



GUIDANCE NOTES NO:

**4.2**

# **SAFEGUARDING TRAINING COURSES – FAQs**

**FOR ALL**

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# SAFEGUARDING TRAINING COURSES – FAQs

## How much do safeguarding children workshops cost?

The cost may vary and some County FAs give a discount to people from Charter Standard clubs. Please contact your local County FA.

## How do I find my County FA?

Some clubs are affiliated to County FAs outside their Local Authority address but the best place to start is to click here where you can find all the County FA contact details.

## What if I have a safeguarding qualification?

The FA values the number of volunteers and staff who have a safeguarding background. We seek to build on this and ensure that everyone is aware of best practice in the context of football and the infrastructure that exists to support the game: The FA reporting pathways, help available and the designated person structure. By ensuring everyone has the same understanding conversations can take place across the game. So we require FA courses and workshops to be taken by those in certain roles and recommend them for others.

## The last time I gained a certificate was online. Do I need to attend a workshop?

No. The FA has updated the online certification system and will continue to review it every three years. You have the choice of attending the workshop to gain a new certificate or do it online. Occasionally some people will be asked or required to attend a workshop as part of an education package or local decision.

## I'm a club welfare officer and I need to get number of people re-certificated. Can I organise a workshop in my club?

Normally this can be arranged if you have suitable premises. The cost will vary depending on where you live so contact your local County FA for more details.

## I went on a workshop and I want to comment on something. What do I do?

In the first instance please email [Education@TheFA.com](mailto:Education@TheFA.com) and your comments will be passed to the correct person. Please tell us the date, name and venue of your workshop in your email.

## I didn't receive a certificate although I went on a workshop. What should I do?

Your certificate will be sent to the address associated with your FAN about four weeks after being signed-off as attending the course by your County FA. If you have not received a certificate after this time, [click here](#) and select FA Education from the dropdown list under the 'Topic' field.

## My question has not been answered. What should I do?

If you have other questions about The FA's Safeguarding Training courses, please email [Education@TheFA.com](mailto:Education@TheFA.com).

If you have concern about a child please contact your club welfare officer, County FA Designated Safeguarding Officer or NSPCC on **0808 800 5000**. NSPCC provide a 24/7 helpline.

If you would like to know more about reporting concerns please [click here](#).

If you have another question please send this to [Education@TheFA.com](mailto:Education@TheFA.com).







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