How to access the Online Safeguarding Children Recertification

Log in

Please find your **FAN** or **email address** and password. Please do not create a new FAN.

If you have forgotten your FAN please click below.

FORGOTTEN MY FAN

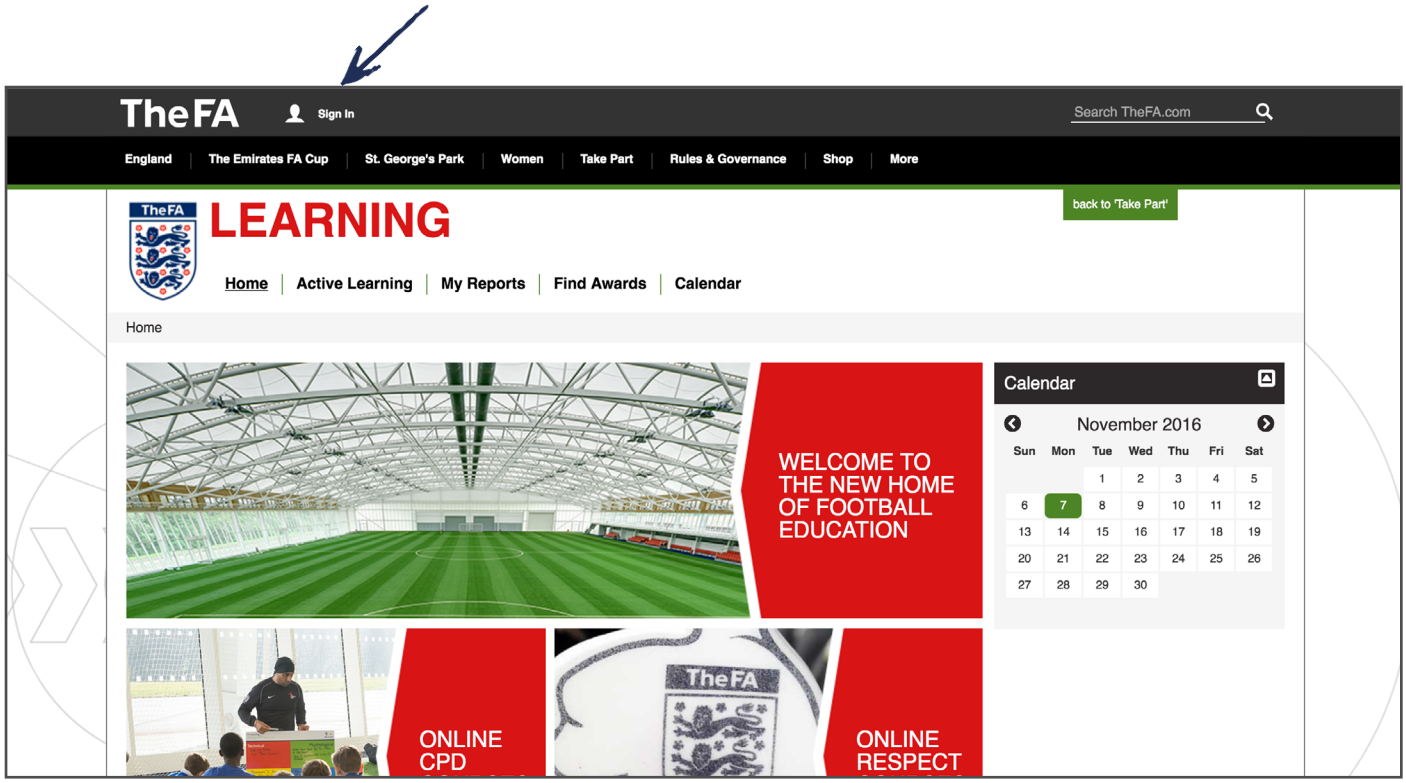
Accessing the course

Once you have your FAN and password follow these steps:

1. Click below to open the Learning Management System.

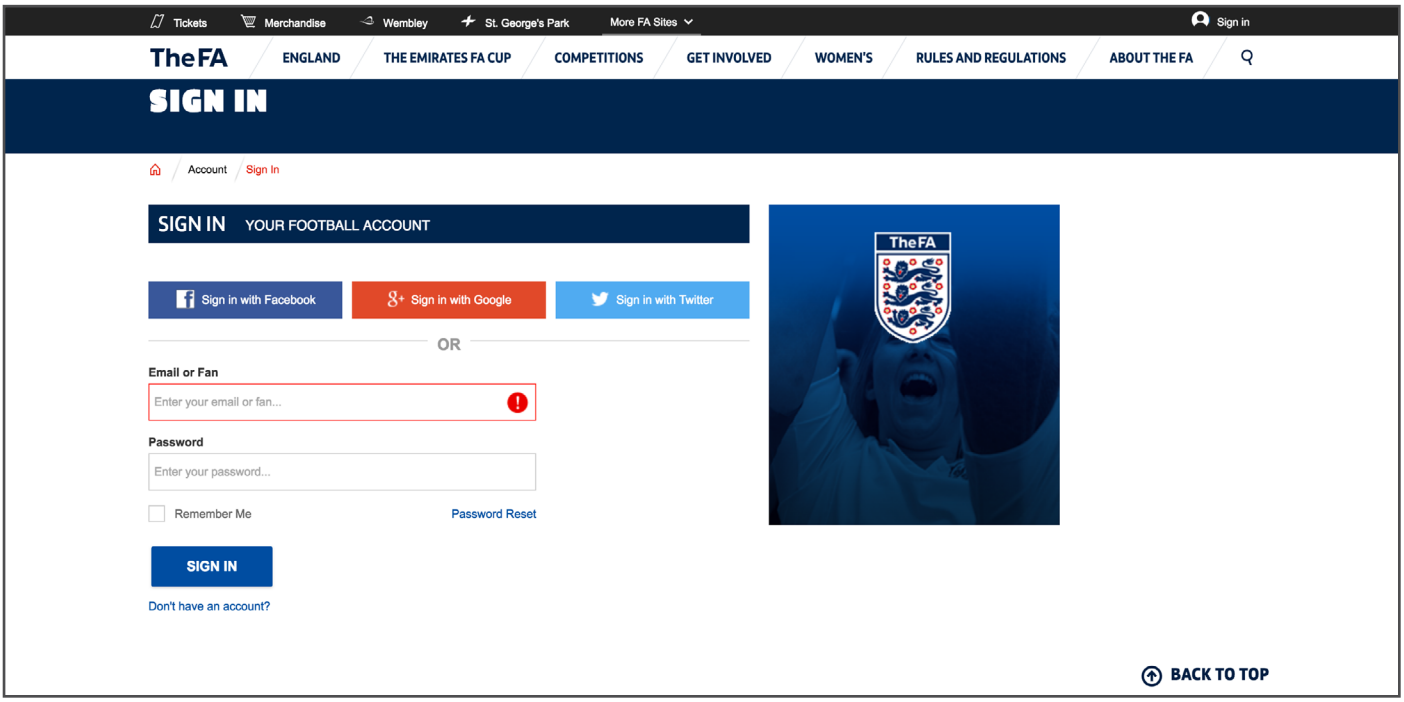
OPEN THE LMS PAGE

2. This should open a screen like this. Click on the words 'Sign In' where the blue arrow is pointing

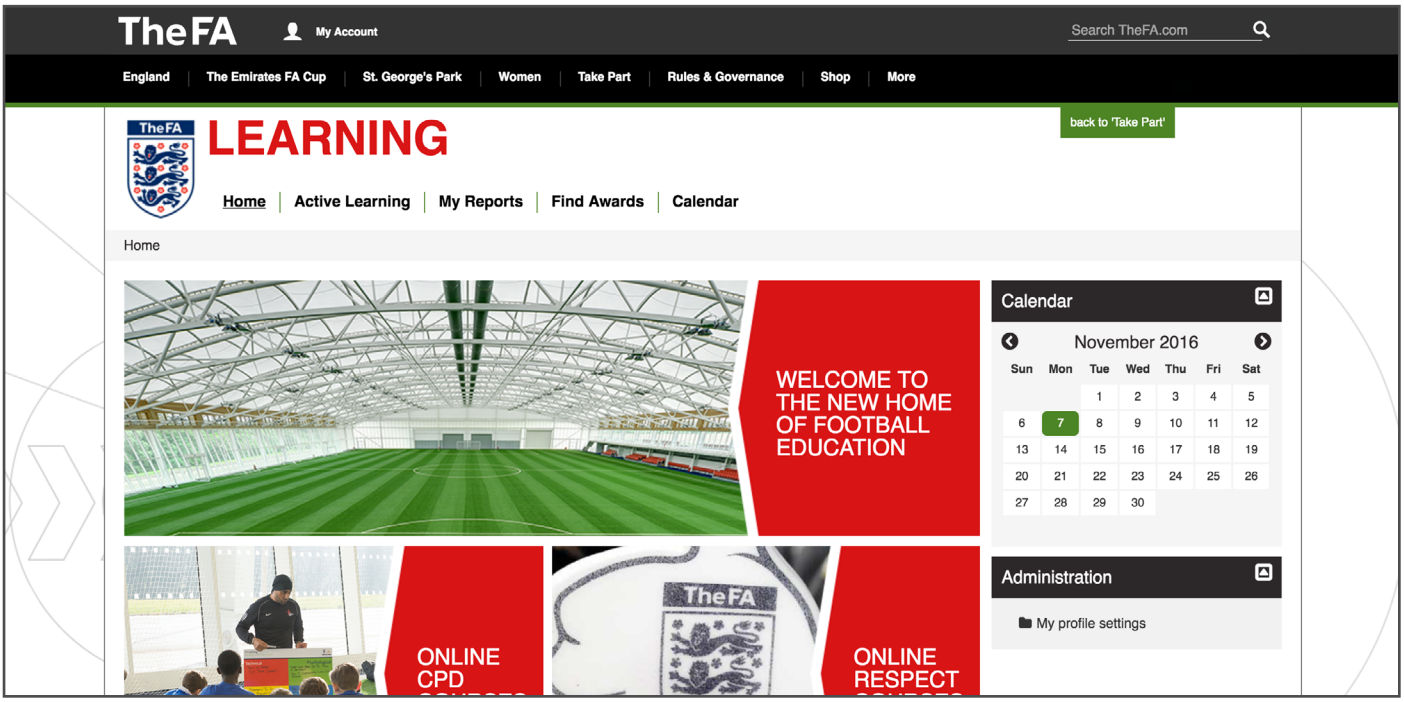


3. When you have clicked on 'Sign In' a screen like this should open.

Enter your FAN and password.



4. This will take you to a screen like this. It looks very similar to the first screen but now it says 'My Account' instead of 'Sign In'

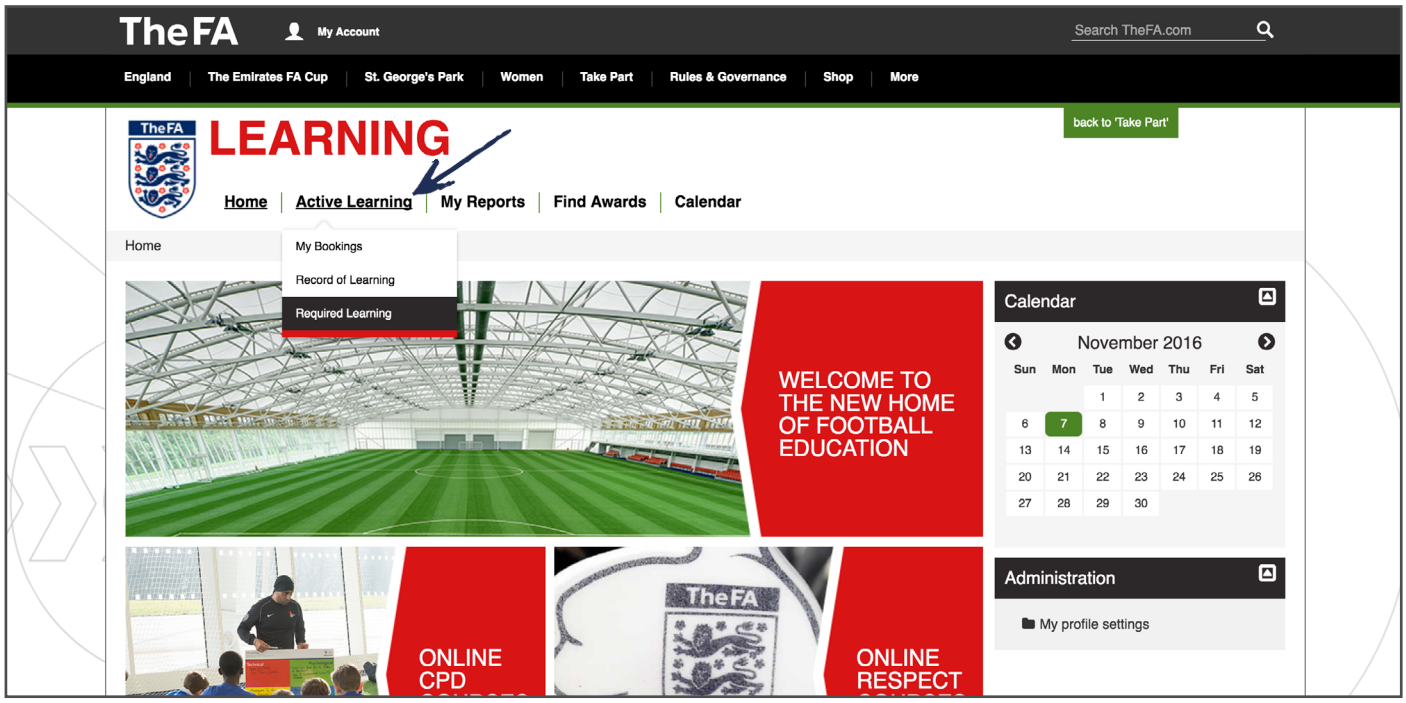


5. Click on the words ' Active Learning' where the blue arrow is pointing. This will open a drop down box.

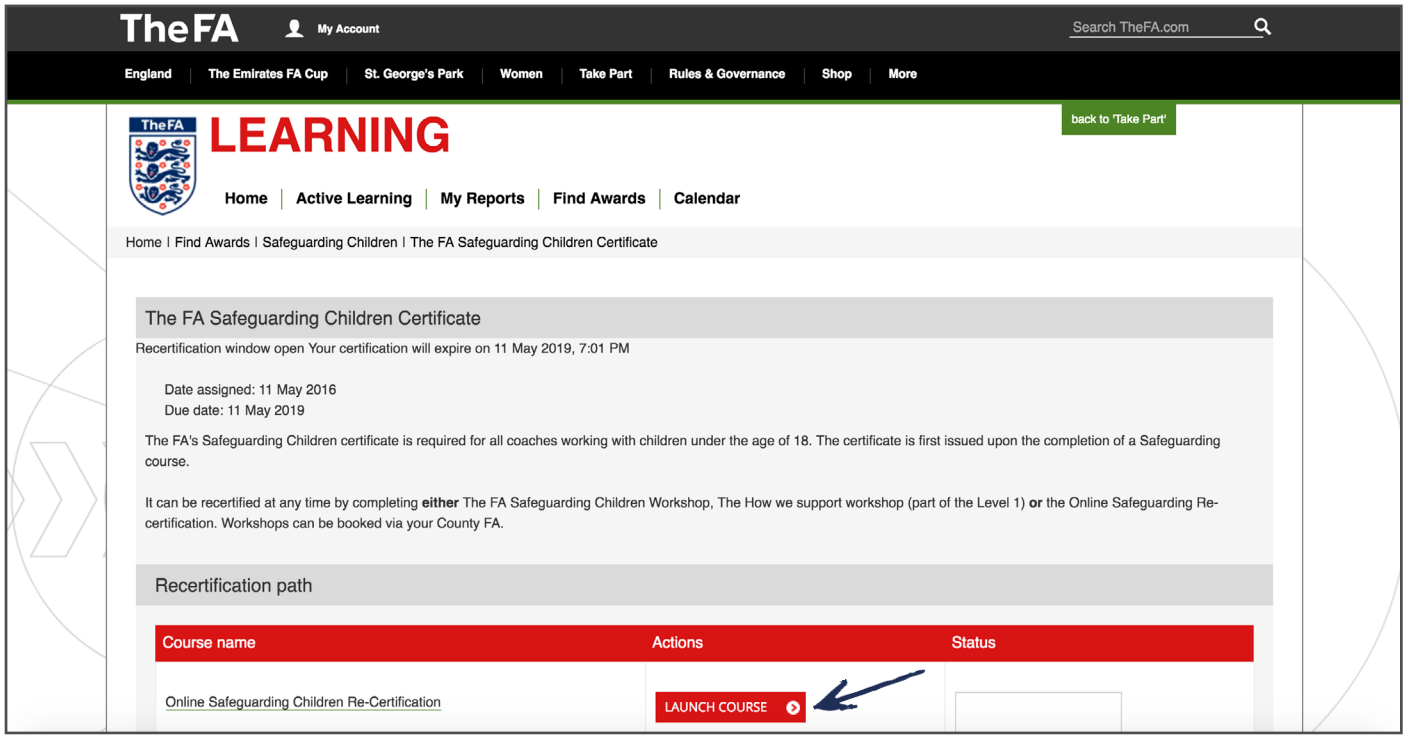
Click on the words 'Required Learning'.

The next page will be more personal to you but scroll down to find Certifications.

Click on 'The FA Safeguarding Certificate'



6. This will take you to the page shown below. Scroll down and click on 'Launch Course'.



The course page will open.

Scroll down and begin the course, working through each of the five modules.

Once complete, your certificate will be available to download and print off.

Please note: The FA no longer prints and distributes certificates for this course but your FAN will be updated.

Difficulty logging in?

The most common issue is that a FAN or password has been entered incorrectly. Please check you have the correct FAN and password combination and try again.

If you have followed every step of the guidance and still cannot log in please email your query, contact number and a screen shot, where possible, of the issues you are experiencing to The FA Education team:

Education@TheFA.com

Revisiting the course?

If you have already enrolled on the course using the steps above, you can revisit the course by logging into the LMS (steps 1-3) and clicking on the button below to open to course page:

REVISIT THE COURSE HERE