	150
U14	14	35	75	124
U15	12	31	64	107
U16	14	74	14	102
U17	3	24	7	34
U18	6	36	7	49
Total	180	922	825	1,927

FILTERS

- CountyFA:
- Team Age Group:
- Team Football Category:
- Team Gender:
- Team Impairment Type:
- Team Is Charter Standard:
- Parent Club Name:



DATA CUT:
22 November 2020

WEEK NO:



NGS KPI DASHBOARD

REFEREES

CURRENT PERFORMANCE

414

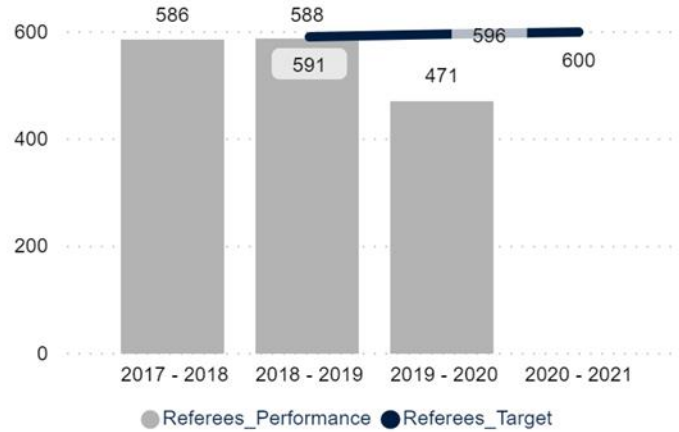
CURRENT TARGET

600

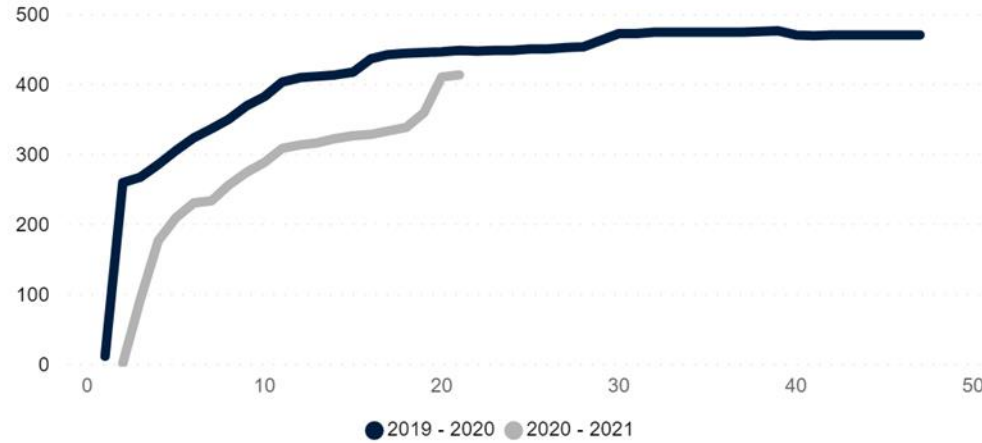
TARGET PERFORMANCE

-186

REFEREES OVERVIEW



YoY REFEREES BY WEEK NO.



YoY PERFORMANCE

2019 - 2020:

449

2020 - 2021:

414

YoY DIFF:

-35

FILTERS

CountyFA

All

Referee - Level

All

Referee - Gender

All

Referee - Futsal Level

All

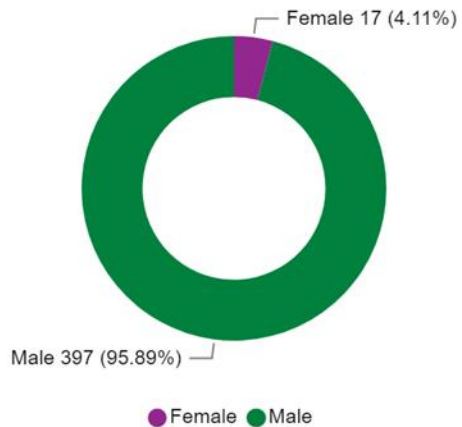
Referee - Mini Soccer

All

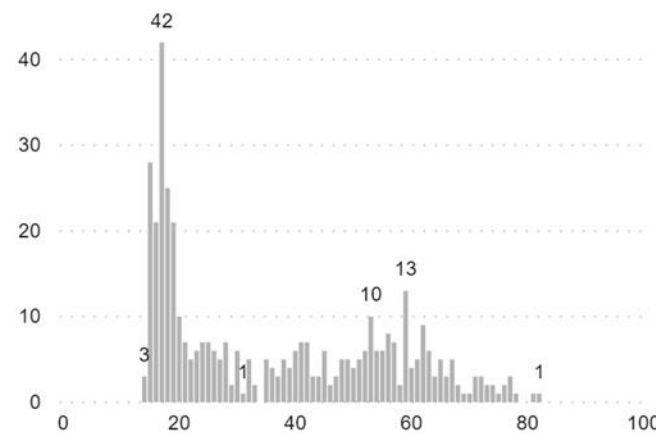
Referee - Small Sided

All

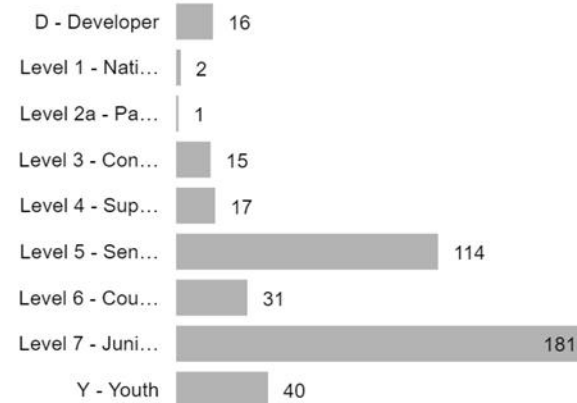
REFERESS BY GENDER



REFEREES BY AGE



REFEREES BY LEVEL



DATA CUT:

22 November 2020

WEEK NO:

21



NGS KPI DASHBOARD

FEMALE REFEREES

CURRENT PERFORMANCE

17

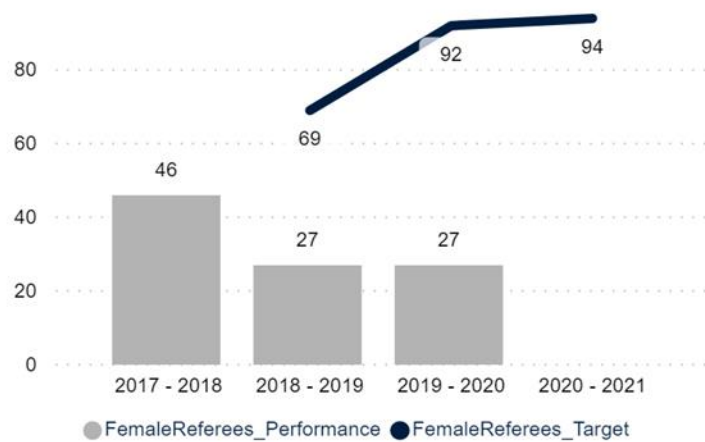
CURRENT TARGET

94

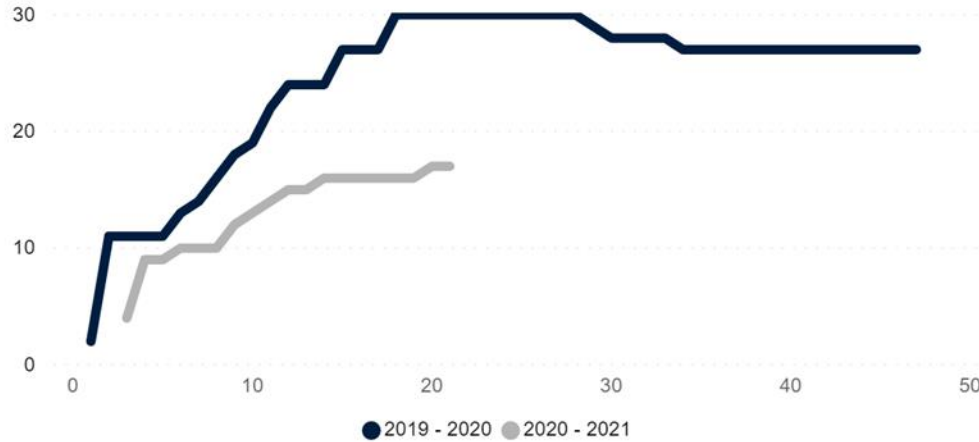
TARGET PERFORMANCE

-77

FEMALE REFEREES OVERVIEW



YoY FEMALE REFEREES BY WEEK NO.



YoY PERFORMANCE

2019 - 2020:
30

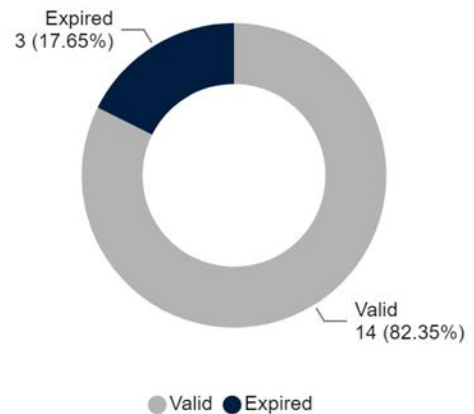
2020 - 2021:
17

YoY DIFF:
-13

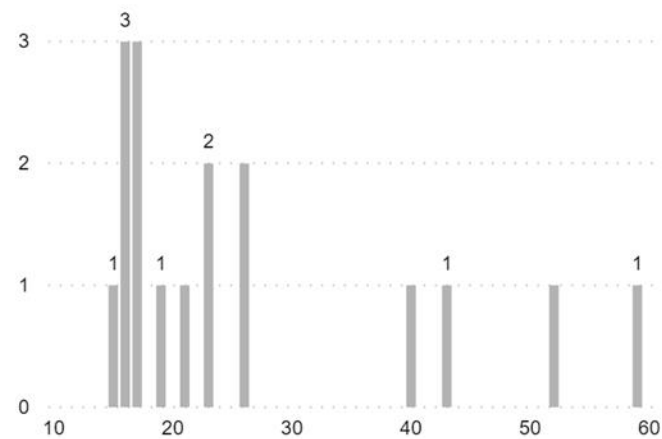
FILTERS

- CountyFA
- Referee - Level
- Referee - Gender
- Referee - Futsal Level
- Referee - Mini Soccer
- Referee - Small Sided

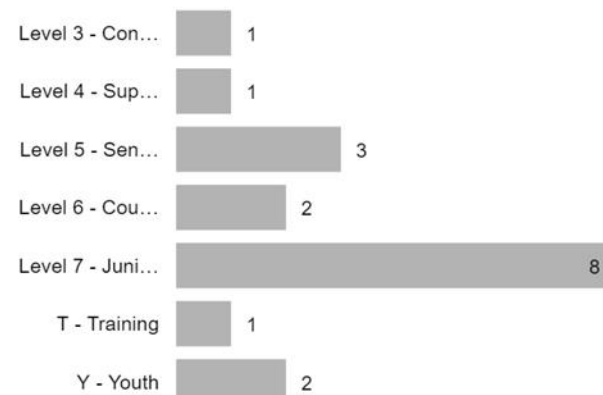
FEMALE REFEREES BY CRC EXPIRY



FEMALE REFEREES BY AGE



FEMALE REFEREES BY LEVEL



DATA CUT:
22 November 2020

WEEK NO:



NGS KPI DASHBOARD

OTHER KPIS

DATA CUT:

22 November 2020

WEEK NO:

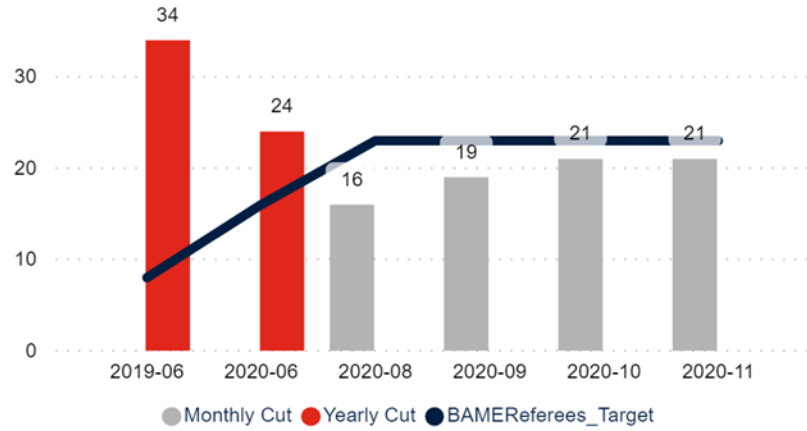
21

FILTERS

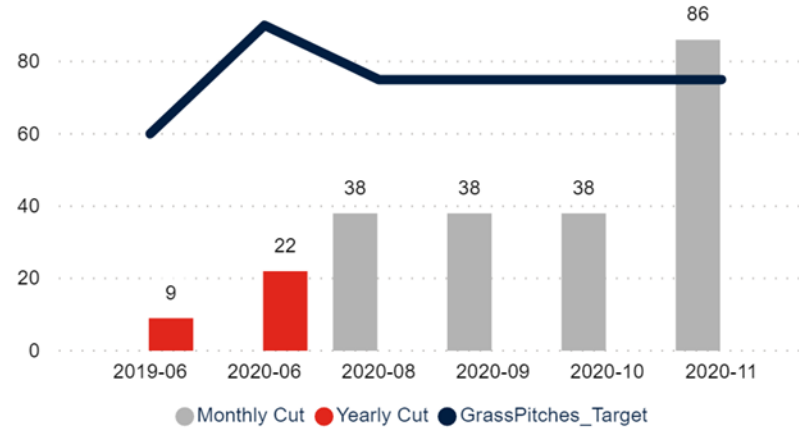
CountyFA

All

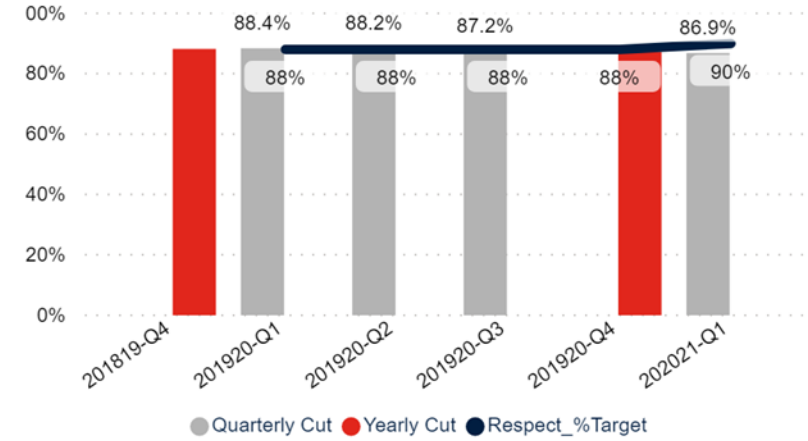
BAME REFEREES - OVERVIEW



QUALITY GRASS PITCHES - OVERVIEW



RESPECT - OVERVIEW



SAFEGUARDING OVERVIEW

Meets the Standard