



How to access the Online Safeguarding Children Recertification

Who can use this new Recertification online?

Anyone who has taken a 3 hour, face to face Safeguarding Children Workshop and whose qualification is over two years old.

Can I take this course even if my last qualification was the Online Safeguarding Children Recertification?

Yes as long as the qualification is over 2 years old. Please note if you have only ever taken the old 'Child Protection Workshop', and have not renewed since this, Recertification is not available to you. Please attend a workshop.

Please note: If you work with children or young people your Safeguarding Children qualification should be renewed every three years.

Log in

Please find your **FAN** or **email address** and password. Please do not create a new FAN.

If you have forgotten your FAN please click below.

[FORGOTTEN MY FAN](#)

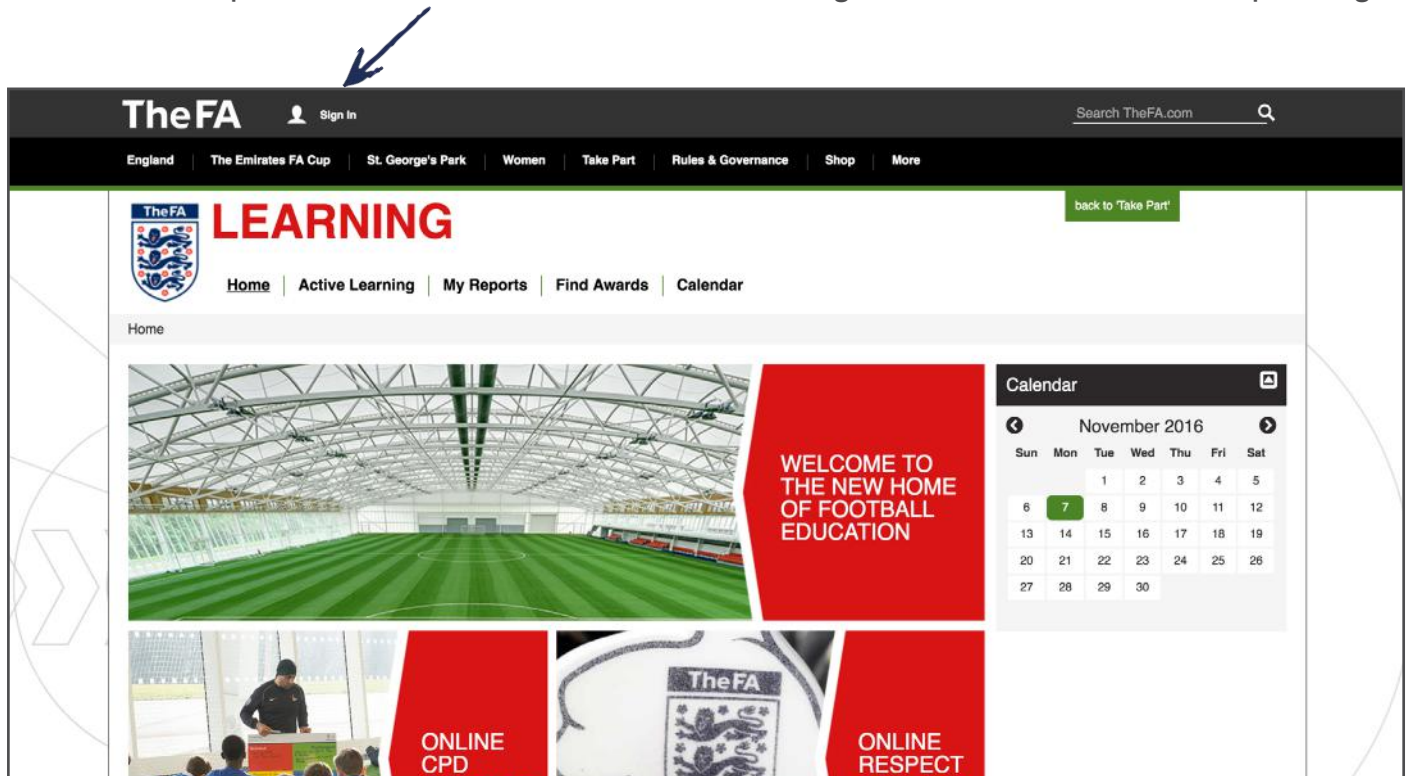
Accessing the course

Once you have your FAN and password follow these steps:

1. Click below to open the Learning Management System.

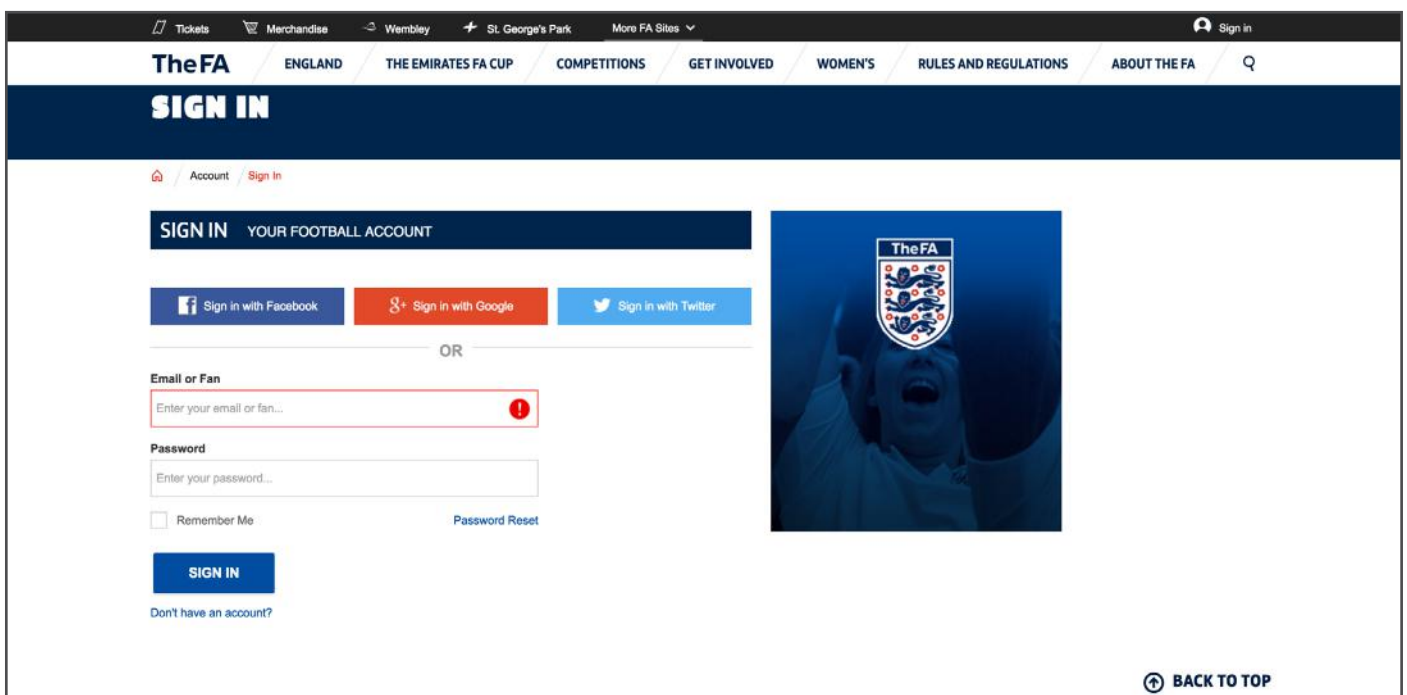
[OPEN THE LMS PAGE](#)

2. This should open a screen like this. Click on the words 'Sign In' where the blue arrow is pointing.

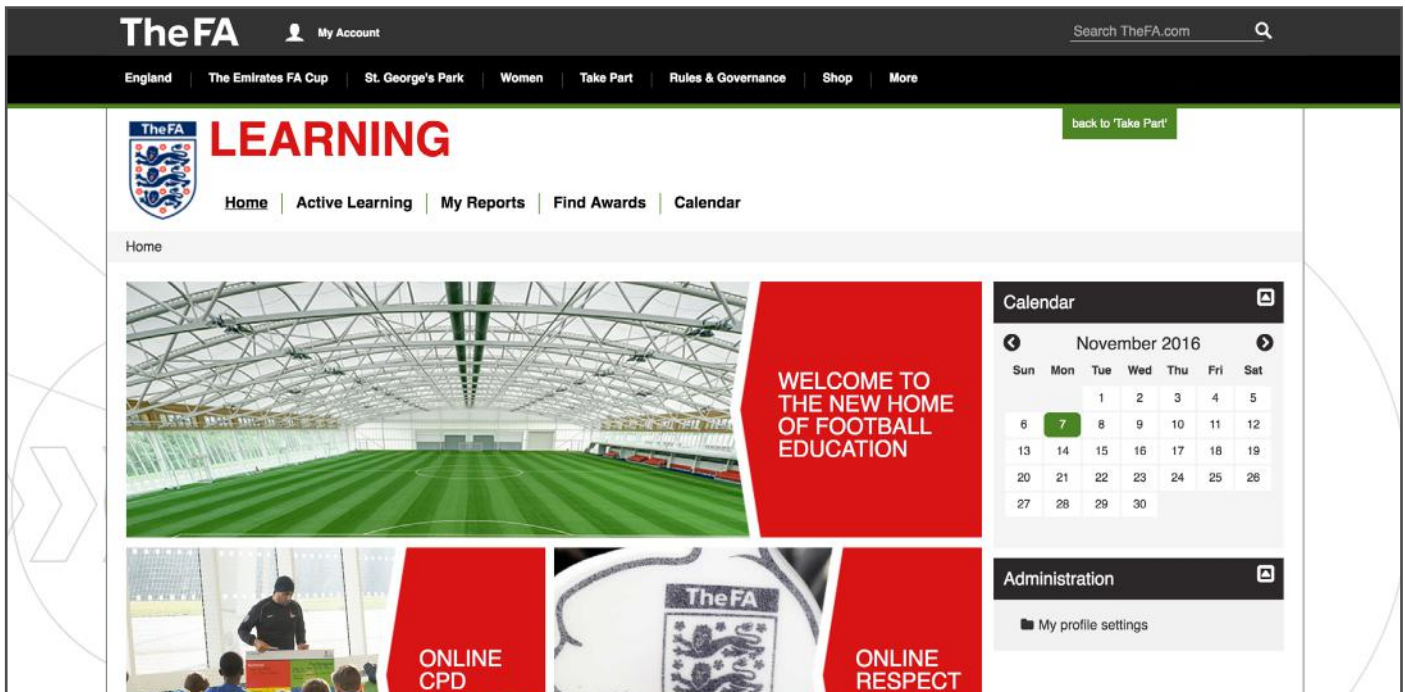


3. When you have clicked on 'Sign In' a screen like this should open.

Enter your FAN and password.



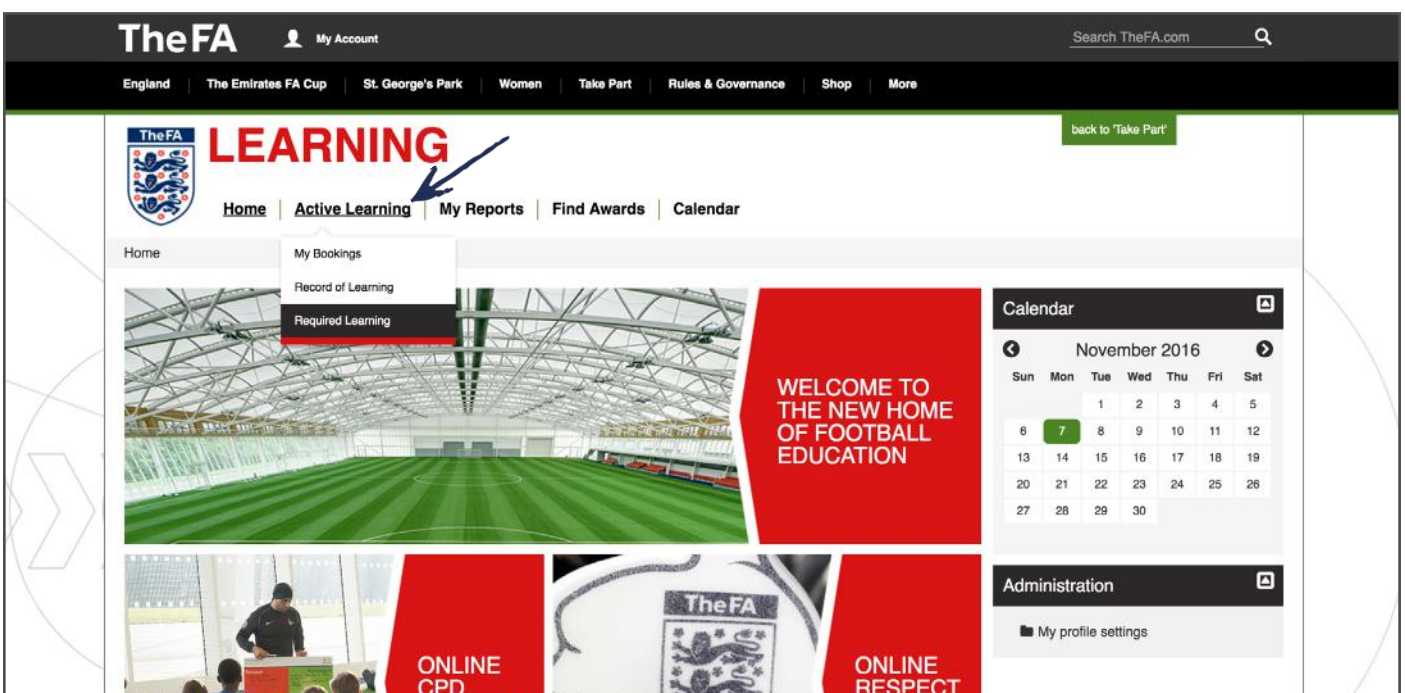
4. This will take you to a screen like this. It looks very similar to the first screen but now it says 'My Account' instead of 'Sign In'.



5. Click on the words 'Active Learning' where the blue arrow is pointing. This will open a drop down box.

Click on the words 'Required Learning'. The next page will be more personal to you but scroll down to find Certifications.

Click on 'The FA Safeguarding Certificate'.



6. This will take you to the page shown below. Scroll down and click on 'Launch Course'.

The screenshot shows the 'The FA Learning' website. The top navigation bar includes 'The FA', 'My Account', and a search bar. Below this is a secondary navigation bar with links: 'England', 'The Emirates FA Cup', 'St. George's Park', 'Women', 'Take Part', 'Rules & Governance', 'Shop', and 'More'. The main content area is titled 'LEARNING' and has a sub-navigation bar with 'Home', 'Active Learning', 'My Reports', 'Find Awards', and 'Calendar'. The breadcrumb trail reads: 'Home | Find Awards | Safeguarding Children | The FA Safeguarding Children Certificate'. The main section is titled 'The FA Safeguarding Children Certificate' and includes the text: 'Recertification window open Your certification will expire on 11 May 2019, 7:01 PM'. It also lists the 'Date assigned: 11 May 2016' and 'Due date: 11 May 2019'. A paragraph explains that the certificate is required for all coaches working with children under the age of 18. Below this, it states that the certificate can be recertified by completing either 'The FA Safeguarding Children Workshop, The How we support workshop (part of the Level 1)' or 'the Online Safeguarding Re-certification'. A 'Recertification path' section contains a table with the following data:

Course name	Actions	Status
Online Safeguarding Children Re-Certification	LAUNCH COURSE	

An arrow points to the 'LAUNCH COURSE' button in the table.

The course page will open.

Scroll down and begin the course, working through each of the five modules.

Once complete, your certificate will be available to download and print off.

Please note: The FA no longer prints and distributes certificates for this course but your FAN will be updated.

Difficulty logging in?

The most common issue is that a FAN or password has been entered incorrectly. Please check you have the correct FAN and password combination and try again.

If you have followed every step of the guidance and still cannot log in please email your query, contact number and a screen shot, where possible, of the issues you are experiencing to The FA Education team:

Education@TheFA.com

Revisiting the course?

If you have already enrolled on the course using the steps above, you can revisit the course by logging into the LMS (steps 1-3) and clicking on the button below to open to course page:

REVISIT THE COURSE HERE

Frequently asked questions (FAQs)

Who can use this new Recertification online?

Anyone who has taken a 3 hour, face to face Safeguarding Children Workshop and whose qualification is over two years old.

Can I take this course even if my last qualification was the Online Safeguarding Children Recertification?

Yes as long as the qualification is over 2 years old.

How much does this course cost?

This course is free of charge.

Will my FAN be updated to show that I have completed the course?

On completion of all 5 modules your FAN will automatically update with a new qualification and you can also print a certificate. Please note it may take up to seven days for a qualification to show on your FAN.

Please note: If you work with children or young people your Safeguarding Children qualification should be renewed every three years.