



DERBYSHIRE COUNTY
FOOTBALL ASSOCIATION
LIMITED

ANNUAL REPORT

SEASON 2019-20

Introduction

“The 2019/20 season has been one we won’t ever forget.

“Prior to Covid-19 taking hold in March we had a fantastic start to the season, with more people playing the game than ever before either as part of an affiliated team or via one of our recreational programmes.

“We continued to improve facilities across the county at all levels of the game and provided funding to hundreds of clubs, we revolutionised our customer service, and once again met the safeguarding operating standard as we continue to ensure safeguarding is embedded in football across Derbyshire.

“The Covid-19 pandemic was unexpected, unprecedented and profound in it’s impact on grassroots football, causing a challenge for all members of the grassroots community, and I want to thank everyone who dedicated countless hours of their own time to bring the season to an end, and ensure the new season could kick off, albeit in a different format.

“I was so pleased to hear about club and league volunteers working together, sharing best practice and practical examples on how The FA guidance documents could come alive. This shows the huge commitment and support that the football fraternity has to offer.

“As people across the globe changed the ways they live and work, we’ve been able to continue engaging with our stakeholders through virtual engagement sessions, interacting with our followers on social media, and celebrating this year’s Grassroots Football Awards winners. We are not clear of the pandemic yet, though, and we all need to work together to ensure we follow the guidance for a safe return to football.

“While the 2019/20 season has been perhaps the strangest ever, I’m delighted to see what everyone in Derbyshire has managed to achieve in helping each other overcome an international obstacle, and I’m certain that we can move forward together, continuing to provide football for all, week-in, week-out.”

Ricky Stevenson

Chief Executive Officer, Derbyshire FA

2019-20 End of Season Performance Targets

90.96%
OF YOUTH
TEAMS WITH
FA QUALIFIED
COACH



640
DISABILITY PLAYERS



471 REFS

FUTSAL
930 FUTSAL
PLAYERS



317,506
MALE PLAYERS



3 BAME
COACHES



36 WILDCATS
CENTRES



PROUD **89.82%**
YOUTH CHARTER
STANDARD CLUBS



24 BAME
REFEREES

43.68% ADULT CHARTER
STANDARD CLUBS

82.22%
PLAYER REG
COVERAGE

**TARGET
MET**
SAFEGUARDING
OPERATING
STANDARDS



4 FEMALE
COACHES



22
GRASS
PITCHES
IMPROVED



27 FEMALE
REFEREES

2,964
FEMALE PLAYERS



BASELINE + TARGET MET/EXCEEDED

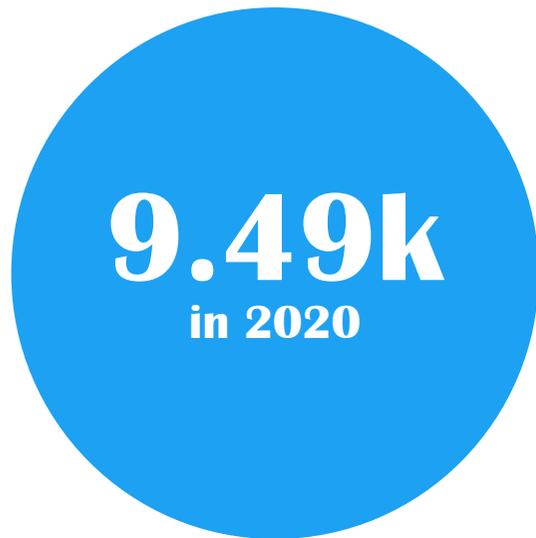
BASELINE EXCEEDED BUT NOT MET TARGET

BASLINE NOR TARGET MET

Engagements on Social Media



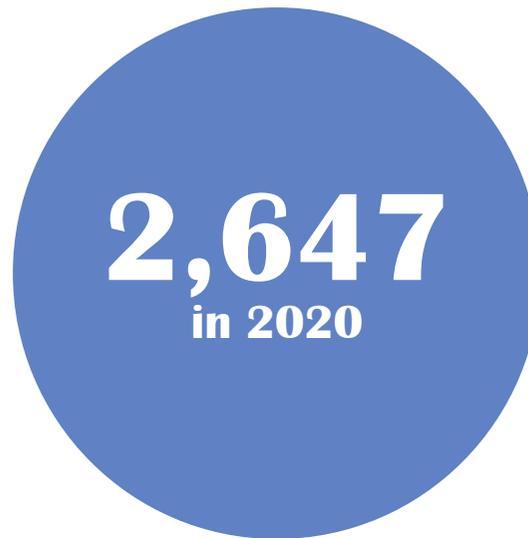
8.99k
followers in 2019



Percentage of people engaging with our tweets has gone up 0.35%.



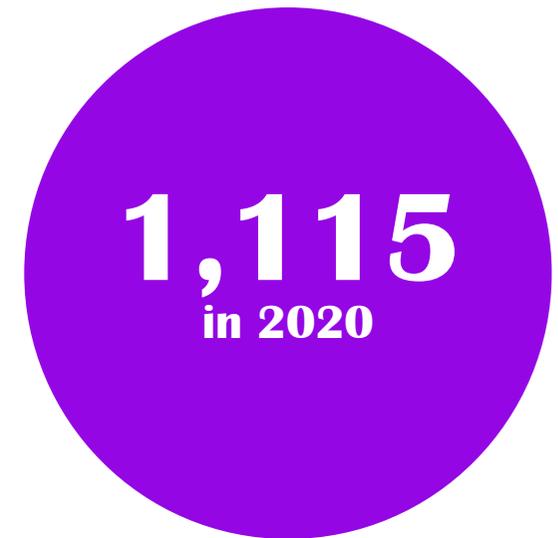
2,243
likes in 2019



Number of total engagements with our Facebook posts gone up by more than 14,000.



918
followers in 2019



Number of accounts reached over the year increased by 7.74k

Grassroots Football Awards 2020

As a result of the Covid-19 pandemic, we were unable to host a formal awards evening to celebrate the season. However, we still received nearly a hundred nominations, and have congratulated each winner personally. We plan on promoting and celebrating their achievements further when it is safe to do so.

This year's winners:

Liam Thompson - Coach of the Year (Youth)

Stanton Ilkeston - Project of the Year

New Tupton Ivanhoe FC - Club of the Year

Kirsty Westran - Volunteer of the Year

Ryan Williams - Rising Star of the Year

Ralph Morton - Match Official of the Year

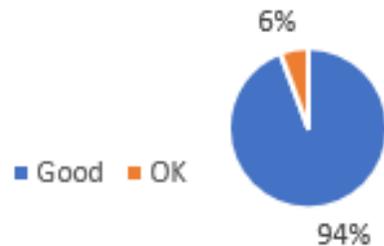
North Derbyshire Youth Football League - League of the Year

Morton FC - Grounds Team of the Year

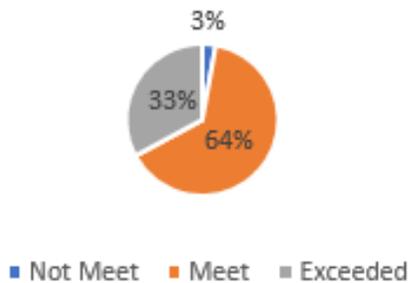


Virtual Engagement Sessions

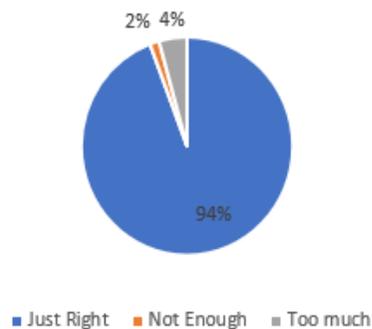
Were the instructions clear to access the meeting?



Did the session meet your expectations?



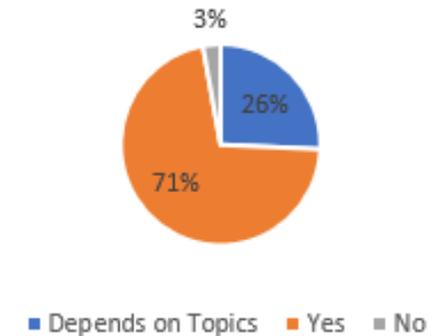
Was there enough detail on the topics covered?



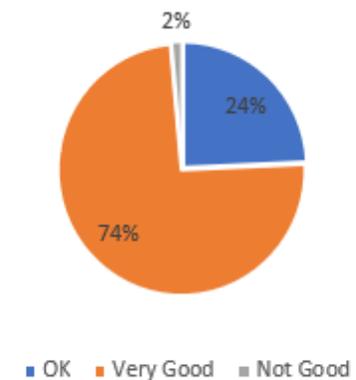
499
people

attended 12 sessions throughout May and July.

Would you like to attend another virtual meeting?



Please rate the suitability of Virtual Meetings



Facilities and Funding

91

grass pitches visited, and 23 grass pitches improved in Derbyshire since July 2019

£119k

invested across 57 successful Pitch Preparation Fund applications

£35k

invested across 69 successful Club Preparation Fund applications

£885k

total investment in small grants during the 2019/20 season

£407k

invested across three Football Stadia Improvement Fund projects (Alfreton Town FC, Buxton FC and Ilkeston Town FC)

£1.4m

invested into two new 3G projects (Staveley Miners Welfare and Highfields School)

Freshdesk (Customer Service Portal)

May 2020



June 2020



Freshdesk (Customer Service Portal)

24 HOUR SUPPORT.
7 DAYS A WEEK.
365 DAYS A YEAR.

The new Derbyshire FA customer support portal.



126
solutions
published

providing customers quick
and easy support

**“Is there any funding
for clubs during
this time?”**

Over 100 key questions answered on
our new customer support portal.



'Thank You NHS'



DCFA led on County FA support for the NHS, starting the campaign and designing logos for other CFAs



Safeguarding

“The Chair, CEO and the entire team should be congratulated on meeting the Standard and the demonstrable progress made in understanding, embedding and delivering safeguarding” - Assesors

Safeguarding visits took place throughout the 2019/20 season, with DCFA Officials attending venues across the County to listen to the voice of children, support leagues and conduct match day observations.



DCFA met the Safeguarding Operating Standards again in March 2020



In November, DCFA hosted a competition for U18s to design a mascot to increase awareness around safeguarding. The winning drawing will be used on safeguarding materials, including posters, stickers, graphics etc.

Safeguarding - Cases

40

referred to
discipline

101

dealt with
by DSO

175

safeguarding and
poor practice referrals

16

referred to FA
discipline

1

referred to Referee
Discipline Officer

11

referred to FA case
management

23

dealt with by Club
Welfare Officer

23

referred to
statutory agencies

13

referred to
neighbouring CFA

1

referred to Football
Discipline Officer

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twitter.com/DerbyshireFA



facebook.com/DerbyshireCountyFA



instagram.com/DerbyshireCountyFA



linkedin.com/company/derbyshire-fa/



derbyshirefa.com

See you all in 2020/21.