



FANS BILL OF RIGHTS - Season 2015

'A Club Which Values It's Fans'



The FA
**WOMEN'S
SUPER LEAGUE 2**

BT Sport



The fans bill of rights is our clubs promise to you as our fans. When attending a home game, if you feel as though we have not adhered to any of the below points, please email rights@yeoviltownladies.com

CONTACTING YOU

We will respond to any tweet, message, email or telephone message within 24 hours.

WELCOME

We will ensure we give you a warm welcome by all members of our staff and matchday team. We will always be available to answer any questions and will assist with any of your enquiries.

PRICE

We have kept our price structure the same as it was in the 2014 season, meaning in the 2015 season you can come to a WSL game, Continental Tyres Cup game or FA Womens Cup game for just £4.00 adults, or £2.50 for under 18's and 65 and over.

We also have a FREE car park, with more than enough parking spaces.

PROGRAMME

We will supply a 32 page matchday programme in full colour, with a good mixture of photos, editorial, adverts and exciting information. The cost for this is just £1.00 per copy.

ENVIRONMENT

We will offer the right to enjoy the game in a family friendly environment. We will offer a good matchday experience, no matter what age or gender you are.

REFRESHMENTS

We will offer hot and cold drinks and food which will be good value for money.

THE GAME

Our players will give 100% commitment in every game. Each fixture will be exciting and a good advert for elite womens football. We will wear our green and white hooped shirts with pride and will walk off the pitch at the end of the game having given everything possible.

PLAYERS

Our players will be focussed before and during the game. After the game each player will be readily available to speak to, sign autographs and have photos taken.

YOUR CLUB

All members of staff will listen to your views as a fan and will implement, where possible, any improvements you would like to see. Our fans are an important part of our club, so we welcome your views.