

1. How do I access my online learning?

Log in to FA Learning (link below) using your FAN and password. Your booked course progress should then show on the home page. If this doesn't appear and you can't click into your course, please look under the FA Learning tab followed by 'My Learning Record'.

<https://falearning.thefa.com/login/index.php?nosso=true>

2. Where can I find my coaching certificate?

Log into FA learning using your FAN and password. Once logged in click on the FA Learning to drop down my certification. You should find your certificate available to view and print here.

If it is an FA Level 1 or 2 in Coaching Football Certificate, this will be posted to the address linked to your FAN record. This should take 8-10 weeks from the completion date. (Completion date = all face to face and online modules completed).

<https://falearning.thefa.com/login/index.php?nosso=true>

3. Struggling to log in with your FAN?

Please contact - Chris.funnell@lincolnshirefa.com

4. If my course was cancelled how do I receive my refund?

Please email Chris.funnell@lincolnshirefa.com you will need to provide the following information and a full refund will be made.

Course start date you were booked on:

Amount paid:

Bank branch:

Account Name:

Sort code:

Account number:

5. How do I renew my safeguarding children workshop (SCW) online?

If your FAN record states that your FA Safeguarding Children qualification is due to expire or has expired, and you've previously attended a face-to-face SCW, you will be able to log into the link below using your FAN and password and access the online renewal.

<https://falearning.thefa.com/login/index.php?nosso=true>

6. Looking to book a course?

Register your interest for any face-to-face coaching course using the following link:

<https://forms.gle/zZySFsDGmKgZwXr27>

7. When will Coach Education Courses Resume?

All courses are **postponed for the foreseeable future**. When the current government advice changes and we receive confirmation from FA Learning that courses can resume we will then make an announcement.

Further information and support for courses can be found on the FA site below.

<https://help.thefa.com/support/home>

Available online modules and courses.

Safeguarding courses

The FA Online Safeguarding Children Recertification

<https://falearning.thefa.com/course/view.php?id=261>

The FA Safeguarding for Committee Members

<https://falearning.thefa.com/course/view.php?id=77>

The FA Introduction to Safeguarding(for under 16s)

<https://falearning.thefa.com/course/view.php?id=1661>

The FA Guide to Safeguarding Adults

<https://falearning.thefa.com/course/view.php?id=31>

Medical courses

The FA Concussion Guidelines

<https://falearning.thefa.com/course/view.php?id=1720>

The FA Guide to Sudden Cardiac Arrest

<https://falearning.thefa.com/course/view.php?id=42>

Other

The FA Level 1 in Talent Identification

<https://falearning.thefa.com/course/view.php?id=35>

Online CPD Courses

<https://falearning.thefa.com/course/index.php?categoryid=24>

