

MARCH 2021



- Season 2019/20 Total Cases 185
- Season 2020/21 Current Cases 185

#### Season 2020/21 Cases

- Cases require hearings 39
- FA Hearings 4
- Require DCFA Hearing 35
- Cases still under investigation 7
- Completed cases 139





#### <u>Plan</u>

The plan is to charge/close the outstanding cases in February. Hearings will then be arranged to close of cases throughout February and the start of March to get the number of cases to 0 in preparation for the return of football.

During this time Jack has also held an online workshop to show the new FA Judicial Calendar that will be used to appoint Panel Members to cases and where they will complete any required FA Assessment.



# Freshdesk - Enquires

**July 2020** 

1308 tickets created 1126 tickets resolved August 2020 1554 tickets created

1538 tickets resolved

October 2020

1986 tickets created 2091 tickets resolved November 2020

January 2021

516 tickets created

581 tickets resolved

1200 tickets created 1134 tickets resolved



September 2020

2251 tickets created

2109 tickets resolved

December 2020

906 tickets created

1078 tickets resolved





# Freshdesk - Feedback

#### November



Positive

Neutral

⊗ 3%

Negative

30

Answered

126

Unanswered

#### December



Positive

⊕ 0%

Neutral

**3** 0%

Negative

15

Answered

69

Unanswered



### January



Positive

○ 0%

Neutral

**25**%

Negative

8

Answered

36

Unanswered



Really fast support and helped with what I needed.

My query was answered in a very speedy way. I like this new system. Thank you

Thank you so much for your help and advice



Thank you so much for your help and advice

Not on the way you get back to emails that has been great it's on the fact that I can't appeal myself



### **Equality, Diversity and Inclusion**

The Equality Standard: A Framework for Sport was launched by the UK sports councils in November 2004 to help address the inequalities that exist within the sports sector. All County FA's are required to achieve the Preliminary Level for the CFA Code of Governance.

In February 2021, DCFA submitted the Foundation Level assessment and the initial feedback received is that 'DCFA are in the best position they have ever been with regards to Equality, Diversity and Inclusion'.

One of the requirements of the Standard is for the County FA to conduct an up-to-date audit of staff, board and council, to demonstrate the awareness of its current profile and position in terms of equality, relating to the following 'Protected Characteristics' outlined within the Equality Act 2010: - Age, Race, Religion/Belief, Sex, Sexual Orientation, Disability, Gender Reassignment, Marriage and Civil Partnership, Pregnancy and Maternity.

At Board on 10th February 2021, approval was given for; -

- DCFA to progress towards the Preliminary level of the standard in a timely manner;
- The new Equality, Diversity and Inclusion Policy to be signed off;
- An up-to-date audit to be circulated to Staff, Board and Council members for completion by the 28<sup>th</sup> February 2021;
- An equality statement to be produced by Board Chair and Safeguarding & Equality Manager for the DCFA website.



### Football Development Team update

- The FA will be launching the new online Level 1 in April. Click on the link below to register your interest:- <a href="https://thebootroom.thefa.com/learning/qualifications/fa-level-1-in-coaching-football">https://thebootroom.thefa.com/learning/qualifications/fa-level-1-in-coaching-football</a>
- Derbyshire FA will be launching their Coaches Community in July(date TBC)
- Online Groundsman Workshop 30 Groundsman attended the session
- 101 Grass Pitches are rated as 'Good'



## Football Development Team update

- Online Leagues and Clubs Engagement Sessions Due to take place in November and January but postponed due to Lockdown. Intention is to deliver these sessions in March.
- Active Through Football(FF) Football Foundation approved the Expression of Interest
  application in December. The consortium is currently working on the full application which needs
  to be submitted by 7<sup>th</sup> May.
- Mental Health Project We are working closely with Christie Milne (Mental Health Suicide Awareness Officer at Erewash Voluntary Action) who has engaged with 45 Derbyshire FA clubs and 5 Derbyshire FA Leagues.



- Promotion of Futsal throughout February
- Themes included the following: -
  - What is Futsal?
  - Futsal provision in Derbyshire
  - Chesterfield Futsal league Interview with the Chairman, Oliver Couch
  - Derby Futsal league Interview with the Chairman, Alan Ure
  - Announcement of guest speakers (Pete Sturgess & Mike Skubala)
  - Interview with Glossop North End Community Club Ben Mills & Ryan Williams
- Futsal Awareness evening on Wednesday 24<sup>th</sup> Feb, 6.30 110 people signed up to attend



# Safe Sid Matchday Madness Challenge

Throughout the month of March we will be asking young people to submit a video related to the activities listed below: -

- Week 1 Recreate your Favourite Goal
- Week 2 Soccer Skill (e.g. Keepy Uppy)
- Week 3 Favourite Goal Celebration
- Week 4 Design your Football Kit

We will then select a winner at the end of the week and the winner along with their video will be published on our Social Media channels.



## Facilities & Investment 2020/21 – 1st December to 1st February 2020



New Changing Room Pavilion(Ashbourne Recreation Ground) = £250,000



Total £335,106

Clubhouse Refurbishment(AFC Chellaston) = £56,000

Grounds Maintenance Equipment = £18,306



*Goalposts* = £6,645

Fencing = £4,155

