

Joymo.tv & Safeguarding

At Joymo.tv GDPR and safeguarding is our highest priority. With Joymo you can livestream safely and securely, safeguarding your children and youth. Our platform can be used by all sports organizations to broadcast content, engage fans and develop players.

Joymo aims to offer a service that simplifies and creates value for its customers and users. Filming and broadcast is not new but GDPR and Privacy responsibilities for teams, clubs and content creators in sport is quite new. Joymo is a solution to your problems.

Safe & Secure Video Platform

We have developed a safe and secure video platform with built-in features to make it easier for our customers to ensure their athletes are safeguarded.

GDPR Expertise & Support

Joymo is a platform with expertise on GDPR. Joymo want to make livestreaming safe and will be on hand to assist you if you have any questions or concerns around GDPR.

Data Ownership & Management

With Joymo the content creators owns all the data/recordings made from games filmed through Joymo's platform. You can easily manage and delete content.











Informing About Filming

It is Joymo's recommendation to inform participants about filming if you plan to film your games. Joymo provides the following features to help you with this:

- **Email notification:** When you schedule a livestream on Joymo.tv, you will have the opportunity to send an email to the opposing team informing them that the event will be streamed.
- **Poster/Signage:** We provide printable signage that you can put up at the venue. This will inform visitors, athletes and coaches that filming is happening in the venue and that streaming and recordings of events may occur.



Collecting Consent

All participating athletes (and parents/guardians) need to give their consent to be filmed. All clubs need to do this, and Joymo encourages all clubs who use our platform to inform those involved that they are using Joymo.

Giving consent for the sports club to livestream and/or record events is a voluntary decision made by parents/guardians for athletes under 15 years of age. Everyone above 15 years of age can give their own active consent.

If a parent/guardian does not want to consent to streaming or recording the athlete should not be recorded and the service should not be used. If by accident you do film without consent then with Joymo a total deletion of that content is just a few clicks away.



Best Practices for Creating and Collecting Consent Forms

It is the responsibility of the sports club or team to collect, store and manage the consent forms. The form does not have to be lengthy or complicated. On the contrary, it is recommended to keep the information as simple and easy to understand as possible. It should be clear for the individual what they are giving consent to. Explain how the club/team is planning on using Joymo.tv as a service (broadcasting of events and athlete development) and explain what measures Joymo takes to safeguard the content. Make sure the individual knows that not giving consent does not disqualify them of being part of the team/club. It should also be clear how the individual can withdraw their consent



Access to Livestreams

Only those appointed by the club or the owner of the channel are able to schedule streams.

When scheduling a livestream, you can choose between making the stream "searchable" for everyone on Joymo Arena or "private".

By planning and scheduling the livestream a minimum 7 days before the event, you will give your fans and the visiting athletes/team a better chance to inform their family and friends about the livestream.