

CORNWALL COUNTY FOOTBALL ASSOCIATION



CANCELLATION POLICY

Cancellation of place on a course

Refunds cannot be made to a participant who does not turn up to the course introduction unless agreed prior with a member of staff. If the place is cancelled a minimum of 10 working days before the course start date an administration charge of £20 will be taken off the refund, if a place is cancelled less than 10 working days before the start date a £40 administration charge will be taken off the refund.

Refunds will not be made to any participant who withdraws during the course.

Transfer to another course

If a candidate cancels their place on the course they are booked on within the 10 day cancellation period or having already started a course and wishes to transfer to a future course they can do so for FREE if they re-book within 14 days after cancellation. If a candidate wishes to transfer to a future course and do so after the 14 day period there will be a £20 admin charge.

A candidate will only be permitted to make one FREE transfer per course. If a candidate then wishes to transfer to a further course, the full course fee will become payable.