

Hertfordshire FA

Terms & Conditions - Courses



Hertfordshire FA adheres to a strict cancellation policy and by enrolling onto our course(s) you agree to have read and to be bound by our Terms and Conditions.

By enrolling onto our course(s) you agree to attend all dates and times associated to the course. Failure to attend all dates and times will result in non-qualification.

Course Cancellation Policy

The following will apply to all course cancellations in relation to the start date of each course;

- No refund of course cost if no notice or 7 days or less notice is given.
- 50% of course cost will be refunded if more than 7 days' notice and less than 14 days' notice is given.
- Where more than 14 days' notice is given of cancellation, a full refund minus a £20 admin charge will be processed.
- Supporting workshops including Safeguarding Children workshops, Medical (IFAiF) workshops and Welfare Officer workshops, will apply to the rules above, except where more than 14 days notice is given of cancellation a full refund minus 25% of the course will be deducted.

Learners unable to attend courses or individual course dates they have booked on to are not permitted to transfer between courses or transfer their place between individuals.

Hertfordshire FA reserves the right to cancel courses due to insufficient numbers. As much notice as possible will be given.

FA Tutors have the right to cancel a course if they deem the venue inappropriate. Hertfordshire FA works closely with FA Tutors and selected venues to ensure that this situation does not occur in the first instance. However, on occasions where this may occur, Hertfordshire FA will re-organise the course and transfer the learners to the re-arranged course or an alternative course.

If the course is cancelled for whatever reason by Hertfordshire FA prior to its commencement, a full refund will be given or the opportunity to transfer to another course where possible.

FA Tutors have the right to decline learner's entry to the course if they have turned up late and have the right to ask learners to leave the course if their behaviour conflicts with our Learner Code of Conduct.

Each learner is advised to be actively coaching before and/or during the length of a Coaching course.

Learners are obliged to declare, in writing, any relevant, current or previous, disabilities, injury or illness that may limit or hinder your participation in the course. We must also be advised, in writing, if you have ever been diagnosed as asthmatic, diabetic or epileptic, or suffer from any allergies that the staff running the course may need to be aware of. Please note that a declaration of any injury or illness does not automatically preclude you from any course. However, should candidates choose not to disclose information, Hertfordshire FA shall not be held liable for candidates being unable to complete the course.

Please be advised all of our courses are delivered using the English language. Therefore you are required to have a sound understanding of English; oral and written. If you are unable to understand or speak the English language you will be required to provide a translator for the duration of the course. If you are bringing a translator you will be required to let Hertfordshire FA know in advance of the course start date.