

1. Accessing the Whole Game System

(Q) Where do I log in?

Follow this link <https://wholegame.thefa.com>

(Q) What details do I need to log in?

Log in using your FA Number and your Password.

(Q) What if I don't know my FA Number?

Email the County FA with your name, postcode, and date of birth and we'll give it to you.

(Q) What if I don't know my password?

You can reset your password using the "[Have you forgotten your password?](#)" link on the WGS homepage.

(Q) When I try to reset my password using my FA Number it states that "the date of birth supplied does not match the FA Account", what does this mean?

This means that the date of birth you supplied does not match the date of birth on your FA record. Please contact the County FA to ensure all your information is correct and up to date.

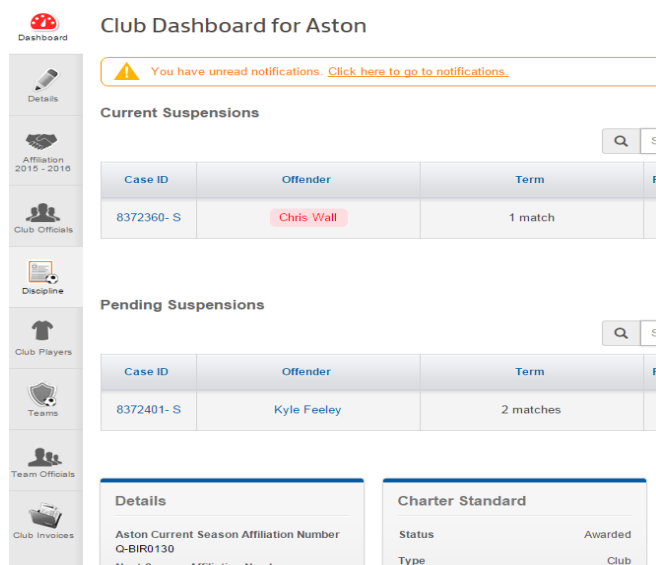
(Q) The 'Reset password' email has not come to my email address, what should I do?

Please contact the County FA to check we have the correct email address on your FA record.

2. Discipline

(Q) How do I view Discipline Cases?

1. Login to the WGS and select your role in your Club
2. Click on **dashboard** on the left hand side
3. On the left hand side, click the **Discipline** tab

Club Dashboard for Aston

Details

Current Suspensions

Case ID	Offender	Term
8372360- S	Chris Wall	1 match

Pending Suspensions

Case ID	Offender	Term
8372401- S	Kyle Feeley	2 matches

Details

Aston Current Season Affiliation Number
O-BIR0130

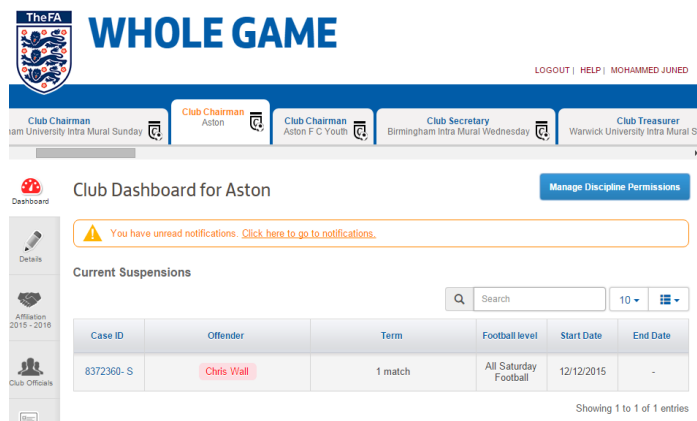
Next Season Affiliation Number

Charter Standard

Status	Awarded
Type	Club

Q) How do I give access to other club officials to Discipline?

1. Login to the WGS and select your role in your Club
2. Click on **dashboard** on the left hand side
3. Select the blue **"Manage Discipline Permissions"**
4. Then click the blue **Edit** button & search for the individual
5. Click on the **role type** and scroll down to **Discipline Access**
6. Input the role start date and submit

WHOLE GAME

LOGOUT | HELP | MOHAMMED JUNED

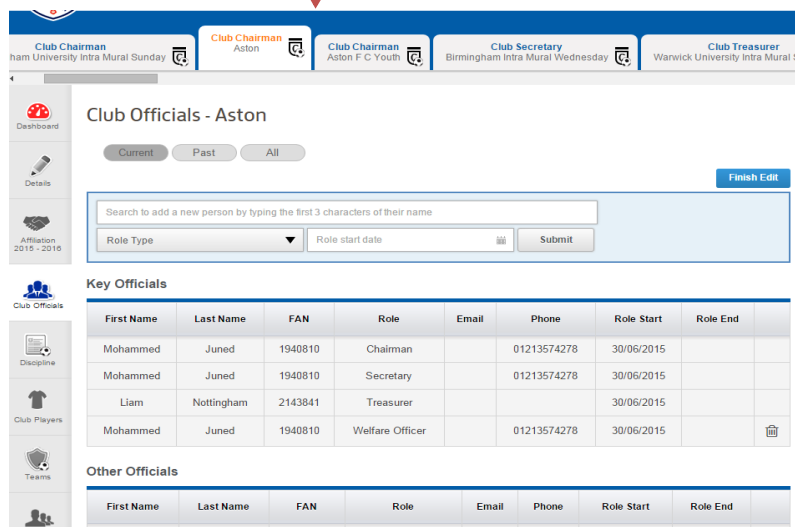
Club Dashboard for Aston

Manage Discipline Permissions

Current Suspensions

Case ID	Offender	Term	Football level	Start Date	End Date
8372360- S	Chris Wall	1 match	All Saturday Football	12/12/2015	-

Showing 1 to 1 of 1 entries

Club Officials - Aston

Current **Past** **All**

Search to add a new person by typing the first 3 characters of their name

Role Type **Role start date** **Submit**

Key Officials

First Name	Last Name	FAN	Role	Email	Phone	Role Start	Role End
Mohammed	Juned	1940810	Chairman		01213574278	30/06/2015	
Mohammed	Juned	1940810	Secretary		01213574278	30/06/2015	
Liam	Nottingham	2143841	Treasurer			30/06/2015	
Mohammed	Juned	1940810	Welfare Officer		01213574278	30/06/2015	

Other Officials

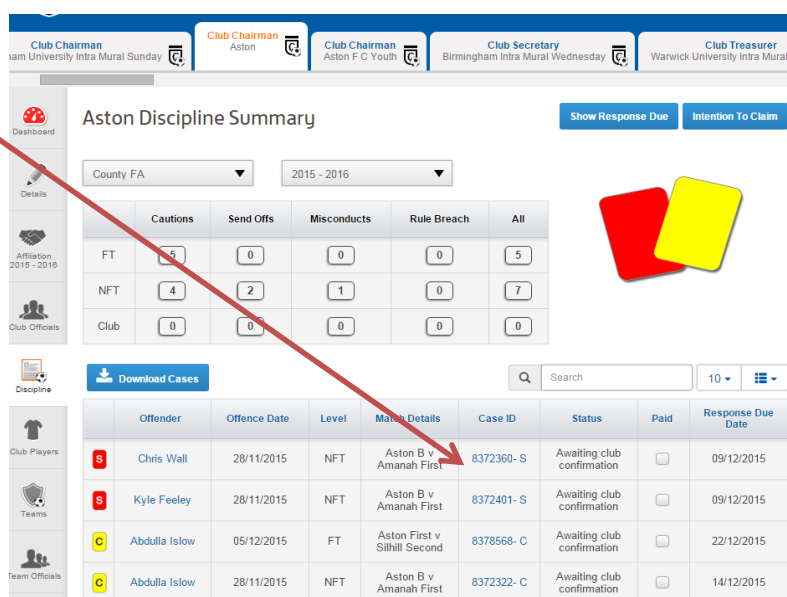
First Name	Last Name	FAN	Role	Email	Phone	Role Start	Role End
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(Q) I cannot find the Club Official to give them Discipline Access, how do I add them?

1. You can only give Discipline access to officials that are already registered to your club
2. To add someone new, please contact the County FA and we will add them

(Q) How do I respond to a Caution?

1. In the **Discipline**, section click on the **Case ID** of the Caution.
2. Check the details are correct for the Case and then click the blue **Acknowledge** tab on the right hand side
3. The case will then be acknowledged and an invoice will be created



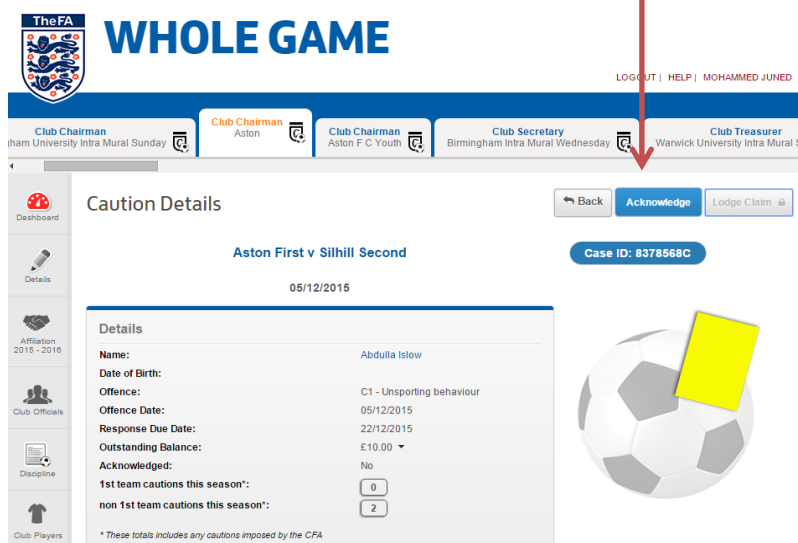
Aston Discipline Summary

County FA: [Dropdown] 2015 - 2016 [Dropdown]

	Cautions	Send Offs	Misconducts	Rule Breach	All
FT	5	0	0	0	5
NFT	4	2	1	0	7
Club	0	0	0	0	0

Download Cases

	Offender	Offence Date	Level	Match Details	Case ID	Status	Paid	Response Due Date
S	Chris Wall	28/11/2015	NFT	Aston B v Amanah First	8372360- S	Awaiting club confirmation	<input type="checkbox"/>	09/12/2015
S	Kyle Feeley	28/11/2015	NFT	Aston B v Amanah First	8372401- S	Awaiting club confirmation	<input type="checkbox"/>	09/12/2015
C	Abdulla Islow	05/12/2015	FT	Aston First v Silhill Second	8378568- C	Awaiting club confirmation	<input type="checkbox"/>	22/12/2015
C	Abdulla Islow	28/11/2015	NFT	Aston B v Amanah First	8372322- C	Awaiting club confirmation	<input type="checkbox"/>	14/12/2015



WHOLE GAME

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Caution Details

Back Acknowledge Lodge Claim

Aston First v Silhill Second

Case ID: 8378568C

05/12/2015

Details

Name: Abdulla Islow

Date of Birth:

Offence: C1 - Unsporting behaviour

Offence Date: 05/12/2015

Response Due Date: 22/12/2015

Outstanding Balance: £10.00

Acknowledged: No

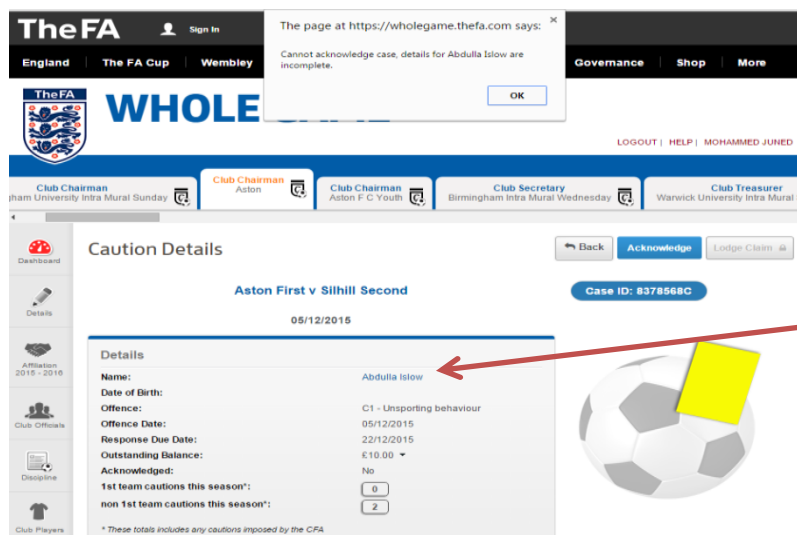
1st team cautions this season*: 0

non 1st team cautions this season*: 2

* These totals includes any cautions imposed by the CFA

TIP: View a video of how to process Cautions by clicking [here](#).

(Q) I have tried to acknowledge a caution but keep getting a message that states “Cannot acknowledge caution, details for player are incomplete” – what do I do? This means that the player’s details are not complete so...



The page at https://wholegame.thefa.com says: Cannot acknowledge case, details for Abdulla Islow are incomplete.

WHOLE GAME

Club Chairman: Aston
Club Chairman: Aston F.C. Youth
Club Secretary: Birmingham Intra Mural Wednesday
Club Treasurer: Warwick University Intra Mural Sunday

Caution Details


Aston First v Silhill Second
05/12/2015
Case ID: 8378568C

Details

Name: Abdulla Islow
Date of Birth: 05/12/2015
Offence: C1 - Unsporting behaviour
Offence Date: 22/12/2015
Response Due Date: £10.00
Outstanding Balance: No
Acknowledged: 0
1st team cautions this season*: 2
non 1st team cautions this season*: 2

* These totals includes any cautions imposed by the CFA

1. Click to go back and click on the **player’s name**, which will bring up the individual record for the player



WHOLE GAME

Club Chairman: Aston
Club Chairman: Aston F.C. Youth
Club Secretary: Birmingham Intra Mural Wednesday
Club Treasurer: Warwick University Intra Mural Sunday

Participant Discipline - Abdulla Islow

Details

Name: Abdulla Islow
FAN: 59547062
DOB: -
Phone: -
Mobile: -
Business: -
Email: -

Address

Line 1 *
Line 2
Line 3
Town
County
Postcode *

Update Details

2015 - 2016
Download 5 Year Summary
Search
10
Offender Offence Date Level Match Details Case ID Status Paid Response Due Date

2. Click the grey **Update Details** button to the right hand side of the page

3. Input the player’s date of birth, address and postcode and click **save**

4. You can now go on to **acknowledge** the case.

(Q) How do I respond to a Red Card?

1. In the **Discipline** section, click on the **Case ID** of the Red Card.
2. Check how many **matches the player will miss** and the **date from which the suspension starts**
3. Below the box, select the **Add Match** button
4. Add the matches that the player will miss
5. After completing the necessary number of matches, you can then **acknowledge** the case.

Sending Off Details

Case ID: 83723605

Aston B v Amanah First
Birmingham & District Football League
28/11/2015

Details

Name:	Chris Wall
Date of Birth:	19/09/1900
Offence:	ST - Receives a second yellow card in the same match
Offence Date:	28/11/2015
Response Due Date:	09/12/2015
Outstanding Balance:	£25.00
Acknowledged:	No
Sanction:	1 match from 12/12/2015(Playing) from All Saturday Football
Suspension Status:	Active (Not Serving)
Chris Wall is suspended from All Saturday Football commencing from 12/12/2015 until Aston B has completed 1 match.	

Charge

The player is suspended from 1 match from All Saturday Football until the team mentioned above have completed the required number of games in approved qualifying competitions.

Date	Match	Competition
No upcoming matches exist in the system or the list is currently being updated. If there are any upcoming matches you are aware of that are not being displayed, please press 'Add Match'.		

Add Match

(Q) How do I respond to a Misconduct charge?

1. In the **Discipline** section, click on the **Case ID** of the Misconduct charge.
2. In the **Details** box, check the information is correct and then click the blue **Respond** tab on the top right
3. On the next screen, input your plea (guilty/not guilty) & request a personal hearing / non-personal hearing
4. Here you can also detail any witnesses and upload additional documents if you wish
5. Then click the disclaimer box and click **Submit**

Misconduct Response Form

Response to E3

FA Rule E3 - Improper Conduct against a Match Official (including abusive language/behaviour)

I am pleading: **Select Entry**

I request a: **Select Entry**

Optional Document Upload

Where possible, a written statement form should be supplied.

Browse

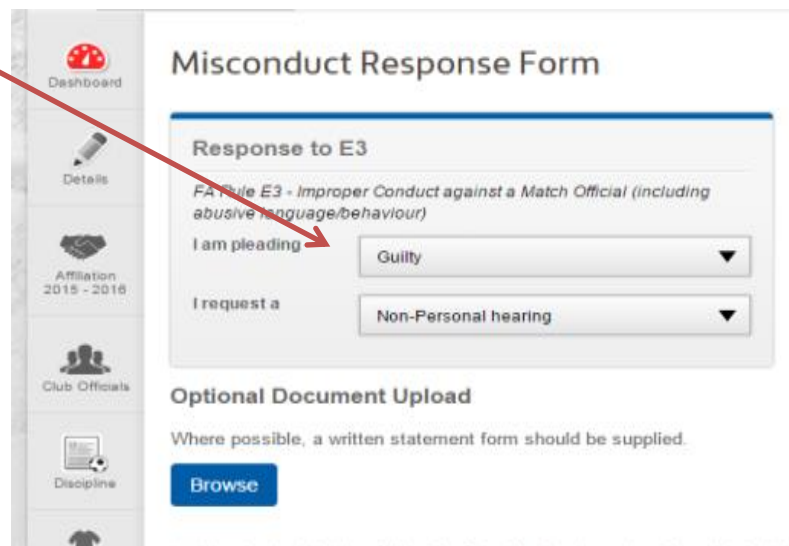
☐ I understand that by clicking the Submit button, I must pay the administration fee of £10.00. In the event of the fee not covering the amount of costs charge an additional amount may be charged by the Disciplinary Commission.

Save **Submit**

TIP: View a video of how to process Dismissals & Misconduct by clicking [here](#).

(Q) I want to plead guilty to a Misconduct but don't want to attend a Personal Hearing, what do I do?

1. You can plead guilty as detailed above
2. Then request a **non-personal hearing**
3. Then upload **mitigation/supporting information**



Misconduct Response Form

Response to E3

FA Rule E3 - Improper Conduct against a Match Official (including abusive language/behaviour)

I am pleading **Guilty**

I request a **Non-Personal hearing**

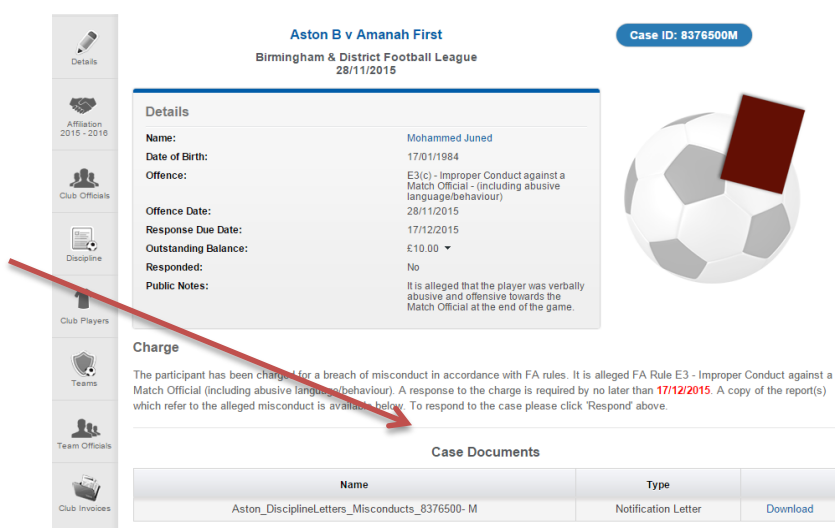
Optional Document Upload

Where possible, a written statement form should be supplied.

Browse

(Q) On a Misconduct charge, where can I see what allegations have been made about a player or official?

1. Click on the **Case ID** and scroll down to the bottom of the screen
2. Click on the **Case Documents** box where the notification letter can be downloaded



Aston B v Amanah First
Birmingham & District Football League
28/11/2015

Case ID: 8376500M

Details

Name: Mohammed Juned
Date of Birth: 17/01/1984
Offence: E3(c) - Improper Conduct against a Match Official - (including abusive language/behaviour)
Offence Date: 28/11/2015
Response Due Date: 17/12/2015
Outstanding Balance: £10.00
Responded: No
Public Notes: It is alleged that the player was verbally abusive and offensive towards the Match Official at the end of the game.

Charge

The participant has been charged for a breach of misconduct in accordance with FA rules. It is alleged FA Rule E3 - Improper Conduct against a Match Official (including abusive language/behaviour). A response to the charge is required by no later than **17/12/2015**. A copy of the report(s) which refer to the alleged misconduct is available below. To respond to the case please click 'Respond' above.

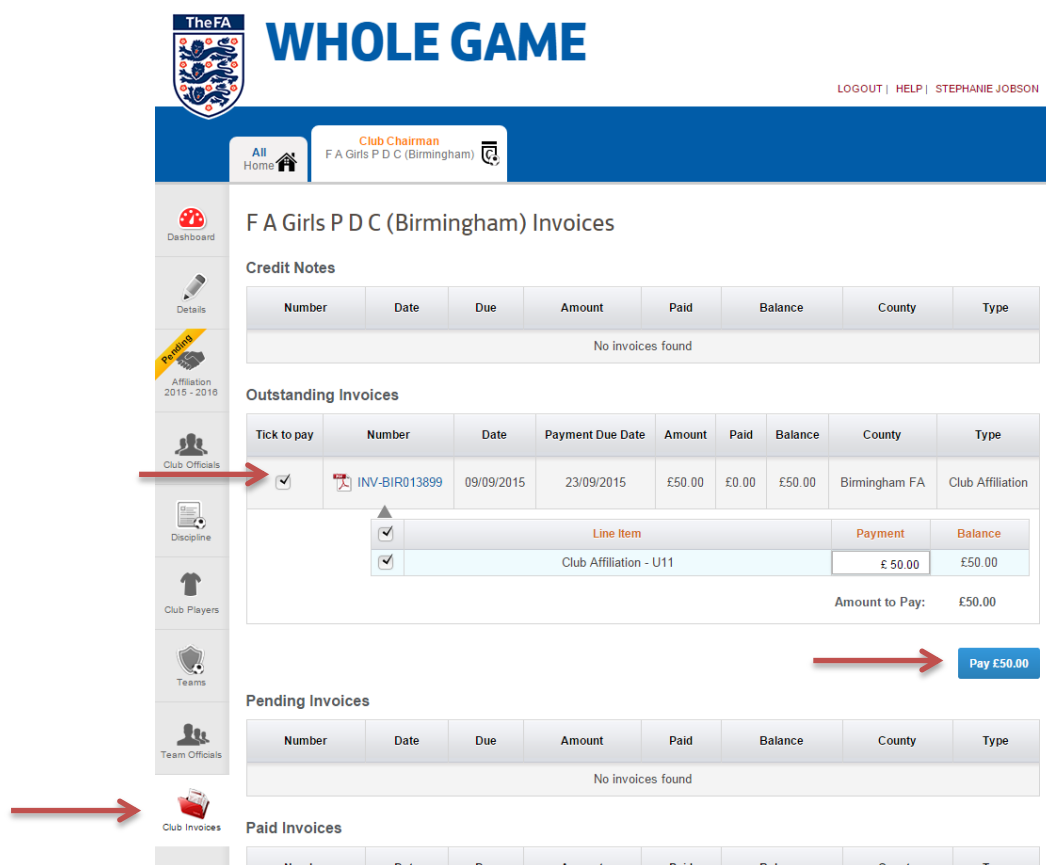
Case Documents

Name	Type	
Aston_DisciplineLetters_Misconducts_8376500- M	Notification Letter	Download

Payments

(Q) How can I make a payment on the Whole Game System?

1. Login to the WGS and select your role at your club
2. On the left hand side, select the **Invoices** tab
3. Tick the box next to the invoice you wish to pay and select the blue **Pay** box on the bottom right hand side
4. This will take you through to the Barclaycard SmartPay page where you can pay by credit/debit card



The screenshot shows the 'WHOLE GAME' interface. The user is logged in as 'Club Chairman' for 'F A Girls P D C (Birmingham)'. The left sidebar contains navigation options: Dashboard, Details, Pending (highlighted), Club Officials, Discipline, Club Players, Teams, Team Officials, and Club Invoices (indicated by a red arrow). The main content area displays 'F A Girls P D C (Birmingham) Invoices'. Under 'Credit Notes', there are no invoices found. Under 'Outstanding Invoices', a table lists one invoice: INV-BIR013899, dated 09/09/2015, due 23/09/2015, for £50.00. The invoice is marked with a 'Tick to pay' checkbox. A red arrow points to this checkbox. Below the invoice details, a 'Pay £50.00' button is visible, also indicated by a red arrow. The 'Pending Invoices' and 'Paid Invoices' sections both show 'No invoices found'.