



Hertfordshire FA Terms & Conditions

Hertfordshire FA adheres to a strict cancellation policy and by enrolling onto our course(s) you agree to have read and to be bound by our Terms and Conditions.

By enrolling onto our course(s) you agree to attend all dates associated to the course. Failure to attend all dates will result in non-qualification.

Course Cancellation Policy

The following will apply to all course cancellations in relation to the start date of each course;

- No refund of course cost if no notice or 7 days or less notice is given.
- 50% of course cost will be refunded if more than 7 days' notice and less than 14 days' notice is given.
- Where more than 14 days' notice is given of cancellation, a full refund minus a £20 admin charge will be processed.
- Safeguarding Children workshops, Emergency First Aid workshops and Welfare Officer workshops, will apply to the rules above, except where more than 14 days notice is given of cancellation a full refund minus 25% of the course will be deducted.

Candidates unable to attend courses or individual course dates they have booked on to are not permitted to transfer between courses or transfer their place between individuals.

Hertfordshire FA reserves the right to cancel courses due to insufficient numbers. As much notice as possible will be given.

If the course is cancelled for whatever reason by Hertfordshire FA prior to its commencement, a full refund will be given or the opportunity to transfer to another course.