



# Group personal accident insurance

Adult and youth football teams | Summary of benefits

**Leicestershire & Rutland FA** policy summary

Valid from 1 July 2019



**The National Game  
Insurance Scheme**

Delivered by The FA's appointed broker, Bluefin Sport

Leicestershire  
& Rutland FA have  
arranged for discounted  
benefits for all  
adult teams and  
all youth teams.  
See inside for details.

# Introducing the National Game Insurance Scheme

As The FAs appointed broker, we have worked in conjunction with County Football Associations to create a range of personal accident insurance products for adult and youth football teams.

## About Bluefin Sport

Bluefin Sport is a trading name of Marsh Ltd. Marsh Ltd is authorised and regulated by the Financial Conduct Authority. Registered in England and Wales Number 1507274. Registered Office 1 Tower Place West, Tower Place, London EC3R 5BU.



Our Financial Services Register number is 307511 you can check this on the Financial Services Register by visiting the FCA's website: [www.fca.org.uk](http://www.fca.org.uk) or by contacting the FCA on 0800 111 6768.

## Our relationship with The FA

Bluefin Sport are currently one of the leading providers of football insurance in the UK with clients ranging from grassroots through to the EFL and the Premier League.



Testament to our success in football was our appointment in 2012 by The FA as the approved insurance broker to deliver the National Game Insurance Scheme (NGIS). Together with The FA, we want to encourage protection for all those involved in the game.

## Chartered status

Chartered status is an exclusive title only awarded to firms which meet certain rigorous standards of professionalism and capability. All Chartered Insurance Brokers commit to the CII's Code of Ethics, reinforcing the highest standards of professional practice in their business dealings.

### Discounted premiums for Leicestershire & Rutland FA affiliated adult and youth teams

For the 2019/20 season Leicestershire & Rutland FA (LRFA) have arranged a group insurance policy for all their affiliated adult and youth teams.

These benefits are designed to provide an entry level of cover giving adult and youth teams **the option of increasing your benefits at discounted premiums.**

LRFA will be issuing documentation direct to all eligible teams confirming these basic covers are in place.

A copy of the LRFA master group policy is available on request from LRFA.

### The next step

Details of the premiums and covers can be found in this document. For instant quotations and cover visit our website where you will also find useful information relating to the NGIS.

Please contact our dedicated team if you require any advice or assistance.



**0345 872 5060**

Mon to Fri 9am to 5pm

[nationalgame@bluefinsport.co.uk](mailto:nationalgame@bluefinsport.co.uk)



Renew, quote and buy online at **[bluefinsport.co.uk/ngis](http://bluefinsport.co.uk/ngis)**



# Protection for your most valuable assets

If you become injured whilst participating in a club activity, you can incur significant financial losses as a result. Personal accident insurance can help offset some of these unexpected expenses.

This insurance can pay out a set amount if someone is injured in an accident and the payout can be a lump sum or a weekly amount. It ensures all participants have protection in the event of an injury and because this is a 'non negligence' cover it can help reduce litigation in the game, because unlike a liability policy you do not have to find someone to be at fault for an injury to receive compensation.



## When does the policy start and finish?

Although you can purchase insurance at any time, **your cover will not start until 1 July 2019 (or later if you apply after 1 July)**. All policies, whenever bought, will expire on 30 June of each given year and will be renewable from 1 July 2020. This is to fall in line with County FA affiliation processes.

**NOTE:** If you purchase your policy after 1 October 2019 your premium will be calculated on a pro rata basis to reflect the time on cover to 30 June 2020. This will be calculated automatically online and return premiums are issued if applying by post.



## When does cover apply?

The policies operate whilst:

- at any ground or premises worldwide (please see exclusions) where there is an agreed fixture or training and includes travelling directly to and from such activities.
- at club social events (please see exclusions).
- whilst participating in County FA educational courses, excluding Referee courses, on behalf of the Football Club.

**NOTE: The life cover is included and operative whilst training and playing football matches only.**



## What are the main exclusions?

- Influence of alcohol, solvents, drugs or medication unless prescribed.
- Being a professional footballer.
- Any claim attributable either to arthritic or other degenerative conditions in joints, bones, muscles, tendons or ligaments.
- Repetitive stress (strain) injury or syndrome.
- Naturally occurring condition or gradually operating cause.
- Illness or sickness.
- Claims as a direct result of an insured person being a member of the armed forces.
- Engaging in a criminal act, riot or civil commotion.
- Club social events that include fireworks, bonfires, driving events, bouncy castles, water sports or any activity above 3 metres off the ground.
- Travel to a specific area against advice issued by the Foreign and Commonwealth Office.

**Please see the policy for full details of exclusions.**



## Who is covered?

The policy automatically includes:

- Players.
- Committee members and club officials.
- Managers and trainers.

**The standard policy age limit for players is 55\* and for club officials is 75\* years of age.** If you have any players and officials above this age the policy will provide a reduced level of cover. Please see our website or contact us for details.

(\*80 years of age for walking football players and officials)

**Life cover will commence at attainment of 6 years of age and will cease at attainment of 50 years of age.**



# Quality products demand a matching level of service

## Why choose us?

- We're **The FA's appointed insurance broker** and provide the official National Game Insurance Scheme (NGIS) products.
- Our policy wordings have been developed alongside The FA and County FAs.
- The **ability to buy online** or apply by post.
- View your account online 24/7 (online purchases only).
- **No pre-existing condition exclusions** in respect of accidental bodily injury (with the exception of dislocations).
- **No limit to number of players/club officials** in a team.
- **Permanent total disablement from any occupation for which the insured person is fitted by way of education, training or experience.** Many policies only pay this benefit if you are unable to undertake any job again.
- **Waiting period** applies to weekly/monthly benefit claims - see below.
- **Legal and counselling advice helplines** included at no additional cost providing support when you need it most ('Superior' products only).
- **Monthly instalments available** for premiums of £74 and over. (Subject to acceptance and criteria. Online only)
- **Efficient claims service** with insurer's dedicated team.
- **BACS claims payment** (optional).

## Helping to spread the costs

Marsh Ltd, trading as Bluefin Sport, acts as a credit broker and works exclusively with Close Brothers Premium Finance and Insurers for the purposes of arranging premium finance. Marsh Ltd receives a commission from Close Brothers Premium Finance for introducing customers to them.

**Our payment options include the ability to pay the insurance premium over 5 monthly instalments, when purchasing cover online, on premiums of £74.00 and over.** This is not an offer. Acceptance of your credit application by Close Brothers Premium Finance is subject to your financial circumstances and status.

Please note the credit product is only appropriate for the funding of your insurance policy and associated costs and not for any other purpose. As the insurance policy forms the security for your credit, your insurance policy is at risk of cancellation if you fail to make a payment. Close Brothers Premium Finance will charge you a fee if you miss an instalment or if the agreement is cancelled. If your insurance policy is cancelled in such circumstances, Close Brothers Premium Finance has the right to receive any proceeds or refunds paid. They will use these funds to reduce the amount you owe.

### Representative Example

Cash Price:	£1200.00
Deposit:	£0.00
Amount to be Financed:	£1200.00
5 Monthly Instalments of:	£254.40
Interest Rate:	6% Variable
Representative APR:	36.76% APR Variable
Total Cost of Credit:	£72.00
Total Payable:	£1272.00



## The waiting period explained.

Our Temporary Total Disablement (TTD) wording means that, more than ever before, it really pays to have an NGIS personal accident policy.

### The NGIS waiting period



Meet Jenny. She's been signed off work by a doctor for **3 weeks** following an injury.

Her team purchased an NGIS Superior 200 policy that provides a monthly benefit of £200 (£50 per wk) for Temporary Total Disablement (TTD) with a 14 day **waiting period**.

The waiting period means that Jenny won't receive any payment for the first two weeks **BUT...**



### Waiting period - how it now works

...because Jenny is off longer than the two week waiting period **she receives all three weeks benefit.**



## Your demands and needs

These products are designed to meet the demands and needs of football clubs that wish to protect their members against consequences of accidents whilst playing in, training for or travelling to a club fixture resulting in accidental injury, death or disability.

The level of cover you choose will dictate whether cover includes a weekly benefit for temporary disability in addition to the one-off lump sums for permanent disability. The levels of cover are explained more fully in this document.

This statement does not constitute advice or a personal recommendation for our personal accident insurance products. Should you require advice please contact us.

# The importance of choosing a policy to meet your needs

Cover designed to suit your requirements and budget

Leicestershire & Rutland FA GROUP POLICY	
Adult teams	Youth teams
<ul style="list-style-type: none"> <li>Provides for serious and long term injuries such as accidental death, life cover, permanent total disablement and miscarriage.</li> <li>Includes cover for some short term injuries such as broken bones, dislocation, cruciate ligament, snapped/ruptured achilles tendon, emergency dental and hospitalisation.</li> <li>It does not include any monthly benefits.</li> </ul>	<ul style="list-style-type: none"> <li>Provides for serious and long term injuries such as accidental death, life cover, permanent total disablement and miscarriage.</li> <li>Includes cover for some short term injuries such as broken bones, dislocation, cruciate ligament, snapped/ruptured achilles tendon, emergency dental and hospitalisation.</li> </ul>
TOP UP OPTIONS	
Adult teams	Youth teams
<ul style="list-style-type: none"> <li>Includes a wide range of benefits for both long term and short term injuries such as medical expenses, travel expenses, legal/counselling assistance, concussion benefits and more.</li> <li>Ability to select the level of monthly benefit for temporary total disablement of up to £600 per month.</li> <li>Choose from a range of Superior Extra options e.g. increase life cover, increase the broken bones benefit, include physiotherapy and dental accident cover.</li> </ul>	<ul style="list-style-type: none"> <li>Option to increase cover to Superior Platinum level</li> <li>Option to provide a monthly benefit for 16-18 year olds in employment of 16 hrs a week or more.</li> <li>Choose from a range of Superior Extra options e.g. increase life cover, increase the broken bones benefit, include physiotherapy, parent legal inconvenience, exam re-sit and student tutorial cover.</li> </ul>

## Minimum levels recommended by The FA for adult & youth teams

Summary of The FAs **minimum** recommended levels of cover for ADULT teams\*

	Step 2 & 3	Step 4	Step 5 & 6	Step 7
Accidental death	£25,000	£25,000	£25,000	Set by your County FA
Permanent total disablement	£25,000	£25,000	£25,000	
Temporary total disablement. (TTD) (104 weeks and 14 day deferment)	£100 per wk	£75 per wk	£50 per wk	

Summary of The FAs **minimum** recommended levels of cover for YOUTH teams\*

Life cover	£10,000
Accidental death	£10,000
Permanent total disablement	£100,000
Loss of limb(s), speech and hearing	£100,000
Loss of internal organs	£25,000
Tetraplegia/Quadriplegia	£100,000
Triplegia/Paraplegia/Hemiplegia	£100,000
Concussion	£10,000
Temporary total disablement for club officials (TTD) 12 months benefit period	£200 per mth
Broken bones (leg, foot, arm, collar, jaw &/or cheek)	£200
Broken bones (fingers and toes)	£75
Primary dislocation	£250
Snapped/ruptured achilles tendon or anterior cruciate ligament	£250
Coma benefit 365 day benefit period	£30 per day

\*Please note. These details are correct at time of print and are subject to change. Bluefin Sport has no control over the setting of these levels by The FA.



**The National Game Insurance Scheme**

## Which NGIS policy?

Which NGIS cover will ensure my **Adult** team(s) meet the minimum requirements?

Step 7 teams	Set by your County FA
Step 6 teams	Superior 200 or above
Step 5 teams	Superior 200 or above
Step 4 teams	Superior 300 or above
Step 3 teams	Superior 400 or above
Step 2 teams	Superior 400 or above

Which NGIS cover will ensure my **Youth** team(s) meet the minimum requirements?

Group Policy

# Adult team core policy benefits

## 1. Choose a level of cover

**40% premium discount**  
for adult small sided and  
walking football teams

### GROUP POLICY

Arranged by  
Leicestershire  
& Rutland FA

### SUPERIOR

Premiums start from £34 per team  
depending on level of monthly  
(TTD) benefit chosen

		BENEFITS	BENEFITS	MONTHLY OPTIONS
1	Life Cover	£10,000	£10,000	<b>SUPERIOR 120</b>  £120 TTD per month (£30 weekly)  <b>£34</b> per team
2a	Accidental Death <sup>1</sup>	£30,000	£30,000	
2b	Funeral Expenses	£5,000	£5,000	
3	Permanent Total Disablement - up to	£50,000	£60,000	
4	Loss of One or More Limbs	£30,000	£35,000	<b>SUPERIOR 200</b>  £200 TTD per month (£50 weekly)  <b>£60</b> per team
5	Loss of Sight in One or Both Eyes	£30,000	£35,000	
6	Loss of Speech	£30,000	£35,000	
7a	Loss of Hearing in Both Ears	£30,000	£35,000	
7b	Loss of Hearing in One Ear	£7,500	£8,750	<b>SUPERIOR 300</b>  £300 TTD per month (£75 weekly)  <b>£100</b> per team
8	Tetraplegia / Quadriplegia	£100,000	£100,000	
9	Triplegia / Paraplegia / Hemiplegia	£50,000	£50,000	
10	Miscarriage	£500	£500	
11	Loss of Internal Organ	£30,000	£35,000	<b>SUPERIOR 400</b>  £400 TTD per month (£100 weekly)  <b>£130</b> per team
12	Broken Bones - Legs, Foot, Collar, Arms, Skull, Hips, Jaw and/or Cheek	£250	£250	
13	Primary Dislocation - Kneecap, Elbow, Shoulder or Hip	£250	£250	
14	Snapped / Ruptured Achilles Tendon, Cruciate Ligament	£250	£250	
15	Emergency Dental Expenses - up to (pain relief)	£100	£100	<b>SUPERIOR 600</b>  £600 TTD per month (£150 weekly)  <b>£194</b> per team
16	Hospitalisation (30 day max. benefit period)	£25 per day	£25 per day	
17a	Concussion (Long term) - up to	X	£10,000	
17b	Concussion <sup>4</sup> (Moderate and Severe) - up to	X	£250	
18	Monthly Temporary Total Disablement (TTD) <sup>2</sup> 14 day waiting period, 24 month max. benefit period. If the relevant waiting period has been exceeded then the benefit period will begin from the date of the accident inclusive of the waiting period.	X	Choice of £120 / £200 / £300 / £400 / £600 per month	
19	Home Help (TTD) <sup>2</sup> 14 day waiting period, 24 month max. benefit period	X	As above	
20	Student not in gainful employment <sup>2</sup> TTD Extension. 14 day waiting period, 2 month max. benefit period	X	£140 per month (£35 weekly)	
21	Student Tutorial Benefit <sup>2</sup> TTD Extension. 7 day waiting period, 6 month max. benefit period	X	£140 per month (£35 weekly)	
22	Childcare Expenses <sup>2</sup> - in the event of a valid claim under item 4 to 9 and 11	X	£400 per month (£100 weekly)	
23	Chauffeur Expenses <sup>2</sup> - in the event of a valid claim under item 4 to 9 and 11	X	£400 per month (£100 weekly)	
24	Coma Benefit 365 days max. benefit period	X	£30 per day	
25	Emergency Medical Expenses - up to Including X-rays & scans	X	£500	
26	Extra Travelling Expenses - up to 1 month max. benefit period. Includes hospital car park expenses.	X	£100	
27	Home/Car Adaptation - up to	X	£25,000	
28	Rehabilitation & Retraining - up to	X	£5,000	
29	Examination Re-Sit - up to	X	£2,500	
30	Legal Advice & Counselling Helplines	X	24/7	
31	Facial & Bodily Scarring - up to	X	£600	
32	Medical Certification Expenses - up to	X	£50	
33	Damage to clothing/football boots by medical practitioner - up to	X	£100	
ADDITIONAL BENEFIT OPTIONS AVAILABLE?		X	✓	

<sup>1</sup> Includes a memorial benefit payable to the club not exceeding £1,000

<sup>2</sup> Monthly benefits means the maximum benefit payable per month which will be pro-rated depending on the period the claimant is eligible to claim for.

<sup>3</sup> Physiotherapy benefit (Superior Extra option) is only payable in the event of Bodily Injury which gives rise to a claim under items 12-14 and 18-21).

<sup>4</sup> Benefit payable will be determined by the Glasgow Coma Scale.



# Adult team optional policy benefits

## ► 2. Increase the Superior Life cover?

Only available if Superior cover selected.

LIFE COVER 20	LIFE COVER 30
<b>Additional £2</b> per team	<b>Additional £4</b> per team
Increase life benefit from £10,000 to £20,000 any one person	Increase life benefit from £10,000 to £30,000 any one person



Instalments - **pay over 5 months**  
for premiums of £74 or more.  
Available for online purchases only.



Renew, quote and buy online at  
**bluefinsport.co.uk/ngis**

**Require advice?**



**0345 872 5060**

Mon to Fri 9am to 5pm

[nationalgame@bluefinsport.co.uk](mailto:nationalgame@bluefinsport.co.uk)

## ► 3. Include Adult Superior Extra additional covers?

Only available if Superior cover selected.

BROKEN BONES	DENTAL ACCIDENT	PHYSIOTHERAPY <sup>3</sup>	ADULT EXTRA PACK
<b>Additional £16</b> per team	<b>Additional £8</b> per team	<b>Additional £8</b> per team	<b>Additional £26</b> per team
Increase broken bones benefit from £250 to £375	Include dental expenses following an accident - up to £250	Include physiotherapy and/or chiropractic treatment. 75% of costs up to a maximum of £50 per week for up to 10 sessions. Up to £500.	<b>Include all three options and save £6 per team</b>

<sup>3</sup> Physiotherapy benefit is only payable in the event of Bodily Injury which gives rise to a claim under items 12-14 and 18 to 21 in the core covers table).

## Important policy notes:

**The standard age limit for players is 55 and for club officials is 75 years of age.** (80 years of age for walking football players and officials)  
If you have any players and officials above this age the policy will provide a reduced level of cover. Please see our website or contact Bluefin Sport for details. Life cover will commence at attainment of 6 years of age and will cease at attainment of 50 years of age.

- TTD = Temporary Total Disablement (a monthly benefit).
- The TTD benefit does not apply to those individuals without paid employment or who are employed less than 16 hours per week or whose sole employment is football.
- There is no cover for professional footballers.
- Aggregate limit £2,000,000. This is the maximum amount that the insurer, XL Catlin, will pay per event in total under this and any other policies issued by XL Catlin.

## Team cost calculator. How much do the team premiums equate to per person?

Annual cost per person shown is based on an average sized 11-a-side team of 30 players/officials\*.

Superior 120	Superior 200	Superior 300	Superior 400	Superior 600
<b>£1.13</b> per person	<b>£2.00</b> per person	<b>£3.33</b> per person	<b>£4.33</b> per person	<b>£6.47</b> per person

\*Our policies do not have a restriction on numbers within a team so even greater savings per person can be achieved if you have more than 30 in a team.

Please note: £5 administration fee will need to be added to the total price for all postal applications

# Youth team core policy benefits

'Soccer Tots' (U6's & below) are automatically covered by the policy

## 1. Choose a level of cover

Have more than 40 youth teams? Please contact as further discounts may be available

### GROUP POLICY

Arranged by  
Leicestershire  
& Rutland FA

### SUPERIOR PLATINUM

£9

per U13's team & above

£7

per U12's team & below

		BENEFITS	BENEFITS
1	<b>Life Cover</b>	£10,000	£10,000
2a	<b>Accidental Death<sup>1</sup></b>	£10,000	£10,000
2b	<b>Funeral expenses</b>	£5,000	£5,000
3	<b>Permanent Total Disablement - up to</b>	£100,000	£120,000
4	<b>Loss of One or More Limbs</b>	£100,000	£120,000
5	<b>Loss of Sight in One or Both Eyes</b>	£100,000	£120,000
6	<b>Loss of Speech</b>	£100,000	£120,000
7a	<b>Loss of Hearing in Both Ears</b>	£100,000	£120,000
7b	<b>Loss of Hearing in One Ear</b>	£25,000	£30,000
8	<b>Loss of Internal Organ</b>	£25,000	£30,000
9	<b>Tetraplegia / Quadriplegia</b>	£100,000	£120,000
10	<b>Triplegia / Paraplegia / Hemiplegia</b>	£50,000	£60,000
11	<b>Miscarriage</b>	£500	£500
12	<b>Broken Bones</b> - Legs, Foot, Collar, Arms, Skull, Hip, Jaw and/or Cheek	£200	£250
13	<b>Broken Bones</b> - Nose, Fingers and toes	£75	£75
14	<b>Primary Dislocation</b> - Kneecap, Elbow, Shoulder or Hip	£250	£250
15	<b>Snapped / Ruptured Achilles Tendon, Cruciate Ligament</b>	£250	£250
16a	<b>Concussion</b> (Long term)	£10,000	£10,000
16b	<b>Concussion<sup>4</sup></b> (Moderate and Severe)	£250	£250
17	<b>Temporary Total Disablement -TTD for club/team officials<sup>2</sup></b> 14 day waiting period, 12 month max. benefit period. If the relevant waiting period has been exceeded then the benefit period will begin from the date of the accident inclusive of the waiting period.	£200 per month (and payable weekly)	£300 per month (and payable weekly)
18	<b>Home Help (TTD)<sup>2</sup></b> 14 day waiting period, 12 month max. benefit period.	£200 per month (and payable weekly)	£300 per month (and payable weekly)
19	<b>Coma Benefit</b> 365 days max. benefit period.	£30 per day	£30 per day
20	<b>Student not in gainful employment<sup>2</sup></b> TTD Extension. 14 day waiting period, 2 month max. benefit period	£100 per month	£140 per month
21	<b>Emergency Medical Expenses</b> (Including X-rays & scans)- up to	£200	£250
22	<b>Emergency Dental Expenses</b> (pain relief) - up to	£200	£250
23	<b>Hospitalisation</b> (30 day max. benefit period)	£30 per day	£30 per day
24	<b>Extra Travelling Expenses</b> - up to 1 month max. benefit period. Includes hospital car park expenses.	£100	£100
25	<b>Home/Car Adaptation</b> - up to	£25,000	£25,000
26	<b>Rehabilitation &amp; Retraining</b> - up to	£5,000	£5,000
27	<b>Legal Advice &amp; Counselling Helplines</b>	24/7	24/7
28	<b>Facial &amp; Bodily Scarring</b> - up to	£600	£600
29	<b>Medical Certification Expenses</b> -up to	£50	£50
30	<b>Damaged Sports Glasses (Prescription)</b> - up to	£75	£75
31	<b>Damage to clothing/football boots by medical practitioner</b> - up to	£100	£100
32	<b>Physiotherapy and/or chiropractic treatment.<sup>4</sup></b> 75% of costs up to a maximum of £50 per week for up to 10 sessions. Up to -	×	£500
<b>ADDITIONAL BENEFIT OPTIONS AVAILABLE?</b>		✓	✓

<sup>1</sup> Includes a memorial benefit payable to the club not exceeding £1,000.

<sup>2</sup> Monthly benefits means the maximum benefit payable per month which will be pro-rated depending on the period the claimant is eligible to claim for.

<sup>3</sup> Physiotherapy benefit (Superior Extra option) is only payable in the event of Bodily Injury which gives rise to a claim under items 12-15, 17-18, 20 and F)

<sup>4</sup> Benefit payable will be determined by the Glasgow Coma Scale.



# Youth team optional policy benefits

Only available if **Superior Platinum** cover selected.

## ► 2. Increase the Superior Life cover?

### LIFE COVER 20

Additional **£2**  
per team

Increase life benefit from  
£10,000 to £20,000  
any one person

### LIFE COVER 30

Additional **£4**  
per team

Increase life benefit from  
£10,000 to £30,000  
any one person

## ► 3. Add youth monthly benefit cover?

### YOUTH MONTHLY<sup>2</sup>

Additional

**£16**

per team of 16 to 18 years olds

£140 Monthly benefit (£35 weekly) for 16-18 year  
old's employed for at least 16 hours or more per  
week (12 month max. benefit period,  
14 day waiting period)

## ► 4. Add Youth Superior Extra additional covers?

### YOUTH SUPERIOR PLATINUM EXTRA PACK

Additional

**£20**

per U13's team  
& above

**£16**

per U12's team  
& below

#### INCONVENIENCE

Inconvenience benefit for  
parent/legal guardian in the  
event of unforeseen travel  
costs in the event of an  
accident - up to £100

#### EXAMINATION RE-SIT

Examination re-sit  
- up to £2,500

#### STUDENT TUTORIAL

Student tutorial benefit  
- up to £140 per month.  
(7 day waiting period. Benefit  
period 6 months)

#### DENTAL ACCIDENT

Include dental expenses  
following an accident  
- up to £250

## Important policy notes:

**The standard age limit for players is 55 and for club officials is 75 years of age.** If you have any players and officials above this age the policy will provide a reduced level of cover. Please see our website or contact Bluefin Sport for details. Life cover will commence at attainment of 6 years of age and will cease at attainment of 50 years of age.

- TTD = Temporary Total Disablement (a monthly benefit).
- The TTD benefit does not apply to those individuals without paid employment or who are employed less than 16 hours per week or whose sole employment is football.
- There is no cover for professional footballers.
- Aggregate limit £2,000,000. This is the maximum amount that the insurer, XL Catlin, will pay per event in total under this and any other policies issued by XL Catlin.

Please note: £5 administration fee will need to be added to the total price for all postal applications

# What it all means.

## Your at-a-glance glossary.

### Accident & accidental

Means a single, sudden, unusual, and unexpected event, which occurs at an identifiable time and place during the period of insurance and effective time which causes bodily injury.

### Accidental death

Death caused by accidental bodily injury and excludes death by an other cause.

### Achilles Tendon

A strong tendon joining the muscles in the calf of the leg to the bone of the heel

### Aggregate limit

The maximum amount that the insurer will pay per event in total under this and any other policies issued by the insurer to the insured.

### Benefit period

Means the maximum (but not necessarily consecutive) period for which benefits are payable in respect of any insured person for any one accident. The benefit period commences at the end of the waiting period, if any.

### Bodily injury

Injury which is caused solely by accidental means and which independently of illness or any other cause occurs within 12 months from the date of the accident.

### Broken bones (adult policies)

A lump sum benefit is paid if an accident occurs causing bodily injury and the insured person fractures one or more of the bones listed below:

- i) Leg, ankle and foot or kneecap.
- ii) Arm or hand and wrist.
- iii) Cheek bone.
- iv) Collar bone.
- v) Jaw.
- vi) Skull.
- vii) Hip.

### Broken bones (youth policies)

A lump sum benefit is paid if an accident occurs causing bodily injury and the insured person fractures one or more of the bones listed below:

- i) Leg, ankle and foot or kneecap
- ii) Arm or hand and wrist.
- iii) Cheek bone.
- iv) Collar bone.
- v) Jaw.
- vi) Nose, Finger or toe.
- vii) Skull.
- viii) Hip.

### Childcare Expenses

If the insured person suffers bodily injury as a direct result of an accident during the effective time and within the period of insurance which results in a valid claim for permanent disabling injury, quadriplegia, tetraplegia, triplegia, or paraplegia insurers will pay the monthly benefit amount for the costs of engaging a registered childcare provider.

### Chauffeur Expenses Benefit

Where the insured person suffers bodily injury during the period of insurance and the effective time which results in a valid permanent disabling injury, claim the insured person is unable to travel to and from their place of work using the method of transport they normally used prior to the accident, insurers will pay costs of a chauffeur or taxi service to convey the insured person to and from work until:

- such time as the insured person is well enough to resume using the method of transport normally used prior to the accident;
  - any benefit amount under permanent disabling injury, permanent disabling injury, quadriplegia, tetraplegia or triplegia ceases to be payable under this policy;
  - the benefit amount has been reached;
  - the Benefit Period has been reached;
- whichever is earlier.

### Coma benefit

Where bodily injury results in coma, insurers will pay the insured person the amount shown in the schedule for each day the insured person remains in a coma up to 365 days.

### Concussion (long term)

The Insurers agree to cover the insured person for Forced Retirement, subject to the Concussion Waiting Period and up to but not exceeding the benefit amount stated in the policy.

The Insurers will reimburse the insured person for:

- a) The actual cost incurred for a professional or trades training program in which the insured person enrolls for the purpose of obtaining an alternative source of income provided such cost is incurred no later than five (5) years after the insured person's Forced Retirement
- b) Medical expenses of the insured person who obtains medical treatment from a legally qualified Physician, Physiotherapist, Psychologist or Psychiatrist when recommended by Qualified Medical Practitioner; provided such cost is incurred no later than five (5) years after the Insured Person's Forced Retirement
- c) Cost of prescription drugs and medicines prescribed by a Qualified Medical Practitioner arising out of and related to Concussion provided such cost is incurred no later than five (5) years after the insured person's Forced Retirement.

Reimbursement shall only be made provided expenses are:

- a) Incurred in the United Kingdom
- b) Incurred within five (5) years of the date of the Insured Person's Forced retirement
- c) not for elective treatment; and
- d) Supported by original receipts submitted to the Insurer as proof of claim

### Concussion (Moderate and severe)

The Insurers agree to cover the insured person for Moderate or Severe Concussion up to but not exceeding the benefit amount stated on the policy for either Moderate or Severe Concussion.

The Insurer will pay the Benefit Amount stated to the insured person providing that:

- a) The Moderate or Severe Concussion has been diagnosed by a Qualified Medical Practitioner
- b) The Concussion is graded moderate or severe in accordance with the Glasgow Coma Scale.

### Concussion waiting period

Means a period of one hundred and eighty (180) days from the date of the Forced Retirement.

### Club officials

Includes managers, trainers, referees, committee members and assistant referees.

### Cruciate ligament

Means either of the cruciate ligaments of the knee, being the Anterior Cruciate Ligament (ACL) and the Posterior Cruciate Ligament (PCL). These ligaments are two strong rounded bands that extend from the head of the tibia to the intercondyloid notch of the femur.

### Damaged sports glasses (prescriptive)

If the insured person has an accident and the insured person loses, or damages any prescriptive sports eyewear insurers will pay the insured person up to the benefit amount stated in the policy schedule. Subject to policy exclusions.

### Dental injury

If an accident occurs during the period of insurance and effective time and causes bodily injury to an insured person and directly results in the loss of permanent natural teeth, insurers will pay up to the amount in the policy for all teeth lost or partially lost. Claims for partial loss of tooth or teeth shall be calculated by assessing the percentage of tooth lost in relation to the maximum benefit payable. This cover does not apply to deciduous (milk) teeth, dental implants, crowns, veneers, dentures, bridges or intra orally wear and tear of teeth.

### Effective time (operative time)

Whilst at any ground or premises worldwide where there is an agreed fixture or organised training including travelling directly to and from such activities. Cover has been extended to include club social events but excluding hazardous events such as fireworks, bonfires, driving events, bouncy castles, water sports or anything at a height above 3 metres from ground level e.g. bungee jumping. The policy is also operative whilst participating in County FA educational courses, excluding Referee courses, on behalf of the Football Club.

The life cover is operative whilst training and playing football matches only.

#### Emergency dental (pain relief expenses)

External oral impact which results in damage to the insured person's teeth which necessitates immediate emergency pain relief. This does not cover any other procedure other than the relief of pain.

#### Emergency medical expenses

If an insured person incurs any additional reasonable emergency medical expenses for immediate and urgent treatment, the insurer will reimburse the insured person up to the amount shown in the policy.

#### Event

Means each and every individual loss or series of losses arising out of one event or one catastrophic accident during any one period of 72 hours which results in bodily injury, dismemberment, disability or death of insured persons.

#### Examination re-sit benefit:

If during a period of insurance an accident occurs during the effective time and causes bodily injury to an insured person which results in the insured person being unable to attend their academic examinations insurers will reimburse the insured person the irrecoverable examination resit fees in respect of all reasonable costs necessarily incurred in re-sitting the examinations in accordance with the following scale:

- a) Following bodily injury evidenced by a certificate from a qualified medical practitioner - up to a maximum of £50.
- b) Following bodily injury which results in the payment of temporary total disablement or student tutorial benefit - for a period of up to 12 consecutive weeks or less.
- c) Following bodily injury which results in the payment of temporary total disablement or student tutorial benefit for a period of 12 consecutive weeks or more or in the payment of a permanent disabling injuries benefit - up to a maximum of £2,500.

#### Excess

An amount you pay towards a claim or that is deducted from the settlement.

#### Extra travelling expenses

Additional reasonable travel expenses incurred up to an amount provided per week for a maximum period of time as shown in the policy. Includes hospital parking fees.

#### Facial & bodily scarring:

Where bodily injury results in:

1. permanent disfigurement or
  2. permanent scarring
- of the face or body of at least the minimum benefit amount specified in the schedule of benefits below will be payable. Disfigurement or scarring covering an area of the face and body greater than the minimum will be assessed in relation to:

1. the specified minimum benefit amount; and
2. the maximum benefit amount as specified in the schedule of benefits for disfigurement or scarring covering the whole area of the face.

The benefit amount payable will not take into account any psychological effects.

Length of scarring	Benefit amounts for scarring of face	Benefit amounts for scarring of the body
0cm - 2.4cms	Nil	Nil
2.5cms - 4.9cms	£200	£100
5.0cms - 10cms	£400	£200
10cms or over	£600	£300

#### Forced retirement

Means the permanent involuntary ending by the relevant sporting authority and a medical practitioner of an insured person's active participation in training and competition and their usual occupation as a result of a Concussion.

#### Funeral Expenses

In the event of a life cover or accidental death benefit claim under this policy, the insurers will pay up to £5,000 for the necessary cost incurred (with their prior written consent) for funeral expenses or in the event of death of an insured person outside the United Kingdom the necessary costs of repatriating or cremation remains back to the United Kingdom.

#### Hemiplegia

Means complete paralysis of two limbs down one side of the body, which results in Permanent Total Disablement.

#### Home / car adaptation and home relocation expenses

Where bodily injury results in quadriplegia or paraplegia, and the benefit for permanent total disablement becomes payable, insurers will also indemnify the policyholder for expenses incurred, up to the amount shown in the policy, for adapting the insured person's home or car or for relocating to another home to cater for the practical changes involved in living with the disablement.

#### Home help

Temporary total disablement cover includes insured persons whose occupations are as full time housewives or househusbands.

#### Hospitalisation

Payable for injuries independent of illness or any other cause, which results in their hospital confinement, within twelve calendar months from the date of the accident. Insurers will pay the insured person for each complete twenty-four hour period of such hospital confinement up to a maximum benefit as shown in the policy.

#### Inconvenience benefit (youth policies)

In the event of unforeseen travel expenses for parents/legal guardians due to an accident the insurers can pay up to the amount shown in the policy.

#### Insurance Premium Tax (IPT)

A levy that is a percentage of your premium applied by the government. This excludes life insurance where there is 0% insurance premium tax applicable. The tax payable is shown as a separate charge on your documentation (Isle of Man and the Channel Islands are exempt from this tax). These insurance policies are exempt from VAT (Valued Added Tax).

#### Kit and Boots

Means any items of kit, clothing, boots or personal effects used or worn during the effective time either owned by the insured person or for which the insured person is responsible.

#### Legal advice helpline

During the period of insurance the insured person may obtain personal legal advice over the telephone. The advice may include but is not limited to:

- a) Advice where injury has been caused by the negligence of a third party.
- b) Advice on employment issues including redundancy, bullying, harassment, unfair discrimination and retirement.

#### Life cover

A specific sum payable to the insured person's beneficiaries after the insured person's death (whilst playing and training only). The benefit is payable provided the insured person's death was not an accidental death. Life cover will commence at attainment of 6 years of age and will cease at attainment of 50 years of age.

#### Loss of hearing

Total and irrecoverable deafness confirmed by audiometer and sound threshold tests.

#### Loss of internal organ

Total and permanent:

- a) loss by removal: or
- b) effective loss of use of one lung or one kidney, the spleen or the liver.

#### Loss of limb

In respect of:

- a) an arm - amputation or complete and permanent loss of use at or above the wrist;
- b) a leg - amputation or complete and permanent loss of use at or above the ankle (talo-tibial joint).

#### Loss of sight

To be deemed to have occurred:

- a) in both eyes when the insured person's name has been added to the register of blind persons maintained by the government on the authority of a qualified ophthalmic specialist; or
- b) in one eye when the degree of sight remaining after correction is 3/60 or less on the Snellen Scale (which means the insured Person is only able to see at 3 feet that which they should normally be able to see at 60 feet) and the insurers is satisfied that the condition is permanent and without expectation of recovery.

#### Loss of speech

Total and permanent loss of speech.

#### Medical certification expenses

If during a period of insurance an accident occurs during the effective time and causes bodily injury to an insured person resulting in a valid claim for permanent total disablement, permanent disabling injury and/or temporary total disablement, the insurer will pay up to the benefit amount specified in the schedule of benefits to reimburse costs incurred for the issuance of a medical certificate by a qualified medical practitioner.

#### Miscarriage

If the insured person suffers a miscarriage caused by bodily injury arising from an accident during the period of insurance and the effective time insurers will pay up to the benefit amount stated in the policy schedule. However insurers will not pay if the miscarriage is as a result of the insured person's deliberate act or out of any other cause other than bodily injury.

# Glossary continued.

## Paraplegia

Shall mean complete paralysis of the lower half of the body including both legs which results in Permanent Total Disablement.

## Period of insurance

The period between and inclusive of the dates shown from: and to: in the policy schedule commencing at 00.00 hours on the earliest date shown and expiring at midnight on the latest date shown.

## Permanent disabling injury

Means loss of sight, loss of hearing, loss of speech, loss of limb or loss of internal organ.

## Permanent partial disablement

A percentage of the permanent total disablement benefit will be paid relative to the level of disability:

1. Permanent total disablement 100%
2. Total loss of use of:
  - a. back or spine (excluding cervical) without cord involvement 40%
  - b. neck or cervical spine without cord involvement 30%
  - c. shoulder, elbow or wrist 25%
  - d. hip, knee or ankle 20%
3. Loss of or total loss of use of:
  - a. foot below the level of the ankle(talo tibular joint) 50%
  - b. thumb 20%
  - c. one forefinger or big toe 15%
  - d. any other finger 10%
  - e. any other toe 4%

## Permanent total disablement (PTD)

Means disablement other than any permanent disabling injury which has lasted for at least 12 months from the date of the bodily injury and which in the insurers opinion is beyond hope of recovery and will in all probability continue for the remainder of the insured person's life and will prevent the insured person from engaging in or giving attention either to:

- a) their usual occupation if in gainful employment
- b) or if the insured person;
  - i) is not in gainful employment;
  - ii) is employed solely as a footballer;
  - iii) has football as their main employment;
  - iv) is under 16 years of age or under 18 years of age and in full time education;

then insurers will make an assessment to ascertain if the insured person is unable to carry out a business function, schooling, profession or occupation for which the insured person is fitted by way of education or experience. In all cases permanent total disablement will be calculated on a medical assessment by Us or by an independent qualified medical practitioner appointed by insurers, and which results in the insured person's inability to perform, without assistance from another person, at least 2 of the following activities of daily living:

- eating
- getting in and out of bed
- dressing and undressing
- toileting
- walking 200 metres on level ground

All assessments will be judged on if the insured person will be permanently affected for the remainder of their life.

## Physiotherapy cover

If an accident occurs during the period of insurance and effective time that causes bodily injury to an insured person and directly results in a valid:

1. Temporary total disablement claim
  - or
  2. Broken bones claim
  - or
  3. Primary dislocation claim
  - or
  4. Snapped or ruptured achilles tendon and or cruciate ligament claim
- under this policy, the insurer will pay the insured person 75% of the costs for each session of necessary physiotherapy and/or chiropractic treatment incurred within 12 months of bodily injury, up to a maximum of £50 per visit, for total of 10 sessions provided that the Insured person has a written referral from their general practitioner for physiotherapy arising from such bodily injury.

This cover does not apply if treatment has been received by the NHS or claimed for under a current private medical insurance or any other insurance policy.

## Primary dislocation benefit

Primary dislocation means the first time an insured person has suffered a dislocation of the following joints:

- i) kneecap
- ii) elbow
- iii) hip
- iv) shoulder

## Quadriplegia/Tetraplegia

Shall mean complete paralysis of all four limbs which results in Permanent Total Disablement.

## Qualified Medical Practitioner

Means a doctor or specialist who is registered or licensed to practise medicine under the laws of the country in which they practise other than:

- a. an Insured Person
- b. a relative or partner of an Insured Person

## Rehabilitation and retraining

Where bodily injury results in the permanent total disablement benefit becoming payable for an insured person, insurers will indemnify the insured person up to £5,000 for reasonable costs incurred to rehabilitate and/or retrain the insured person for an alternative occupation, subject to insurer's prior written approval being obtained.

## Student

An insured person who is in full time education and enrolled or attends classes at a school, college, or university.

## Student tutorial benefit

Expenses relating to home tuition or necessary additional expenses to attend school following an injury

## Temporary total disablement (TTD)

Temporary disablement which entirely prevents the insured person from engaging in their usual occupation.

## Triplegia

Means complete paralysis of three limbs which results in Permanent Total Disablement

## Usual occupation

The tasks, duties and other functions, which the insured person normally performs in connection with their paid employment for which they are engaged in 16 hours or more per week. Permanent total disablement (PTD) is paid when an injury prevents you from continuing your usual occupation.

## Waiting period

A period at the beginning of a period of temporary total disablement during which benefits are not payable. (If the relevant waiting period has been exceeded then the benefit period will begin from the date of the accident inclusive of the waiting period).

## Worldwide

The policy operates worldwide but excludes travel to a specific area against advice issued by the Foreign and Commonwealth Office.



The full policy wording can be found on the website [bluefinsport.co.uk/ngis](http://bluefinsport.co.uk/ngis)

### Information You Give Us

You must take care in answering all the following questions which are relevant to insurers in providing this insurance and setting the terms and premium. Please contact Bluefin Sport if you do not understand the question or the nature of the information required.

You must tell us as soon as practicably possible about any changes to the information you have provided to us which happens before or during any period of insurance. We will tell you if such change affects your insurance and if so, whether the change will result in revised terms and/or premium being applied to your policy. If you do not inform us about a change it may affect any claim you make or could result in your insurance being invalid.

### Presentation

This proposal form must be completed by an authorised individual; your partner, principal, director or member. All questions must be answered. If there is insufficient space to provide answers, additional information should be provided on your letter-headed paper.

Where details of your web address have been provided any information contained within or linked to it will be treated as not having been provided unless such information is specifically supplied to us in written form.

### Guidance

If in doubt as to the meaning of any question contained within this proposal form or the issues raised in the sections entitled Information You Give Us or Presentation, advice should be sought from Bluefin Sport.

## 1) Club details (Please complete sections 1 to 7, ensuring you sign the declaration on the back)

Club name	<input type="text"/>	Contact name	<input type="text"/>
Contact address	<input type="text"/>		
	<input type="text"/>		
	Postcode	<input type="text"/>	
Phone	<input type="text"/>	Email*	<input type="text"/>
Affiliated County FA	<b>Leicestershire &amp; Rutland FA</b>	Affiliated League	<input type="text"/>

\*By providing your e-mail address you consent to receiving policy documentation, renewal invitations and correspondence electronically only.

### Your contact preferences

We would like to get in touch from time to time to tell you about products and services that we think will be of interest. This may include other insurance products that could help increase your insurance protection or useful news and risk management advice on topics to keep safe and avoid claims. Your details will only be used by us - we'll never share your information with other organisations for marketing purposes. Please tell us how you would you like to hear from us:

Email ☐ Post ☐ Telephone ☐ (by ticking these boxes you confirm you're over 18).

You can change your contact preferences whenever you like by contacting us on 0345 872 5060 (Monday to Friday 9am to 5pm) or emailing sport@bluefinsport.co.uk. If you are interested in how we use your personal information and how you may exercise your rights in respect of that information, please refer to our privacy notice at [www.bluefinsport.co.uk/privacy](http://www.bluefinsport.co.uk/privacy).

## 2) Number of teams

Adult 11 a side teams	<input type="text"/>	Walking football teams	<input type="text"/>	Youth U13's teams & above	<input type="text"/>
Adult 5/7 a side teams	<input type="text"/>			Youth U12's teams & below	<input type="text"/>

## 3a) Adult team top up cover (Please refer to summary of the benefits)

Please select level of cover required	Superior 120	Superior 200	Superior 300	Superior 400	Superior 600	
(Please tick) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Please multiply your number of adult teams and walking football teams by the premium selected	£ per 11 a side team	£34	£60	£100	£130	£194
	£ per 5/7 a side team	£20	£36	£60	£78	£116
	£ per walking football team	£20	£36	£60	£78	£116
						£ A
						£ B
						£ C

## 3b) Adult team optional covers (Please refer to summary of the benefits)

Would you like any optional extras? (Available for Superior policies only)	Superior Life 20	Superior Life 30	Broken Bones	Dental Accident	Physio-therapy	Extra Pack	
(Please tick) <input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Please multiply your number of adult teams and walking football teams by the premium selected	£ per 11 a side team	£2	£4	£16	£8	£8	£26
	£ per 5/7 a side team	£2	£4	£10	£5	£5	£16
	£ per walking football team	£2	£4	£10	£5	£5	£16
							£ D
							£ E
							£ F

## 4a) Youth team top up cover (Please refer to summary of the benefits)

Please select level of cover required	Superior Platinum	
(Please tick) <input checked="" type="checkbox"/>	<input type="checkbox"/>	
Please multiply your number of youth teams by the premium selected	£ per U13's team & above	£9
	£ per U12's team & below	£7
		£ G
		£ H



## 4b) Youth team optional covers (Please refer to summary of the benefits)

Would you like any optional extras?

(Available for Superior policies only)

NB: The benefit below only applies to teams consisting of 16 to 18 yr olds so please specify the number of teams you require cover for and multiply by £16.

Please multiply your number of youth teams by the premium selected

(Please tick)	Superior Life 20	Superior Life 30	PLATINUM Extra Pack	Physiotherapy		(Please tick)	Monthly Superior 16-18 yr olds	
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input type="checkbox"/>	
£ per U13's team & above	£2	£4	£20	£6	£ <input type="text"/>	£ per 16-18yr old teams	£16	£ <input type="text"/>
£ per U12's team & below	£2	£4	£16	£6	£ <input type="text"/>	Number of teams	<input type="text"/>	

## 5) Inception date

Please confirm the date you wish the cover to start

/ /20

Please note, your cover must operate from 1st July, or later to 30th June each year.

## 6) Total premium

Please add the total premium due for all your teams (add boxes A to L)

Administration fee  
(No fee online)

£5.00

£  Add A to L

## 7) Declaration

### Definitions

Some words in this Declaration are in bold and have particular meaning. Wherever they appear their particular meaning is given below:

**We/Us/Our/Ourselves:** XL Catlin.

**You/Your:** Club Official, Club Secretary, Committee Member.

Any information **You** have provided will be dealt with by **Us** in compliance with the provisions of the Data Protection Act 1998. For the purpose of providing this insurance and handling or any claims or complaints which may arise under it, **We** may need to transfer certain information which **You** have provided to other parties. By signing this proposal form **You** agree that such transfer(s) may be made.

### Insurance administration

Information **You** supply may be used for the purposes of insurance administration by the insurer, its associated companies and agents, by reinsurers and Bluefin Sport. It may also be disclosed to regulatory bodies for the purposes of monitoring and/or enforcing the insurer's compliance with any regulatory rules/codes. **Your** information may also be used for offering renewal, research and statistical purposes and crime prevention. It may be transferred to any country, including countries outside the European Economic Area for any of these purposes and for systems administration. Information may also be shared with other insurers either directly or via those acting for the insurer (such as loss adjustors or investigators). In the case of personal data, with limited exceptions, and on payment of the appropriate fee, **You** have the right to access and if necessary rectify information held about **You**.

### Law applicable

**We** and **You** are entitled to choose the law that will govern this contract of insurance. **We** propose the Laws of England and Wales and this will apply unless otherwise agreed.

### Complaints procedure

**We** value the opportunity to investigate any concerns **You** may have about any aspect of the service and are committed to handling all complaints fairly, thoroughly and promptly.

### Who to contact in the first instance

If **You** have any questions or concerns about this policy or the handling of a claim, please contact Bluefin Sport through whom this policy was arranged. In the event that **You** remain dissatisfied and wish to make a complaint, **You** may do so at any time by referring the matter to the Complaints Manager at Catlin Underwriting Agencies Limited. The address is:

Complaints Department, XL Catlin Services SE, 20 Gracechurch Street, London, EC3V 0BG

Telephone Number: +44 (0) 20 7743 8487

Email: [axaxlukcomplaints@axaxl.com](mailto:axaxlukcomplaints@axaxl.com)

If **You** remain dissatisfied after XL Catlin have considered **Your** complaint, it may be possible in certain circumstances to refer the complaint to Lloyd's. Details of Lloyd's complaints procedures are set out in a leaflet "Your Complaint – How We Can Help" available at [www.lloyds.com/](http://www.lloyds.com/) complaints and are also available from Catlin Underwriting Agencies Limited at the above address or from Lloyd's at:

Lloyds Complaints, One Lime Street, London EC3M 7HA

If **You** remain dissatisfied after Lloyd's has considered **Your** complaint, or **You** have not received a decision by the time Catlin Underwriting Agencies Limited and Lloyd's have taken eight (8) weeks overall to consider **Your** complaint, **You** can refer **Your** complaint to the Financial Ombudsman Service at:

Financial Ombudsman Service, Exchange Tower, London, E14 9SR

Telephone Number: 0800 0234 567 (free for people phoning from a "fixed line", for example, a landline at home)

Telephone Number: 0300 1239 123 (free for mobile-phone users who pay a monthly charge for calls to numbers starting 01 or 02)

From outside the United Kingdom

Telephone number: +44(0) 20 7964 1000

Email: [complaint.info@financial-ombudsman.org.uk](mailto:complaint.info@financial-ombudsman.org.uk)

### Statement of fact

In respect of the club which is the subject of this insurance contract no insurer has ever:-

- declined, cancelled or refused any proposal of insurance;
- cancelled or declined to renew any insurance;
- imposed special terms or conditions.

If **You** are unable to confirm these statements, **You** must contact Bluefin Sport as soon as possible.

I declare to the best of my knowledge:

- The above statements and particulars are true and complete.

**I/we declare that the information disclosed in this proposal, is to the best of my/our knowledge and belief both accurate and complete. I/we have taken care not to make any misrepresentation in the disclosure of this information and understand that all information provided is relevant to the acceptance and assessment of this insurance, the terms on which it is accepted and the premium charged.**

Signature

Position within club

Date

## Payment method and where to send

For postal applications we can only accept payment in the form of a cheque made payable to 'Marsh Ltd'

**Please return this form and payment to Bluefin Sport, The Paragon, 32-36 Victoria Street, Bristol BS1 6BX**

Please note that cover cannot commence until payment has been received and the application form accepted and cover confirmed to you in writing by Bluefin Sport.

Tear out

Tear out



# Other information



## Notify your members

It's good practise to consult with your players and officials to consider all the options available before selecting an appropriate level of cover.

Once a policy is purchased we would recommend making them fully aware of the extent of the cover in place (we include a useful poster with our policy pack for this very purpose).

This will help educate your members and also provide an opportunity for any individuals who may wish to purchase their own additional insurance protection to do so.

This can be particularly useful if they are, for example, self-employed and may wish to consider an income protection policy that could also cover sickness and provide 24/7 cover, not just from football activities.



## How we use your data

To provide our services, we need to collect and use information about individuals such as their name and contact details, as well as special categories of personal data (e.g. about their health information) and information about criminal convictions and offences. The purposes for which we use personal data may include arranging insurance cover, handling claims, for crime prevention. More information about our use of personal data is provided in the Marsh Privacy Notice at <https://www.marsh.com/uk/privacy-notice.html> or in hard copy on request by emailing or writing to Data Protection Officer, Marsh Ltd, Tower Place, London EC3R 5BU or [dataprotection@marsh.com](mailto:dataprotection@marsh.com).

Providing the services may involve the disclosure of personal data to third parties such as insurers, reinsurers, loss adjusters, premium finance providers, sub-contractors, our affiliates and to certain regulatory bodies who may require your information themselves for the purposes described in the Marsh Privacy Notice.

Depending on the circumstances, the use of personal data described in this notice may involve a transfer of data to countries outside the UK and the European Economic Area that have less robust data protection laws. Any such transfer will be done with appropriate safeguards in place.

In some circumstances, we (and other insurance market participants) may need to collect and use special categories of personal data (e.g. health information) and/or information relating to criminal convictions and offences. Generally, we are able to do this because it is necessary for the insurance activities that we undertake or for fraud prevention purposes.

Where you are providing us with information about a person other than yourself, you agree to notify them of our use of their personal data and, if requested by us, obtain their consent to our use of any special categories of personal data such as health information and information relating to criminal convictions and offences (e.g. by requiring the individual to sign a consent form).

## Personal accident insurance is not an income protection policy.



Please be aware that the monthly benefit provided (**if included under the policy purchased**) in respect of Temporary Total Disablement (TTD) is not designed to replace usual income in the event of being unable to work. The monthly benefit is to provide additional financial assistance in the event of being off work, or for students who are not in gainful employment, as the result of an injury during the operative time of the policy.

## We can also provide football insurance for...



**PROPERTY**  
(CLUBHOUSE  
AND STADIA)



**CONTENTS**



**PERSONAL  
ACCIDENT**  
(FOR INDIVIDUALS)



**TRAVEL/TOURS**  
(CLUBS/TEAMS)

This is a marketing communication.

The information contained herein is based on sources we believe reliable and should be understood to be general risk management and insurance information only. The information is not intended to be taken as advice with respect to any individual situation and cannot be relied upon as such.

**0345 872 5060** Mon to Fri 9am to 5pm

**[nationalgame@bluefinsport.co.uk](mailto:nationalgame@bluefinsport.co.uk)**

**[bluefinsport.co.uk/ngis](https://bluefinsport.co.uk/ngis)**

0202-0419



**Chartered**

Bluefin Sport is a trading name of Marsh Ltd. Marsh Ltd is authorised and regulated by the Financial Conduct Authority. Registered in England and Wales Number: 1507274. Registered Office: 1 Tower Place West, Tower Place, London EC3R 5BU.

