

#### What's happening to The FA Licensed Coaches Club?

For some time now, we've been actively listening to as many coaches as possible to find out more about their real-world coaching experiences.

We've been interested in how we improve our support to every coach at every stage of their journey.

Some big themes stood out, such as why you need to prove to us once every 12 months, you're indate and up-to-date. And why you need to do admin at a time you should be preparing for the new season. Plus, it's felt the website offers a poor experience when it comes to managing qualifications.

A new approach is needed.

So, from now on, if you're qualifications are all in date and up to date, you'll be good to go. There'll be no need to re-licence every year and we're launching a new, improved learning section on My Account where you can more easily manage your qualifications.

It will be ready for the new season, and you'll be able to sign in using the email on your FAN account and your password.

With everything moving onto <u>The Boot Room</u> and <u>My Account</u>, we'll also be closing The FA Licensed Coaches' Club website from 1 August 2020.

## What's happening to The FA Licensed Coaches Club website?

It will be retired from 1 August 2020.

Instead of My Training you will login to My Account where you can access all your learning history and see any upcoming qualification expiry dates.

Is it true my real-time coach profile, including my training record, will be available 24/7 via my smartphone, tablet or laptop?

Yes. Everything will be on your very own profile in My Account.

You can access it using the email address linked to your FAN and password.

### How do I login to My Account?

It's really simple: just click here.

Then, enter email address and password. You'll then be logged in. Click on Learning in the menu bar to see your coaching profile.



If you don't know what email address you have linked to your FAN, just click on forgotten email, and you can login with your FAN, just like you did on the LCC website.

#### I don't know any of my login details what shall I do?

It's ok if you don't know any of your login details. <u>Click here</u> to go to the login page. Here you can select' Forgotten password?' or 'Forgotten email?' depending on what you don't know, and you will be taken through the steps to recover all your details.

#### Why is My Account better than FA Licensed Coach cards?

With My Account, a licence card is no longer necessary.

All of your qualifications will remain up-to-date in real time, and is fully mobile enabled, so you can show anyone your current information at any time.

Plus, you'll no longer need to pay £5 for a new one when your qualifications expire or you move up a coaching level.

## Will My Account track if I am up to date with my first aid and safeguarding training?

Yes. It's important to stay up-to-date with your safeguarding children and first aid as these are key elements in ensuring your coaching sessions are delivered safely.

#### Will My Account track the coach development opportunities that I complete?

It's important for any coach to keep topping up their knowledge, and CPD events – such as our webinars – are a great way to do that.

It may no longer count towards an FA licence, but it remains a really important

If you hold a UEFA accredited FA coaching qualification (L3-5), you will still be required to complete CPD as part of your licence criteria.

Your new My Account profile will reflect your CPD progress and you'll receive a UEFA badge to show you've met the required hours.

#### Will I be able to continue to buy FA Licensed Coaches' Club branded clothing?

No. However discounted Nike kit will be able to be purchased.

#### Will I still be able to purchase insurance?

With the retirement of The FA Licensed Coaches' Club we're no longer able to arrange the group policy that allowed us to sell insurance to members.



You do still need to make sure you have the appropriate insurance cover for your coaching activities.

In many cases you will be covered through your club or employer's insurance. You should check with them on your cover provided by their insurance, however, should you need to purchase your own you could contact Bluefin Insurance who previously arranged The FA Licensed Coaches' Club group policy.

# How will I be able to demonstrate that I am in date and up to date with my training for my coaching role?

Your profile on My Account has all the information required.

If you have your mobile or tablet device handy, you can use them to show anyone your qualifications and training all up to date. Or, if you prefer, you can still print your account out.

#### Will my UEFA licence status be managed through my account too?

Your profile on My Account will do this for you.

If you have your mobile or tablet device handy, you can use them to show anyone your qualifications and training all up to date. Or, if you prefer, you can still print your account out.

#### Will there still be England ticket ballots?

No. This was a benefit of membership to The FA Licensed Coaches' Club.

As this now longer exists, we no longer run the associated benefits, including the ticket ballot. Visit the <u>England ticket website</u> if you would like to know more about accessing England tickets.

#### Where will I access content such as news articles and session plans now?

We're making more content than ever before available to you through <u>The Boot Room</u>, our new FA Learning YouTube channel, and on our FA Learning Twitter.

It's all free. It's all created by The FA's top coaches and tutors. And it's all designed to support you at whatever stage you are on your coaching journey.

Check it all out using the links below:

- The Boot Room
- FA Learning YouTube
- FA Learning Twitter

What will happen to the coaching jobs advertised on The FA Licensed Coaches' Club?



My Account takes you straight to your personal records. As such that is not a space to advertise coaching roles. They can be posted and sought via websites such as Global Sport Jobs & UK Sport websites.