# Berks & Bucks FA Terms & Conditions



## **Coach/Referee CPD Events**

Version- Updated 8<sup>th</sup> August 2023



#### BOOKINGS

- All CPD Event bookings must be completed via our website (<u>www.Berks-BucksFA.com</u>).
- Depending on the type of event, there may be a cost to attend the event. For paid events, Learners will receive a receipt of payment via email when the booking is complete. For free events, you will receive an email in the lead up to the event.
- All Learners will receive event information via an email a minimum 10 days prior to the event.
- All Learners must ensure that the information is correct and accurate at the time of booking onto the event.

#### CANCELLATION

Berks & Bucks FA adheres to a strict cancellation policy and by enrolling onto our events, you are agreeing to have read and to be bound by our Terms & Conditions:

- Upon booking onto a paid event, you are required to give us 7 working days notice from the date of your booking should you have to cancel your place in order to receive a refund.
- Cancellation request within 7 days from the start of the Event will not be eligible for a refund, although may be considered in extenuating circumstances. All online cancellation will incur a transaction administration fee.
- If you have booked onto a free event and you wish to cancel your place, we would ask to give us notice prior to the event.

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#### **ON THE EVENT**

- Berks & Bucks FA holds no responsibilities for any injuries sustained on the event or for the loss of any personal belongings.
- I will respect the event lead, venue and the other learners and their points of view and I understand that if my behaviour, language or conduct is deemed 'unacceptable', 'offensive' or 'harmful' for any reason, Berks & Bucks FA and the venue reserves the right to exclude me for continuing on my chosen event and if necessary, future event.
- I am obliged to declare any relevant, current, or previous injury or illness that may limit or hinder my participation on the event. I must also advise if I have ever been diagnosed with any allergies that the Developer running the event may need to be aware of. If I am on prescribed medication, I must ensure that I bring a sufficient amount of the medication to cover me throughout the event.
- You are obliged to provide your medical information when booking onto a event online. Should any medical information change after completing the form, I will inform Berks & Bucks FA and the Developer immediately.
- The location and date of the event will be indicated in the event details. Drinks and meals are not supplied at the event unless specified. You must arrange your own transport to the event venue. You are expected to bring appropriate kit in order to participate at the event.

### **EQUALITY & INCLUSION**

Berks & Bucks FA and The Football Association are committed to football being inclusive and providing a safe and positive experience for everyone involved in the game.

Berks & Bucks FA is duty bound to offer its learners equal opportunity in relation to its development opportunities. Alternative formats are available to ensure learning is inclusive.

Please note that if a learner has a disability (as defined under the "Equality act 2010") that may prevent them participating in either the classroom or practical session, then this should be made known to the event organiser at the point of registration.

Equality: Berks & Bucks FA will ensure that it treats people fairly, with respect, providing access and opportunities for all members of the community to take part in, and enjoy, its activities in an atmosphere free from harassment, bullying, discrimination or abuse.

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Berks & Bucks FA will seek to provide a service which is appropriate to the needs of an individual and to make reasonable adjustments or provide support, where appropriate, to cater for those needs.

#### GDPR

Berks & Bucks FA would like to keep in touch with you about your event, any changes you may need to be aware of (e.g. - venue/times/cancellations). We will never sell your data and we promise to keep your details safe and secure.

As part of the event administration, your information provided upon booking will be shared with the event leaders and administrators.

If you do wish to not be contacted, please email us at <u>Education@TheFA.com</u> but please bear in mind that we will not be able to contact you with any updates regarding the course.

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