

# Online Consent Player Registration

Club official selects player(s) and select "Request Consent"



WGS sends a 'Request Email' to the Player/ Parent



Player/ Parent receives personalised email and clicks link



Page opens in browser  
*\*Player/ Parent doesn't need to log in to WGS*



Player/ Parent is asked for their own Date Of Birth for validation purposes



Player/ Parent agrees to play or not to play for the specified club



Consent Status updated in WGS



Player/ Parent receives personalised email confirming their choice

**WGS Checks;**  
Player record has an email attached  
Player is 16 or over  
If player is 15 or under, WGS checks for linked parent and for their email  
DOB of Player/Parent does not contain the year '1900'. If it does an error message will be displayed stating this needs updating before consent can be requested

**FAQ's**

**Can a club re-request online consent if the status is pending?**  
Yes. The update means a club can re-request consent

**Is there a limit to how many times a Club can request consent?**  
No, at this point it is down to the club to control how many times they request consent

**Does the system identify if an email address is valid?**  
No, unfortunately WGS does not do this

**Will consent update immediately once a player confirms their agreement online?**  
During busy periods, there may be a short delay whilst the system updates but generally the consent status should be updated within 24 hours

**Does the link expire?**  
Yes, the links expires after 7 days of the request email being sent from WGS

**Will the club get a notification to indicate when a Player has given consent?**  
No, you can however use the "consent" filter to easily see the consent status on player records

**FAQ's - Parents & Children**

**Can Players aged 15 or under be sent an email?**  
No, children under 16 cannot be sent an email. A linked parent record containing an email address can be sent the online consent for the child

**What happens if a parent has two children (U16) at the club?**  
The Club can choose to send the consent request to neither, one or both children provided that the parent record has an email on it. Separate emails will be sent for each child.